



# Drumchapel Thriving Places

## Breakfast & Blether

Thursday 24th February 2022

10am

Microsoft Teams

### Minutes

#### 1. Welcome:

Eric – Thanked everyone for attending and asked everyone to briefly introduce themselves.

#### 2. Thriving Places Update:

Ted – We are back in the shop Monday – Friday from 10am till 4pm. Previously it was appointment basis only but now we can attend to anyone who comes in. It is a good space for people to drop by.

We are still conducting research on the new Community Hub, we hit a lull due to the weather and Covid however we have been doing focus groups online and we have a meeting with Johnny and Sarah next week.

Friendship House is going great everyone is welcome there is food and it is a place to meet new people. It is every Wednesday afternoon in the Essenside Church from 12 – 2.

ESOL classes are taking place in Essenside Church every Monday and Friday mornings and a tutor from Anniesland College comes along to deliver to class.

We went to a celebratory event for 10 people who completed the Activate Course, which has saw them having the possibility of having an interview to do a BA in community development. They will also be engaging in the research process for the hub.

The Drumchapel News will be going through all the homes in Drumchapel and is a celebratory edition for the activate students.

### 3. Member Updates:

Mhairi – Last year in November/December on the lead up to the 16 days against violence against women brought local people and groups together to see what we could do to address this. I would like to restart the group which is open to everyone, women's aid, 3D, men & women matter were all involved. There was to be a tree planting ceremony but because of Covid we would like to do this in the summer. I will send out a meeting link to discuss how the group will form over time. TS – it is international women's day on the 8<sup>th</sup> of March and Niomi Breeze sent out dates and information which I will send on.

Mhairi– Feedback from HSCP funding from last year. The community budgeting process was for £10,000 and local groups were invited to apply for funding. It was a collaborative project online and we have asked for feedback from those on how they feel it went and what they did to share how they got on with the funding application and how they spent it. ED – it would be good to link in with Thriving Places and see what's the best way to do this.

Martina – Digital divide is a big issue. I decided to start donating computers, around 400 went out. People thought this was a pandemic issue but it is not it's a poverty issue. The idea of community broadband service called wigi (sorry not sure how it is spelt) and we have chosen Drumchapel to do a pilot. I was at G15 Youth Projects grotto and spoke around with 70 people. I would like to meet Thriving Places and other groups to ask for support to speak about community broadband service, if we get a few streets and other free broadband for a year and see how it works. We want to make sure this belongs to the community. The next step is engagement with lots of local people, we need to know an average of what it would be used for. EK – a good way to get information from who has internet or not is through the school. ScotGov discussed for everywhere. JG – if you have some sort of questionnaire, we can put it out to the kids. CI – you can also come into the library as people use the pc's there. MS - HSCP are changing from analogue to digital it would be good to get more information from you. MS – we've got 2 high flats up Linkwood and speak to the customers in there, you could even speak with the concierge and see if you could erect a table outside. FF – I could ask if your questionnaire could be put in our practice. LT – are you linked in with Mears? I know they are keen if you pop your email in the chat I can link you. TA – the pool is open for you to do questionnaires just contact me.

May – HSCP presentation

What could be better and why?

1. Getting a face to face appointment at the GP. It's even difficult to get a 'rough' time when the GP will provide you with a phone consultation – 'the call back will be this afternoon' – this is no use if you are working or have responsibilities.

2. Dedicated service in communities for asylum seekers and refugees families and individuals to support all aspect of their lives. People are very isolated and don't know where to turn to for help and in the long run this has an impact on their health and well-being. Many asylum and refugee families are housed by Meers in areas such

as Drumchapel and basically left to get on with it. There needs to be a dedicated resource in each local community to help families and individuals navigate housing concerns, work through barriers and systems, deal with money worries, food and fuel poverty, support integration and access to supports in the local community, someone to talk to, dealing with school issues or accessing both local and hospital services. There needs to be a strategic plan to address this issue.

3. The IJ Board. It isn't working. It is only interested in strategic plans and a strategic level and are not listening to people living in poverty, or who have major health concerns or social difficulties, they don't respond to crisis in our communities such as drug death or alcohol issues. There needs to have a bottom up approach.

What would make a difference?

1. Addressing the digital divide – not just access to equipment but access to the internet. If the HSCP is going to place more reliance on providing services through the internet/online then they have to tackle the digital divide or else they are not addressing fundamental inequalities and creating barrier to accessing services.

2. Investment in training carers and social care workers. There is a lack of people trained or skilled people in working in the care sector. 3rd sector are finding it difficult to fill vacancies

– no befrienders, social care workers, people willing to work on social hours. Need to value carers and social care worker and pay them appropriately

Priorities for health and social care. What do you think are the priorities?

1. Addressing the impact of Covid and in particular Long Covid – chronic fatigue, pain, brain fog - is there going to be investment in a dedicated service or counselling service to address this?

