Social Recovery Taskforce 7th October at 14:00 Via Microsoft Teams

AGENDA

14:00	Welcome, Introductions and Apologies Chair	
14:05	Minute of Previous Meeting Chair	Attached
14:10	Workstream Updates Matthew Barrett	Attached
14:30	Community Engagement Project Judith Hunter	Verbal
14:40	Children's Services Transformational Change Programme Mike Burns	Presentation
15:00	Youth Justice and the Age of Criminal Responsibility Tom Jackson	Presentation
15:20	Young Persons Guarantee Mike McNally	Presentation
15:40	A.O.B.	
16:00	Meeting Schedule	04/11/2021, 14:00 02/12/2021, 14:00

MINUTES Social Recovery Task Force 2nd September 2021, at 14:00 via Microsoft Teams

Present: Councillor Jennifer Layden, Glasgow City Council (Chair); Councillor Richard Bell, Glasgow City Council; Bernadette Monaghan, GCC, Community Empowerment Services; Shaw Anderson, GCC, Community Empowerment Services; John Dawson, GCC Chief Executive Department; Dawn Fyfe, Glasgow Women's Voluntary Sector Network; Naomi Shoba, Glasgow Life; Annmarie O'Donnell, GCC Chief Executive; Brian Scott, Glasgow Disability Alliance; Lorraine Barrie, Glasgow Equality Forum; Billy Garrett, Glasgow Life; Jatin Haria, BAME Representative; Pete Seaman, Glasgow Centre for Population Health; Fiona Moss, NHSGGC; Des McNulty, Academic Advisory Group; Paul Buchanan, Glasgow Colleges Regional Board; Candy Walker, Glasgow's Advice & Information Network (GAIN); Gary Dover, Glasgow City Health & Social Care Partnership; Ian Bruce, Glasgow Third Sector Interface; Dougie Taylor; Mike McNally, Glasgow City Council Glasgow Partnership for Economic Growth; Alex MacLean, GCC, Neighbourhoods, Regeneration & Sustainability (Corporate Asset Management); Parveen Khan, BAME Representative; Laura McCormack, Skills Development Scotland; David Maxwell, Volunteer Glasgow; Tom Berry, Volunteer Glasgow; Deborah Paton; Cormac Quinn, GCC, Strategic Policy & Planning (Equalities); David Leonard; Millie Brown.

In attendance:

Mary McPhail, GCC, Community Empowerment Services

Apologies:

Councillor Ruairi Kelly, Glasgow City Council; Linda De Caestecker, Glasgow City Health and Social Care Partnership; Ian Robertson, GCC, Neighbourhoods, Regeneration & Sustainability (Corporate Asset Management); Marshall Poulton, GCC, Neighbourhoods & Sustainability (Transport); Chris Harkins, Glasgow Centre for Population Health; Kirsti Hay, GCC, Violence Against Women; Anne Fehilly, GCC, Violence Against Women; Judith Hunter, GCC, Community Empowerment Services; Gavin Slater, GCC, Neighbourhoods, Regeneration & Sustainability (Sustainability); Louise MacKenzie, GCC, Strategic Policy & Planning (Equalities); Robin Ashton, Glasgow Kelvin College; Catriona Milosevic, Glasgow City Health and Social Care Partnership.

1. Welcome, Introductions and Apologies

The Chair welcomed everyone to the meeting and apologies were given.

2. Minute of Previous Meeting

No amendments were requested, and the minute was approved.

3. The Agent for Change Working Model (Race)

Naomi gave an overview of her work within the Glasgow Life Arts Service within a local authority context. Services include sport, libraries, communities, arts, music and museums. Her role as an Agent for Change is as a facilitator/enabler/accountability partner to create change within an organisation and is funded by Glasgow Life and Creative Scotland. Naomi's focus is on race and diversity. Naomi explained that there's been a push across local authorities to work at diversity inclusion equity within the cultural offices for the cities.

In Glasgow, a lot of institutions are making commitments to building a better future and gave examples of some of the work that's going on in making amendments for Scotland's role in the slave

trade. Discussions have taken place about some of the street names and in 2020, GCC approved the motion to focus on BLM, the slavery legacy and anti-racist initiatives.

Naomi explained that the Agent for Change Model, is based on capacity building and sacrifice - for example, if foundational resourcing isn't in place, then something will need to be sacrificed. She then went on to speak about the following topics within her presentation:

Anti-racism

- how it should be challenged wherever it's seen, as it's the only way forward
- the power in understanding the historical context and how it would be impossible not to be racist in a society built on categorising people
- the Race & Ethnic Disparities Report and the impact of it

Anti-racists Arts Practice

- transactional and transformational communication
- time/training/targets
- white identity (people need to interrogate themselves on this)
- care
- grants/commissioning
- casting/contracts
- anti-racism should be a standing agenda item
- accountable/responsible

Portfolio Events

- Glasgow International Visual Arts Festival (a flagship annual festival)
- MELA (traditional and contemporary arts)
- Merchant City Festival (acknowledging heritage)
- Tramway

Cllr Layden thanked Naomi for her excellent presentation and asked if she'd any key thoughts or asks for the group. Naomi suggested the group let their thoughts 'percolate' and think about how relevant it is to their work.

Jatin had concerns about anti-racism not being an agenda item on the minutes from Glasgow Life and stressed that people needed to take the subject more seriously. Billy advised that Glasgow Life was looking at how the Agent for Change Model could be extended across the service, adding that the top layer of organisations needed to demonstrate willingness.

Pete asked if Naomi could find an opportunity to speak to his team and gave his reasons why. Naomi put her email in the Chat and said she'd be happy to talk further.

Parveen questioned if the Agent for Change title was replacing the Equality Champion title. Naomi advised that her work and the work of the equality ambassadors doesn't really cross over. Further discussion/explanation took place around this topic.

