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Drumchapel Thriving Places

Breakfast & Blether

Thursday 18th August 2022

10am

Phoenix Hall

5 Moneymusk Place, G15 8JH

MINUTES

Attendance:

Tracy Mckenzie (Thriving Places Drumchapel)
Ted Scanlon (Thriving Places Drumchapel)
Michelle Donaldson (Thriving Places Drumchapel)
Anne Ainsworth (Enable Glasgow)
John Docherty (Antonine Court/ Bill Kidd's Office)
Tracy Anderson (Glasgow Life)
Cath McLeod (Carer Support)
Elspeth Kerr (VINE)
Alexis Kerr (VINE)
Joyce Bell (G15 Youth Project)
Mhairi Shepherd (NWHIT)
Anne McTaggart (Elected Member)
Leeann McBride (Chance to Change)
Liz Atkinson (KCEDG)
Lynn Lovelock (NWGVS Network)
Dougie Taylor (Drumchapel life)
Kellie Ann Lawson (NRS)
Danni Glover (NRS)
Johnny Howes (Glasgow Life)
Peter Clough (JBG)
Carol Southerland
David Campbell (Enable Glasgow)
Jason Methven (Enable Glasgow)
Jessie McBride (Chance to Change)
Geraldine Donnan (Digital Learning)
Kenna Campbell (NWHIT)
Linda Hendry (GCC)
Derek (Careers Advisor)

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1. Welcome – Ted

Ted welcomed and thanked those who came along. Introductions were made.

2. Thriving Places Update – Ted

Summer edition of Drumchapel News has been distributed to all households in the G15 area and digitally.

Community Hub update – The research has now been concluded and the aim of the report is to establish a robust case for a community hub to be installed in Drumchapel, for, by and with the active involvement of the people of Drumchapel. The hub should correspond to the aspirations of local people expressed in this report. The findings are presented question by question to situate the responses accordingly. Both the face-to-face and the focus group responses are presented together in each question. A total of 325 face-to-face interviews took place and 22 focus groups and organisations were organised, totalling 132 people. The research team consisted of 3 community councillors, 2 members of Women Matter and 4 Thriving Places community connectors. The report presents the responses which received the highest number of individual people or groups who participated in the interviews and focus groups. We hope to have the report by the end of October, later published in a special edition of the Drumchapel News. Drumchapel Community Council will then decide on the next steps together with the community.

Community Budgeting – NWHIT funded £10,000 for a community budgeting process with local groups in the community. The groups came together and discussed collectively how to spend the money. The criteria and maximum limit were discussed and agreed by the groups and the money was shared between 10 local projects.

Calderglen Country Park - Thriving Places took 114 people to Calderglen Park on the 14th July. This is to help breakdown isolation and bring people together. 3 coaches took the people to and from the park and lunch was provided. People had a chance to see the animals, play in the large play park, go country walks, and play family games.

3. Carer Support Services – Cath McLeod – Cath is the Carers Information Worker at the Northwest Carers Team, which is part of the Glasgow Carers Partnership: this includes HSCP (Health and Social Care Partnership) Carers Teams and 3rd sector partners. The Carers (Scotland) Act (2016) outlines duties for HSCP staff to identify, involve and support unpaid carers. Given how many people have a caring role, it is likely that most people in caring roles come across unpaid carers in the course of their work, and the number of people identifying as carers and the amount of care they provide has increased with COVID. The cared-for person does not have to have a diagnosis and carers do not have to be related to or live with the person they care for in order to be eligible for support. We encourage carers to refer themselves, or staff to refer carers, for advice and support, and to refer as early as possible to allow a preventative approach rather than crisis point being reached within the caring situation.

