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Improvement Plan

Presumption Against Short Sentences Improvement Plan

Local Lever	Core Actions/ Outcomes	Who	When	Measurement of Progress
Judicial Confidence	Invite Glasgow Bar and Judiciary to communication and engagement events Evolve problem solving courts Revisit PF training Share positive impacts	CJG	Ongoing	Links to communications and engagement plans. Woman's problem solving court in progress, youth court evaluation
Public Confidence	Focus on engaging communities in communication and engagement activity Share good news stories so general public is better informed around sentencing options and their impact Link with victim support – if victims are confident in PASS, public confidence will follow	CJG	Ongoing	Community councils included in information dissemination CPO UPW Providers' Forum progressing quarterly updates on social media, GCC website
Third Sector/Key services (not just justice services)	<ul style="list-style-type: none"> Improved communication and engagement Improved Partnership working Better aligned services Effective commissioning/ collaborative commissioning Strengthen ties with non-justice partners GCVS Information sharing protocol launched Explore lessons learned from One Glasgow review		Ongoing	Third sector forum series of events in progress. Ongoing briefings Links improved via Communities App Pilot of PCT co-locating with Court Team established.
A professional, strategic communication plan should be established	Links with public and judicial confidence. Establish ongoing communications plan, utilising all mediums and partners to amplify message. Look at knowledge within partnership, and outwith, share learning. <ul style="list-style-type: none"> Partners are informed incremental changes to public attitudes 	KB	Ongoing	Communication plan established, however limitations in experience. Look for opportunities to link with communications professionals

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	• increased judicial confidence.			
Information Sharing	Use the learning from Pathfinder to Health, Housing and Benefits to improve data sharing in other areas. Integrate learning from positive examples to maximise information sharing opportunities Improved information sharing across partners to improve outcomes	CJG core team	Ongoing	Currently being expanded to include other SPS establishments and Women's Estate.
Trauma Informed Practice	All of our work is aligned with trauma informed principles. The national and local trauma training programmes have been established and roll out has continued following COVID restrictions. Public health approach to policing.	Health improvement – justice lead	Ongoing	Overarching principle for all our work.

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Bail Support Improvement Plan

Local Lever	Core Actions/ Outcomes	Who	When	Measurement of Progress
Housing	<p>Ensure Community Justice is fully incorporated with Housing First and RRTP</p> <p>Address housing issue which may impact on bail decisions</p>	KB will follow up and monitor	Ongoing	<ul style="list-style-type: none"> Links between Prison Casework and Bail team instigated – <i>Pilot began 01/04/23, now being reviewed.</i> 218 service accommodation previously reserved 2 bail support beds, links established with Bail team, awareness sessions with JPs – <i>service now out for tender, notice served.</i> Improved accommodation outcomes for prison leavers – initiated through EER and data sharing protocol, several HAS signed up. <i>Pilot with women's Estate in progress</i>
Mentoring	<p>There will be greater availability of mentoring to support people on bail, and reduce use of remand. <i>(The mentoring service commissioned for this improvement plan has been served notice, and will cease on 16/08/23, due to the tender framework in progress. There is no mentoring service included in the framework).</i></p>	KB will link with LS	Ongoing	<ul style="list-style-type: none"> CJSW commissioned a mentoring service to support bail. <i>Service established and referrals flowing.</i> Co-located with court team and increasing presence in the courts. <i>Links made with contract manager who monitors impact.</i> Outcomes will be monitored and learning shared. <p><i>Service no longer funded – end date 16/08/23. Alternatives being explored.</i></p>
Victims	A partnership approach to including victims' perspectives, and communicating effectively with victims	MS linking with VSS initially.	Ongoing	MS has re-established links with VSS. Work with VSS to improve communication with victims in relation

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				to bail decisions. Establish partners who need to be involved and update processes. <i>Court staff do recommend when bail is not appropriate – this could be communicated to victims groups</i>
Mental Health	Access to mental health information for those in justice services will be improved, to enable a more person-centred approach Does not always need to be formal mental health care, can include e.g. mentoring, befriending.	KB will monitor developments and progress	Ongoing	Access to relevant information on mental health, and compatibility and access to different recording systems is a system-wide issue, not unique to justice services and unlikely to be resolved by this action plan. Court staff in process of accessing MH information systems to inform reports. NHS have commissioned Penumbra to develop MH toolkit for CJ Staff.
Judicial Confidence/ public confidence	COPFS National Marking Team, Sheriffs, defence agents all have increased knowledge of services available and confidence in community based services. Victim Buy-in will help to influence this. Links with communications	KB, links with communications	Ongoing	Share evidence and positive case studies, work to increase public and victim confidence which may also influence judicial confidence. Link with communication plan. Progress through COPFS meetings (these have paused, national issue).
Trauma Informed Practice	A trauma informed approach will be used throughout the whole justice service journey. Gaps in this approach will be identified and training carried out where needed.	KB will link with SB to follow up and monitor.	Ongoing	The implementation of the actions from the trauma training needs assessment will contribute to achieving this. The planned health needs assessment will also contribute to achieving this outcome.

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Performance	Use of Outcomes Star (or similar outcomes recording tool) will be used across all CJ services to monitor outcomes.	Outcome Star Information to be collated and reported	2023 -	Previously considered cost prohibitive, and so Tomorrow's women Glasgow would act as a pilot site for this approach, and the learning will be shared. <i>CJSW has now introduced Outcome Star across the service, with all staff trained – to follow up when fully established and data demonstrates progress over specific time periods.</i>
Electronic Monitoring	Increased use of supported EM or bail curfew, reducing remand. Now being implemented	KB will monitor developments and update.	2023 -	Supported EM or bail curfew now possible. Progress will be monitored. Work required to increase public confidence in EM and dispel myths.