4. Community Engagement Project Update

Shaw gave an update on Judith's behalf as she was unable to attend the meeting.

A mixed response was received to the questionnaire that was sent out asking people to list their activities, challenges and plans. Judith is pulling together bullet points from the responses and will circulate.

Billy stated that Glasgow Life hadn't responded as there was a need to clarify the parameters and this could be a massive piece of work. Billy will discuss this with Shaw off-table.

Cllr Layden reminded anyone who hasn't responded to do so as soon as possible.

Agreed Actions

- Outstanding responses to be returned.
- Judith to pull the responses together and circulate.

5. Workstream Updates

John gave a countdown of dates to 'major' events, one of them being that the workstream leaders had 12 days to get their next SRT report up-to-date. Not all reports had been submitted on time this month due to the date being brought forward to meet submission to the SRT Pre-Agenda meeting. John invited each of the workstream leaders to give an update.

Mental Health

Another Flourish Glasgow Partnership meeting has been held, with a colleague from Thrive Edinburgh attending and sharing the approach they've taken. Colleagues are now looking at what would be involved in Glasgow becoming part of Thrive.

Work on how best to support families affected by suicide has been concluded.

The next meeting will look at developing the Social Connected Glasgow Strategy.

Third Sector (GCVS)

The 3rd Sector draft report has been circulated and awaiting further feedback from the sector. Feedback to date has been positive and the report will be taken forward. Ian and Bernadette will present the report to the Council's Corporate Management Team on 14th September and discuss the next steps.

The 3rd Sector have answered all 10 questions in the report.

BME Communities

Jatin missed the deadline to submit his latest report, but John will send this out.

A report on BME children's mental health issues is due out at the end of the month. Mental health has been a key issue.

Issues were raised about PMGC and its impact on BME groups.

The £150,000 Comic Relief money has now been given out and will be monitored over the next few months.

Disabled Communities

A key highlight of the report was the support from the University of Glasgow researcher who's looking at the 2 co-designed events held to date. The researcher is looking at contributions from the events and will make recommendations. The report should be published within the next 2-4 weeks.

The next co-design event is in October and will focus on Health and Social Care. Resources are still an outstanding issue.

Food Provision (Glasgow Food Policy Partnership/Glasgow Community Food Network)

Cormac noted the information on the flash report looked old and will have it updated. A launch of some of the community marketing issues was held in Whiteinch today. Tangible

things are happening with prominent/productive outcomes being seen early next year.

Volunteering

Billy, Tom and others from Glasgow Life met this week, with further meetings planned. Tom and David are on the way to completing, constituting and holding meetings for the City Wide Volunteering Strategy Board.

They will link in with work from the Community Planning Partnership Group.

Both will sit down with colleagues to prove they have answered the 10 questions.

Young People/Transitions

An action plan has now been agreed for the Local Employability Partnership for the next 12 months.

Activity over the next few weeks includes the grant for the Young People Guarantee for this year and the next phase of No One Left Behind. Should funding come through, then a lot of work will be undertaken over the next 6 months.

Meetings are planned with the wider partnership of employability providers across the city to update them on developments.

A wider commissioning framework is being looked at.

Child Poverty

The local Child Poverty Action report has now been signed off and is ready to be published. Fiona will send this out.

The last Child Poverty Partnership meeting focused on families affected by disability. As the group co-ordinator is leaving, recruitment will be needed to fill the post.

The Challenge Child Poverty Partnership is meeting tomorrow to further analyse the data collected.

Property

Work continues on properties and PMGC, with a lot of activities around the communications and packages of support being put in place.

Much time is being spent on going to groups to talk about what the PMGC is and isn't, and ensuring that people are aware of the support being offered.

The websites have been updated and notifications sent to groups across the city.

Although keen to move at a pace, there's a need to be mindful of due diligence. To allow recovery to happen, shorter term interim arrangements are being put in place.

A lot of progress is being made.

• The Women's Workstream

The workstream has now met twice. A flash report will be put in at the next meeting. Feedback from the Simon Community raised some of the issues/challenges they've had around closures with their staff being the main source of support for the women as other services withdrew. Should we go into further restrictions, Dawn advised it would be helpful if GCC could clarify the "essential workers" term and explained the reasons for this. The workstream is currently being structured and a rights-based approach is being looked at for some of the work being taken forward.

Cllr Layden thanked all for their input.

6. A Public Health Approach to City Problems

John gave apologies on behalf of Gary L'Anson.

Both John and Gary have developed a public health agenda. Area commands were visited to see the types of problems encountered, where John noted the officers talking a lot about people who are lonely, in distress, don't have food or attempted suicide.

The police have now moved to having a focus on public health and have outlined 6 principals to operate to. One of them is "optimisation of circumstances" that could provide an opportunity for police to support a person. John went onto explain the other 5 principles which demonstrate a long-term commitment to strengthen and support partners in improving health outcomes. Each of the principles are core to the Public Health approach.

John gave a breakdown of the 8 strategic objectives of the approach, explaining the policing principles behind them, before going onto speak about the 3 levels of governance and the construction of it.

Of the 30 projects being worked on, John spoke about 6 of them – 5 of them police-orientated and 2 health and social care orientated. He explained in detail what each of them are about and spoke about some of the other projects going forward. John gave a timeline of what will be delivered and when, over the next 3 years.

John invited the group to attend an exploratory workshop to look at solutions (now we understand the problems better) on Sept 15th from 9pm to 1am. Anyone wanting to attend should email John directly. He also encouraged people to attend the HERBERT launch on 7th Sept. This is a multi-partner event integrated with the Health and Social Care system.