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The act makes it our duty to offer an Adult Carer Support Plan or Young Carer Statement to anyone who is identified as a carer, with a minimum of advice/information being provided. Support available to carers can include:

- Advice and information
- Emotional support
- Training and peer support
- Financial inclusion
- Short breaks
- Planning ahead
- Carer health reviews
- Having a voice

There is a distinction in approach to adult carers and young carers. Adult carers are supported to enable them to continue caring (if they choose to do so) in good health and to have a life alongside caring. With young carers, the aim is to alleviate the caring role and prevent any inappropriate caring, with young people being considered children/young people first and foremost: a family-based approach is used to support young carers.

As a result of COVID, there have been some changes within the Carers Partnership. Previously, we issued carer information booklets, which contained a referral form, however it has not been possible to issue these due to COVID, so a Carers Advice and Information Team (CAIT) was formed, which has developed the “Your Support Your Way” Glasgow website: this has lots of information relevant to carers and a straightforward online referral form.

The link for Your Support Your Way Glasgow is: <https://www.yoursupportglasgow.org/carers>

There is also the **Carers Information Line (CIL)**, which takes phone referrals and provides useful information and support. **The number of the CIL is: (0141) 353-6504**

Referrals can be made by the carer or by staff on their behalf, if the carer is agreeable to being referred. Referrals are triaged, with more urgent, complex cases supported in the HSCP Carers Teams and more routine cases supported by the 3rd sector Carers Centres/Services.

As mentioned, there are posters and leaflets available under Resources on “Your Support Your Way” Glasgow, but if you would like any more printed ones, please let me know and I can get some to you when we get a new supply.

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I'd be happy to meet with staff and service users from any of the organisations that are part of the Breakfast and Blether – people can contact me using the details below and we can arrange a time that would suit.

4. Hate Crime - Danni Glover (NRS) - Hate crime policy officer, is new to the post and wanted to introduce herself to Breakfast and Blether. Danni provided an overview of hate crime:

Glasgow has 12% of Scotland's population but:

- 28% of racist hate crimes
- 36% of religious hate crimes
- 16.5% of disability hate crimes
- 25.5% of homophobic hate crimes
- 20.2% of transphobic hate crimes...

1571 hate crimes in total reported to Glasgow COPFS in 2021/22

This is extrapolated from COPFS statistics: <https://www.copfs.gov.uk/about-copfs/reports-and-statistics/hate-crime-in-scotland-2021-22/>

These numbers could be down to Glasgow being very diverse and some work needs to be done, plus there is still some unreported hate crimes not being reported. This could be social fear, LGBT fear of being ousted. Asylum and refugee support centre can ask for a plain clothes police officer to attend. Third party reporting to reduce the barrier and if there are any organisations doing anything on hate crime please get in touch. This year we are engaging in awareness raising for those facing hate crime people might not know how to report hate crime or problems, the information is not out there. Think about being a third-party reporter online at hatecrimescotland.org. GD – Do you have apps that people can go into? DG – police Scotland have an online reporting form, BSL reporting form and let's get communities connected app looking to add third party reporting app. EK – Do you have physical premises to be a third-party reporter? LM – Do you have time to come and speak to groups? DG – We would need at least a weeks' notice.

5. Digital Offers from Glasgow Life - Geraldine Donnan (Digital Learning) – Wanted to make the group aware of the services that are on offer via the digital online learning service.

Course description: This is a free tutor-led class which runs for 4 weeks. Topics include Getting started with Computers, Getting started with the Internet, Getting started with Online Safety & Shopping, Getting started with Email From switching on a computer to using a mouse and exploring the basics of word processing, to searching the Internet and sending Emails – this is a fun and informal introduction to computers and tablets. It's all done at an easy pace – ideal for anyone with little or no computer experience and even for those who might be a little scared of computers. The sessions are run by experienced staff who will guide you through the course in the relaxed and friendly environment of our libraries. Entry requirements: No previous experience is necessary

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Bring Your Own Device Service description: A free drop-in service where you can get help with simple tasks on your own device. Whether you need help to use your iPad / Tablet or Laptop, bring it along and we'll do our best to guide you. Scheduled events will take place at specific venues in the city. Please note this service does not include any type of maintenance or repair of a device.