2. Addressing how the HSCP commissions services would make a difference – the HSCP want the cheapest service (low wages for social care staff – making it less attractive job, 3rd sector unable to retain staff etc) and not the best service (well trained and appropriately rewarded and valued staff). We need to change how we treat and value social care workers. People working in the care sector were the backbone services - working throughout the pandemic. Also the practice of commissioning 3rd sector project on short term contracts – 1 to 2 years - need to be addressed. It should be a minimum of 3 years in order to sustained 3 sector services, build up capacity, train and retain staff etc

3. Reducing the waiting times for CAMHS – this a top priority for children services

4. There also needs to be a broader range of care and support services for young people and families. In Drumchapel and Possilpark there are very good family support projects operating but the rest of NW Glasgow is poorly served and it's difficult to transport children and young people to access services.

Engagement Opportunities

Note: There are plans to carry out wide scale engagement with people living Drumchapel in relation to the Drumchapel HUB Development over the next few months. Once that research has been completed the HSCP should utilise the health and social care opinions and priorities gathered through this research to inform the HSCP Plan.

EK – a few things people fed back to me was how hard they found it trying to get an appointment with their GP they either can't see their GP or they can't do the phone appointments. The timescale for example is 8 am to call and if you don't get through you don't get the appointment. MG – this is the consequences of long Covid, what services are going to be there? TS – there is an issue with social care, we are dealing with a lot of asylum seekers and refugees who are suffering from isolation. I think the asylum seekers and refugees require a degree of being looked after, it's not just putting them in a house there is much more I think your plan should look more into assessing these people. MS – definitely, it's about tackling inequalities. FF – I second what Ted said and agree with Cllr Kerr but my point is the lack of social carers is a real crisis. EK – it's this just about adult health or is it across the whole board? There needs to be a broader range of services to reduce long waiting times.

Jonny – Sarah and I will meet people next week about the community hub research. I am keen to ensure what happens in the hub is captured by it. Ted had mentioned about the Mercat demolition, and I am keen to build on what works in Drumchapel. How all these pieces of work fit together and not compete with each other. ED – is there a timescale to what/when the hub will be a reality? JP – the meeting next week is important then hopefully we can deliver timescales. HS – we were in the Opengate and spent a lot of money then got kicked out of that, then moved to the community centre and got kicked out of that and we are now in St Andrew's Church. I was hoping that maybe 3D could maybe have a base in the hub. JP – I will look at what data work has been done so far, it will show what we can and can't do. HS – As chair of 3D I would like to be part of it and be involved in the hub project. TS – we did a focus group with the mothers in 3D there are mixed feelings about what groups should be in the hub, we are also engaging with other local groups. EK – one of the issues that people bring up to me in that the money for the hub will be snapped up and Drumchapel will get nothing. JP - I can understand why people are focused on the money. As far as I know the money is still there. I need to know what has been happening and who is doing what. To build up a clear picture I want to figure out what can and can't be done.

TM – G15 update - G15 is grand, very busy with various programmes running. We have moved to our new premises units 20/21 Ladyloan place, numbers emails etc all the same. Please feel free to pop in. We are currently working with over 100 young people per week and it's been challenging as we need to work to guidelines etc as covid is still out there. We have 2 students one from Glasgow Uni and other from Edinburgh Uni. We have 10 sessional youth workers. Everyone in the team is well. Our programmes are:

Ø Shape programme (MH and wellbeing)

Ø Monday club (this is a quiet group for young people)

Ø Streetwork programme (4 nights per week)

Ø Street soccer (4 nights per week)

Ø Working with AC group in high school

Ø Creative group Thursday evening

Ø Currently distributing vouchers to the value of £100 to our young people who are in need, funded by Scottish government winter fund and disseminated by cash for kids.

Ø Our team has been on some good courses, Mental health and alcohol, early intervention, body image, resilience.

Ø The team have facilitated training on no knives better lives and street work.

I hope this finds you all well.

Joyce

Mindy – GHA NW Environmental Week of Action, once the event is finished, we are looking to showcase the success on a billboard (similar to the Keep Drumchapel Tidy one last year) so looking for any guidance on how we go about doing this. I'd ask Iain Corbett but he's no longer in post so if anyone has any info, please let me know, that would be much appreciated.

Monday 28th Mar - Bulk amnesty Drumchapel and Milton (Drumchapel locations Glenkirk Ave, Dipple Place, Cloan Avenue & Drumry Road East)

Tuesday 29th Mar - Litter picks Earl Street, Glenkirk Drive/Cloan Ave, Wyndford Estate (11am start) - will have a gazebo, chairs/tables, refreshments and GHA Stronger Voices Officers will be upcycling some furniture/household items

Wednesday 30th Mar - Livingwell's - Ancaster Anniesland, Crathie court

Thursday 31st Mar - Added Value Projects - Dumbarton, Camstradden School/Nursery Drumchapel.

Friday 1st Apr - Tree Planting show off battery equipment. starting 10am- Heathcot Braes, opposite 17 Heathcot Avenue. Children from Antonine Primary will be attending

Sat 2nd Apr – Litter pick Kingsway MSF with volunteers from The Homie Development Group

If this is successful, we will want to continue this and we want to promote the event as much as possible. JG – AC is Alternative Curriculum in the school. This is for kids who can't maintain the timetable and it's to get these kids back in and get them an education. DHS is the community hub for litter picking equipment, there is 20 kits with litter picks/gloves/high viz vests. We are going to do a litter pick at Glenkirk.

**4. D.O.N.M:** Eric – this was a great session with lots of good stuff shared. The next meeting will be in 6 weeks, hopefully face-to-face