Des asked if this was something that Glasgow could use as a response to the consultation out on a National Care Service. Cllr Layden stated that a response to the NCS is being pulled together highlighting the innovative work being done in Glasgow. Des also saw an opportunity to link in with Community Justice, suggesting this should perhaps be made a priority as it could reduce the number of people going into prison. Cllr Layden asked John to feedback on this issue.

Further discussion took place around the Violence Reduction Unit, Medics Against Violence, data/data analysis overlap, and hate crimes. Dawn related her concerns relating to data sharing. Dougie explained the background and purpose of the Growchapel Project which came from an idea that Police Scotland had suggested to aid mental health within the community.

Cllr Layden thanked John for his presentation.

7. A.O.C.B.

In reference to the Public Health Approach, Billy asked if the group would benefit from a presentation by Glasgow Life on their Live Well Project. Cllr Layden asked that this be put on the next agenda.

Cllr Layden thanked all for attendance.

Agreed Actions

Billy to present on the Live Well Project at the next meeting.

8. Date of next meeting

Thursday, 7th October at 14:00.



EXECUTIVE SUMMARY | SOCIAL RECOVERY TASK FORCE

TASK FORCE LEAD BERNADETTE MONAGHAN	WORKSTREAM OVERVIEW	REPORT AUTHOR	WORKSTREAM KEY MESSAGE	VIA VERI	AS VITA	TE C	7
Mental Health	Provide support to those in the city struggling with the impact of COVID-19	Fiona Moss	Presentations at NHS services by people in acute distress rising. GP's reporting that they are seeing patients they have not seen in years who are now distressed by changes in circumstances. Concern for the next period.	o	10	0	0
Technology and Digital	Provide assistance relating to sudden digital demands of the COVID landscape	Colin Birchenall	Numerous initiatives implemented throughout the past year, delivering devices & training, allowing schools and workplaces to continue to function. Establishing a working group to align the cities approach to digital inclusion.	1	9	0	0
Third Sector	Evaluate, review and modernise the 3rd sector's relationships with partners	lan Bruce	The draft report from the group is currently being consulted on — with public and third sector agencies. Initial feedback is very positive, but we are keen to hear constructive criticism as well to get the best overall document.	10	0	0	0
Black & Minority Ethnic Comm.	Challenge racism and make sure BME communities have access to necessary support	Jatin Haria	Socioeconomic status and other factors mean BME communities have been disproportionately affected by COVID. Now working with BME groups to develop new streams of work, with £250,000 in funding recently secured.	0	10	0	0
Disabled Communities	Improve lives and reduce inequalities supercharged by the pandemic	Tressa Burke	Agreed priority themes for the workstream are around Access to Services and embedding Lived Experience in codesign. Areas will include: Participation, Anti Poverty, Health & Social Care, Social Isolation and Mental Health.	0	10	0	0
Food Provision	Assist in the launch of the GCFP and help improve referral pathways for food	Louise MacKenzie	GCFP team reviewing response from online consultation prior to launch. Food pantries being opened across city, but currently constrained by availability. Working to improve referral pathways but increased partnership would help.	0	10	0	0
Violence Against Women	Continue to reach out to at risk individuals, especially those isolated due to COVID	Kirsti Hay	Progressing a range of partnership initiatives. Planning for the potential increase in referrals when restrictions ease. Working to improve connections and pathways to services for those experiencing VAW.	0	10	0	0
Volunteering	Review our shared Strategy for recovery/renewal in light of COVID-19	Tom Berry	Following the review, a strengthened Volunteering Strategy Board is being established to define a whole system approach in order to realise the city's vision for volunteering as part of a fairer, sustainable, wellbeing economy.	3	7	0	0
Child Poverty	Minimise the impact of COVID-19 on efforts to combat child poverty	Fiona Moss	Early planning for furlough ending financial advice provision	0	10	0	0
Young People / Transitions	Co-design and management of the SG funded Young Person's Guarantee (YPG).	Mike McNally	GCC are co-ordinating the development and delivery of the Scottish Government's Young Person's Guarantee (YPG). A steering group from our Local Employability Partnership is guiding its development.	0	10	0	0
Property	Delivery of PAL strategy will enable the provision of better quality services.	lan Robertson	The People Make Glasgow Communities programme will encourage the people who know, use and are passionate about their local resources to make them more relevant and accessible to everyone in the local community.	0	10	0	0
	BERNADETTE MONAGHAN Mental Health Technology and Digital Third Sector Black & Minority Ethnic Comm. Disabled Communities Food Provision Violence Against Women Volunteering Child Poverty Young People / Transitions	BERNADETTE MONAGHAN Mental Health Provide support to those in the city struggling with the impact of COVID-19 Technology and Digital Third Sector Black & Minority Ethnic Comm. 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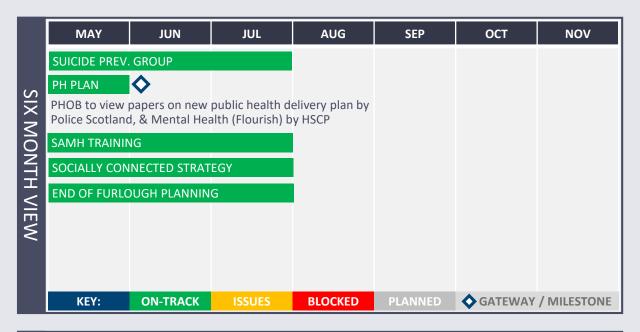
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MEANING

FLASH REPORT | MENTAL HEALTH





LEAD: Fiona Moss
KEY MESSAGE

Presentations at NHS services by people in acute distress rising. GP's reporting that they are seeing patients they have not seen in years who are now distressed by changes in circumstances. Concern for the next period.