Learn My Way Course description: Learn My Way offers free online learning units which can be studied anywhere with internet access. Support can be provided by one of our tutors. Topics include Using a computer, Online Basics, Online Safety, Finding a job online, Managing your money online, Improving your health online, And lots more.... These courses are designed to be studied online and at a pace that suits the learner – ideal for anyone with some computer experience, who would like to more information and skills.

Digital Skills Workshops Course description: A series of learning sessions which may be tutor led or remotely on Microsoft Teams. Sign up for one or as many as you like. Social Media, Keeping Safe Online, Using Ebay, Money Saving Online, Using the Cloud, Online Job Search, Intro to Word

Referring clients to our classes is easy. There is two ways to do this: 1. Email: dlt.glasgowlife.org.uk 2. Register online by completing our learner registration form at www.glasgowlife.org.uk/forms/learning-registration

6. Cost of Living Crisis – Ted opened the discussion on the stress and upcoming fear for those facing the cost-of-living crisis in Drumchapel. LA – Regarding fuel a small group of people could try and come up with ideas to help deal with this. We were dealing with Scottish Power, but the money has since ran out and there is no new claims. We need to get together and share information to help new and returning clients struggling for money to top their meter up. C.O.P.E are doing a booklet on how to keep warm during the winter. People need to stand up. JB – this will hit organisations as well. G15 Youth Project can't sustain the bills. TM – Is Glasgow City Council helping in anyway? AM – MSP's have written to the Scottish Parliament asking how the NHS etc are going to sustain themselves during this crisis. UK money coming up called multiply looking at numeracy, we can use that. People will come in and it is about trying to assist this. LA – we need instant access to money. TS- We need to stand together; from our perspective we will sit down and discuss what we need to move on. We need to get all sectors and societies, if anyone wants to be part of this, they can contact Thriving Places or Liz. We will work on this next week. TP and Liz will meet to plan something next week.

7. Members Updates – Peter Clough (JBG) – People who are in work or not working can engage with JBG. We are working through a remote process, but we have facilities for those face-to-face: Tuesdays 10 am – 3 pm in Drumchapel.

Wednesdays 10 am – 4 pm Anniesland

Thursdays 9 am – 12 pm Job Centre

People can contact 0300 123 2898.

Tracy Anderson (Glasgow Life) – Update on the free family swimming in Drumchapel pool. 92% uptake and went well from the last 4 weeks. Donald Dewar update – waiting on communications coming out and will be re-opening as a gym

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Joyce Bell (G15 Youth Project) – Summer programme saw 271 young people having access to a 6-week activity. G15 celebrates its 25th birthday and the young people are currently recording. D70 will start organising to make the celebration as special as we can.

Lynn Lovelock (NWGVSN) We have a supply of pc's ready to go, we also have laptops, but they have still to be pat tested and wiped. There is a waiting list but you can contact <https://nwgvs.org.uk/network-it-recycling-project-update/> if you need to make a referral.

Alexis Kerr (VINE) – We are in the process of becoming a charity which will host an adventure group, drama group and a tea and a chat group. The constitution is with GCVS now and virgin money is working with our finances. The “tea and a chat” is to give people the chance to make draft excluders, make connections and sign posting. We work in conjunction with NW Recovery at St Marks, and we help with forms and housing etc...

Kellie Ann Lawson (NRS) – Next Saturday 27th August there will be an open day at the Growchapel site. The deadline to apply to erect a stall is Tuesday. The open day will start at 2 pm.

Leeann McBride (Chance to change) – We have a report that was published a few months back written by the people for the people. There is also a 3-day health festival in Edinburgh costing £250 per person to attend. I sent them an email complaining about putting a price on health inequality.

4. D.O.N.M

tbc