PLAN GREEN

BUDGET

GREEN

RESOURCE

GREEN

PAST 4-WEEKS

- GCVS/HSCP hosted very successful event with over 70 vol orgs on Suicide Prevention Contagion
- IJB (5th May) awarded funds to extend Compassionate Distress Response Service (CDRS) for 16-25 year olds. Anticipate Aug/Sept delivery.

4-WEEK VIEW

- Continued training delivery with additional provision now scheduled for 2021/22
- Report on the 68 Organisations delivering activities to reduce winter isolation being prepared by Impact Funding Partners

NEXT 4-WEEKS

- Flourish Glasgow Partnership first meeting scheduled for 4th June
- GVCS mental well-being programme for the 3rd Sector being progressed with recruitment of an additional worker
- Socially Connected Glasgow Strategy development partner being secured
- Preliminary review of international evidence of programmes that support family members after a death by suicide continuing and reports June.

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FLASH REPORT | TECHNOLOGY & DIGITAL



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	KEY:	ON-TRACK	ISSUES	BLOCKED	PLANNED	♦ GATEWAY	/ MILESTONE

KEY MESSAGE
A number of initiatives have been implemented throughout the past year, delivering devices and training, allowing schools and workplaces

year, delivering devices and training, allowing schools and workplaces to continue to function. Now moving to establish a working group intended to align the approach to digital inclusion taken by

partners in the city.

PLAN GREEN

BUDGET

GREEN

RESOURCE

GREEN

PAST 4-WEEKS

 Digital Inclusion working group established with representation from elected members and partners across public, third, and academic sector.

4-WEEK VIEW

 All participants recognised the need and value of a more coordinated approach to target digital inclusion support to those in most need in the city

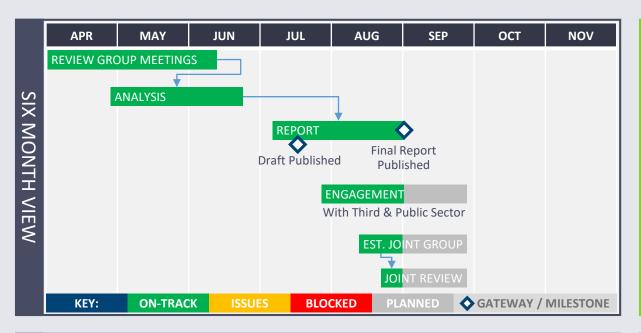
NEXT 4-WEEKS

- Engagement with participants of the Digital Inclusion working group to prioritise activities for closer collaboration.
- Further work required to scope the reporting for digital into SRTF will be required
- Kimberley Hose and the Data team continuing to assist key partners.

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FLASH REPORT | THIRD SECTOR





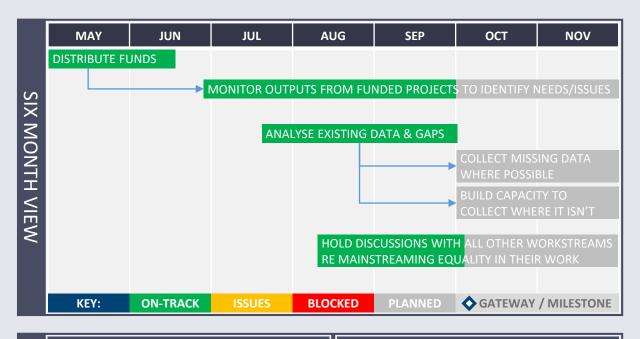
LEAD: Ian Bruce PLAN KEY MESSAGE The draft report from **GREEN** the group is currently being consulted on with public and third **BUDGET** sector agencies. Initial feedback is very **GREEN** positive, but we are keen to hear constructive criticism as RESOURCE well to get the best overall document **GREEN**

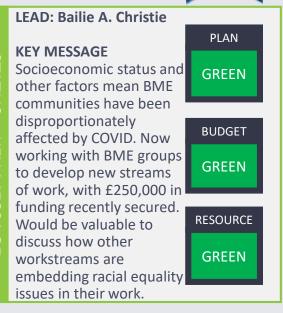
	PAST 4-WEEKS	NEXT 4-WEEKS
4-	 Draft report completed and circulated for engagement 	Engagement on the draft report via survey, events and meetings
WEEK VIEW	■ Engagement with sector	 Agreement with public bodies of membership of the Joint Group
/IEW		Meeting with Glasgow CC Corporate Management Team

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FLASH REPORT | BME COMMUNITIES







PAST 4-WEEKS

- CRER/Comic Relief funding has been fully allocated.
- Just over £150,000 awarded to Glasgow based groups.
- Discussions held with HSCP re BME Children and Mental Health

4-WEEK VIEW

- (HSCP researching and scoping this further)
- Discussions re child poverty in Glasgow esp around need for LCPAR to reflect BME issues

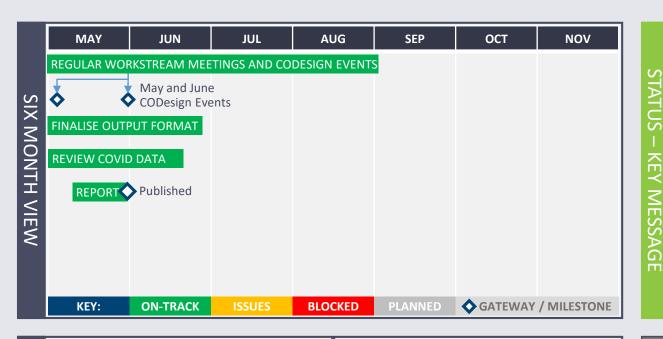
NEXT 4-WEEKS

- Will continue to monitor outputs/outcomes from CRER/Comic Relief projects to see what this can tell us about existing/emerging isuses
- Would hope to hold discussions with all other workstreams re mainstreaming race equality into their work
- Need to have a wider discussion on data availability / analysis
- Presentation from People Make Glasgow Communities to next meeting of BME Task Group on 1/6/21

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FLASH REPORT | DISABLED COMMUNITIES





LEAD: Tressa Burke PLAN KEY MESSAGE Jointly chaired by Tressa **Burke and Councillor** Layden. Agreed priority themes are around Access to Services and embedding Lived Experience in codesign. Areas will include: Participation, Anti Poverty, Health & Social Care, Social Isolation & Mental Health. Outputs Reports will review evidence, appraise what has worked and will set

targets for improvement.

GREEN BUDGET RESOURCE

PAST 4-WEEKS

Summer break during month of July

4-WEEK VIEW

- Workstream meeting in June to reflect on process, consider new evidence, review findings so far and plan next steps
- Planning discussions /meetings with DPOs and others- related to next theme- Health & Social Care- which requires longer lead in time
- Analysis of process, contributions and recommendations for Participation Codesign event and early recommendations - underway.

NEXT 4-WEEKS

- Engaged support from University of Glasgow Researcher for write ups.
- Continued work to plan H&SC CoDesign event/s (likely now October) - consideration of best methods to engage officers; how to get input from people at right level; input too from DPO network and GDA's wider Drivers for Change Network exploring 'What Works' within Health & Social Care for disabled people and codesigning recommendations, targets and actions which are practical and measureable.
- Participation Report will publish
- Analysis of Poverty & Work CoDesign underway

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FLASH REPORT | FOOD PROVISION



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	KEY:	ON-TRACK	ISSUES	BLOCKED	PLANNED	♦ GATEWAY	/ MILESTONE

KEY MESSAGE
The GCFP team is now reviewing the response from online consultation in preparation for launch. Additional food pantries are being opened across the city, but are currently being constrained by food availability. Working with

GCVS to improve referral pathways but would benefit from increased partnership in this area.

PLAN
GREEN
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RESOURCE
AMBER

PAST 4-WEEKS

- Meeting of the Glasgow City Food Plan team to discuss the findings of the online consultation and to prepare for the launch of the initiative in Spring.
- Continuing to work alongside GCVS on improving support offered to those experiencing food poverty, and increasing accessibility via more effective referral pathways

4-WEEK VIEW

NEXT 4-WEEKS

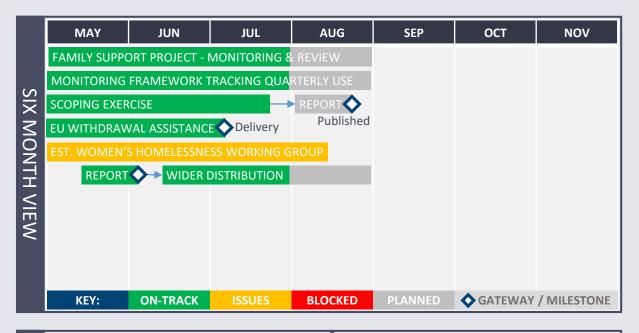
- Glasgow City Food Plan approved 11/5.
 Planning underway for launch and promotion.
- Glasgow Food Policy Partnership development session planned.
- Update on food pantries and further development of food growing to be discussed by General Purposes CPC in May.

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FLASH REPORT | VIOLENCE AGAINST WOMEN



PLAN



REY MESSAGE

Progressing a range of partnership initiatives.
Planning for the potential increase in referrals when restrictions ease.
Working to improve connections and pathways to services for those experiencing VAW.

LEAD: Kirsti Hay

BUDGET

AMBER

RESOURCE

AMBER

PAST 4-WEEKS

- Delivery of online workshop on Pre & Settled status for EU women & VAW
- Translated information developed for women from EU communities with JRS & SWRC
- Family Support Project: MAHAH distributing funds

4-WEEK VIEW

- Report to GVAWP on scoping exercise on scale on online prostitution. Report approved by GVAWP
- SRTF 10 questions responses discussed by GVAWP & working groups

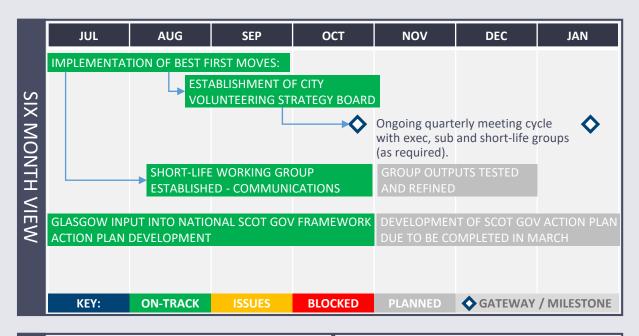
NEXT 4-WEEKS

- Finalise GVAWP response to 10 questions
- Highlight closure of application scheme for EU citizens
- Finalise report on Online Scoping plan delivery of input to key groups
- Finalise action plan for WAIR Group including data collection & performance management plan

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FLASH REPORT | VOLUNTEERING





LEAD: David Maxwell PLAN KEY MESSAGE Following the review, a **GREEN** strengthened **Volunteering Strategy** Board is being **BUDGET** established to define a whole system approach **GREEN** in order to realise the city's vision for volunteering as part of a RESOURCE fairer, sustainable, wellbeing economy. **GREEN**

KEY

IESSAG

PAST 4-WEEKS

- Preferred governance model of Strategy Board agreed at partners' meeting held 18/06/21.
- Request for 5 Board members drawn from Councillors with draft terms of reference submitted to Cllr Layden.

4-WEEK VIEW

 First meeting held of short-life Communications Group to take fwd review recommendations re language, messages and marketing of volunteering (VG, GCHSCP, GL, GCC).

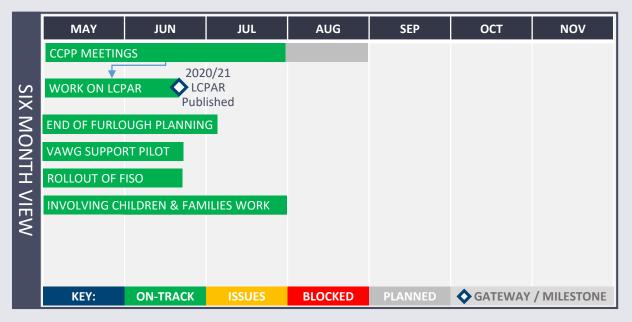
NEXT 4-WEEKS

- Formal requests for participation to proposed non-Council members of Board.
- Second meeting of short-life Comms Group.
- Complete answers to remaining 10 Qs.
- Further consideration of data, outcomes and KPIs required for city Strategy, ensuring consistency with Scot Gov framework outcomes and Community Action Plan performance framework.

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FLASH REPORT | CHILD POVERTY





LEAD: Fiona Moss

KEY MESSAGE

Early planning for furlough ending financial advice provision

BUDGET

GREEN

RESOURCE

GREEN

PAST 4-WEEKS

- Prep ongoing for 2020/21 LCPAR due for publication this year – aiming for summer
- Digital rollout has continued for children & families, and SCVO allocations.

4-WEEK VIEW

 Follow-up planning session of Challenge Child Poverty Group held and key programmes for development – pathways for financial advice and peer support Glasgow Food Plan finalised with support from CCPP - food security and well-being families pilot commencing in 3 neighbourhoods

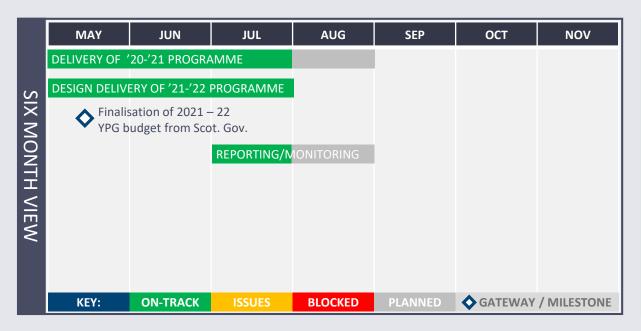
NEXT 4-WEEKS

- Commencing roll-out of Financial Advice in further secondary schools
- Involving families project with Get Heard Scotland and Children's Neighbourhood Scotland – data collection commenced with parents from priority families
- Work to link strategies and plans related to children & families including C&S, CLD, Com.
 PI & CMH&WB
- Launch of the Worrying About Money leaflet aimed at ensuring accurate information & advice on supports available when experiencing financial difficulty

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FLASH REPORT | YOUNG PEOPLE / TRANSITIONS





LEAD: Mike McNally PLAN KEY MESSAGE GCC are co-ordinating the **GREEN** development and delivery of the Scot Gov Young Person's Guarantee (YPG). **BUDGET** A steering group from our Local Employability **GREEN** Partnership is guiding its development. The YPG will offer all RESOURCE young people (16-24) the opportunity to continue in education, training, access volunteering or a job.

PAST 4-WEEKS

- Finalisation of YPG 21/22 operation plan and submission to Scot Gov
- Meeting of LEP took place for 23 August. The LEP signed off the LEP Action Plan, agree the YPG programme for 21/22 and consider the development of the Scottish Approach to Service Design
- Review undertaken of the end of Community Jobs Scotland and Employability Fund

4-WEEK VIEW

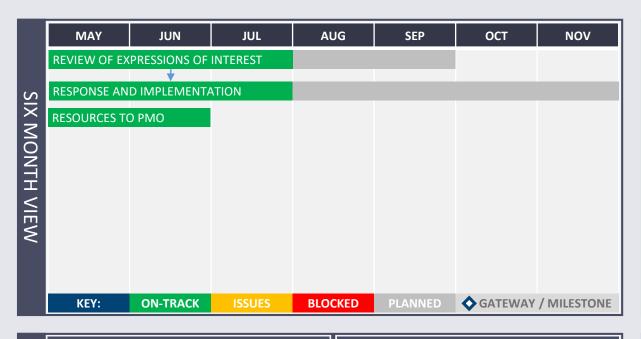
NEXT 4-WEEKS

- Expected confirmation of offer of grant for YPG and NOLB from Scot Gov. for 21/22
- Next meeting of the wider comms group with providers will take place 9 Sept
- Ongoing development of programme for April 22, discussions ongoing with Scotland Excel re. commissioning framework

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FLASH REPORT | PROPERTY (PMGC)





LEAD: Ian Robertson

KEY MESSAGE

The People Make
Glasgow Communities
programme will
encourage the people
who know, use and are
passionate about their
local resources to make
them more relevant and
accessible, removing the
previous binary choice
of having a fully
transferred asset or a
council owned asset.

PLAN GREEN

BUDGET

GREEN

RESOURCE

GREEN

PAST 4-WEEKS

- PMO resources are now in place and are starting to work through PMGC enquiries.
- Over 370 enquiries have been received via the online portal by interested parties.

4-WEEK VIEW

- Initial responses continue to be issued and initial assessment of individual EOIs is progressing. Engagement with Glasgow Life and other Service Areas ongoing regarding individual EOIs to gather information on individual venues.
- 17no detailed proposals have been submitted. These EOIs have now progressed to the Engagement Stage.

NEXT 4-WEEKS

- Recruitment of one further Programme
 Liaison Officer to complete the PMO team.
- Respond to EOIs and analyse each enquiry including engagement with those currently managing/delivering services from the assets.
- Asset suitability assessments to be undertaken with Glasgow Life and GCC Service Areas to understand suitability of each individual asset for the PMGC process.
- EOI and venue information gathering.
- Working groups to be formed to support organisations that have submitted detailed proposals for the engagement phase.

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TEN QUESTIONS | SOCIAL RECOVERY TASK FORCE



- 1. LOCAL KNOWLEDGE: How can local knowledge and experience be communicated to policy makers at national level in ways that genuinely inform and improve decision making?
- 2. GLASGOW'S NEEDS: How can the Council and its partners better evidence the complex, multiple nature of needs that services in the city of Glasgow are responding to, and more effectively make the case for increased resources and/or support to the city from the Scottish and UK governments that takes account of the higher level of need?
- 3. OTHER PARTNERSHIPS: What robust (i.e. non-anecdotal) evidence do we have about local partnerships that have worked well, enabling voluntary sector, Council and other partners to respond quickly and effectively to the challenges posed by the pandemic? Conversely, what evidence do we have about things that have not worked so well? Evidence in this context might take the form of short case studies, especially if they highlight the complexity of need, challenges and opportunities within partnership working and show what can be done when the right conditions are created or illustrate some of the barriers to effectiveness.

- 4. LOCKDOWN EXPERIENCE: What worked well during the lockdown period and its aftermath in identifying and addressing need? Are the mechanisms involved in the initial emergency response e.g. methods of funding or ways of collaborative working, being adopted or modified in the light of experience? How are partner organisations and the Council learning from experience?
- 5. BEST FIRST MOVES: Given that we face a combined health and jobs crisis, what are the (small number) of best first moves that the partners (not just the Council) should be taking?
- 6. WHY THOSE MOVES: Given limited resource and competing priorities, why are these (the recommended best first moves) the most appropriate steps to take now?
- 7. MEASURING SUCCESS: How would your work stream define and measure success? What evidence is there (or will there be by next July) that the steps recommended and taken will be (or have been) the most impactful and that other options would have (had) less impact?

- 8. CITY PRIORITIES: How would success measures relate to the city's priorities? What evidence is there (or will there be by next July) that steps being taken now or proposed by the social recovery partners will contribute towards key shared objectives including addressing poverty, making progress on equalities, tackling climate change and delivering inclusive growth?
- 9. IMPROVE COLLABORATION: Are there other actions proposed or that should be considered that would help improve collaboration between the social recovery partners and/or lead to enhanced future community engagement?
- system changes required in the relationship between the Council and voluntary sector partners to reduce duplication and lead to greater transparency in determining how resources should be distributed between place, interest and identity priorities? The working groups are asked to consider a range of options including the possibility of moving to a commissioning system for service delivery rather than the bidding and scoring system used for the Communities.

REPORTING SCHEDULE | SOCIAL RECOVERY TASK FORCE

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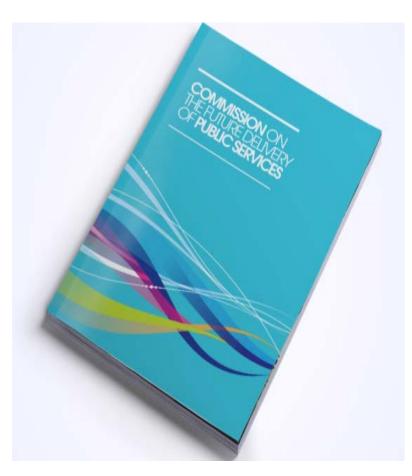
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Children's Services Transformational Change Programme: Introduction Mike Burns

07 October 2021

Sustaining Whole System Reform Programme 2016/21



- 'Failure Demand' to Primary Prevention
- Obsessed with outcomes rather than risk & removal
- GIRFEC/CP/Promise aligned with Anti-poverty
- Parenting...Family the most important infra-structure

COVID Catalyst for Reform

- 1. Integration of the 'As is': IMH/FNP/HV/SN/QSW/SCS
- 2. Scale of Change for the 'As is'
- 3. Business Continuity/COVID
- 4. Partnership Challenges: Education/Adults/Community Planning/Third Sector/Police Scotland
- Implementation and Reconciliation of : GIRFEC/CP/UNCRC/The Promise/Mental Health/Child Poverty/ACR/JIT/Barnahus/ Brothers & Sisters

Five Colossal Interdependencies and drivers

Analysis: "Never Let a Good Crisis Go to Waste"

Multiple factors to achieve structural change...better outcomes

- A crucial and fragile Tipping Point
- Shifting a complex multi-agency system to a single system
- Need to align Policy and Capacity
- Coordinate and Connect the Strategic Policy & Spend
- Commissioning/Procurement -Expertise and Innovation
- Funders keen to align
- Structural impact of Recession/Public Sector Finances
- A National contribution & shared learning-alignment?

A Change in Approach...

From: "What can we do with what we have?"

To: "What will it take to do what needs to be done?"

- Herbert Foege, the epidemiologist who is credited for the strategy to eradicate smallpox

A Change in Approach: Staged Transformation from 2021 to 2024

"What will it take to do what needs to be done?"*

Supporting WHOLE SYSTEM change to develop consistently high quality practice

Seamless pathways to access support

Strengths-based, trauma informed approach

Flexibility of support to address needs of whole families in their communities

Effective implementation of GIRFEC

^{*}Herbert Foege (the epidemiologist who is credited for the strategy to eradicate smallpox)

What we have achieved so far...

Slowing Down...

- To analyse the current system with precision and discipline
- To develop shared values and principles which underpin the shared vision for children's services
- To create shared ownership from leadership to the frontline
- To create consensus and a container for consistent decision making
- To align processes and functions across the system in line with the vision
- To help frontline practitioners and managers to understand the expectations and priorities for children, young people and their families

Alignment with Developments within our HSCP System

Child poverty and inequality

- Shifting to a poverty aware paradigm
- Empowering the organisation to respond
- Inclusion and participation; community and citizenship

Domestic Abuse

- Applying transformative principles to the envisaged system 'to be'
- Nuanced approach to intervention; belief and assistance to change
- Partnerships within and across the HSCP

Transforming roles

- Transforming nursing roles
- Health visiting (use of Practice Development Nurses to create capacity)
- School nursing
- Family Nurse Partnership

Alignment with Developments within our HSCP System: Strengths-based Approaches

Family Support

- Alignment of tender with HSCP vision
- STRENGTHS
- Voice, Validation and Hope model

Mental Health Improvements

- Investment in School Nursing
- Addressing CAMHS waiting list
- Increased tier 1 and 2 supports
- Alignment of third sector provision
- Increasing consistency and quality of practice
- Addressing waiting lists and delays

Alignment with Developments within our HSCP System

Children's Health and Disability Services

- Children's Health and Disability Services
- Experience during pandemic 3rd Sector, Education
- Transitions into adult services/LD/MH

What are we doing well? What is the system 'to be'?

Aftercare

- MH services for young people impact of COVID, investment and pathways work needed
- Review of 16+ accommodation service: learning from SCRs, Homelessness Alliance, Family Support Tender
- Whole system 3rd Sector, CHS, Commissioning, HR, Finance, Children's Residential Services, Adults

Examples of Alignment of Transformational Programme with National Developments

Keeping 'The Promise'

- Early intervention and prevention
- Brothers and sisters, home and kin
- School and neighbourhood continuity

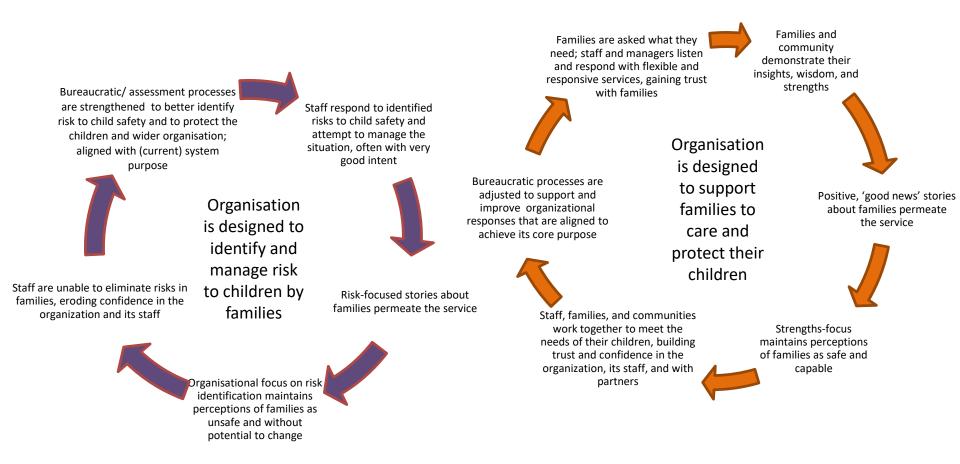
Draft Scottish Government Child Protection Guidance

"A shared ethos for all practitioners will acknowledge that child protection involves listening and consideration of... the **opportunities to build on strengths** in children, families and communities" (p.67; Scottish Government, 2020; emphasis added)

Focus on anti-poverty, equality and engagement

- Learning from supporting families throughout COVID-19 pandemic
- Digital inclusion and participation
- Importance of face to face contact, particularly to address inequalities

Whole System Reform Programme 2018-21: From Vicious to Virtuous



Emerging Transformational Practices: Operational Changes Informing Direction of Children's Services

Shifting Power and Control:

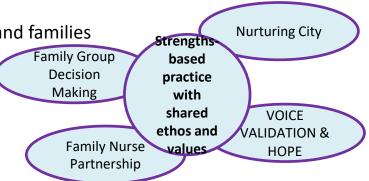
- Towards the preferences and priorities of children, young people, and families
- Towards acknowledging families as experts on their own lives

Re-orienting Systems and Services:

- Towards strengths-based and flexible family supports
- Towards communities and neighbourhoods
- Away from a risk-focused paradigm and towards identifying, building, and mobilising family assets
- Away from formal (and professional distance) towards informal (and nurturing with genuine respect)
- Towards long-lasting relationship building

Capacity Building:

- Towards investing in staff so that they are trusted
- Towards developing the skills and capacity of parents and families to care for their own children

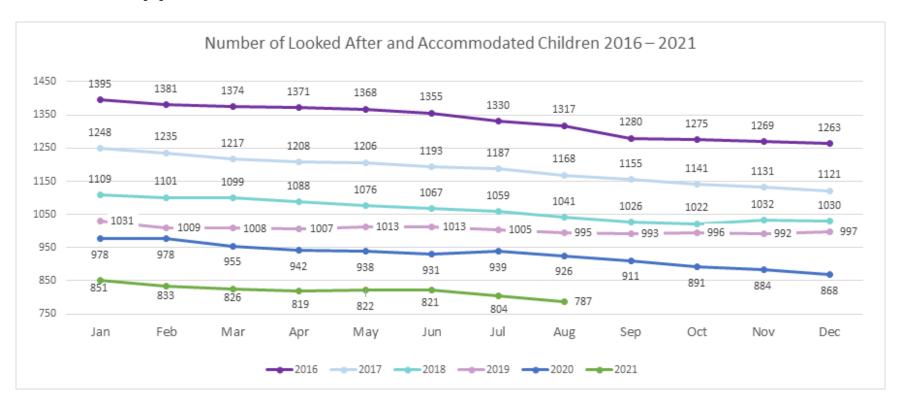




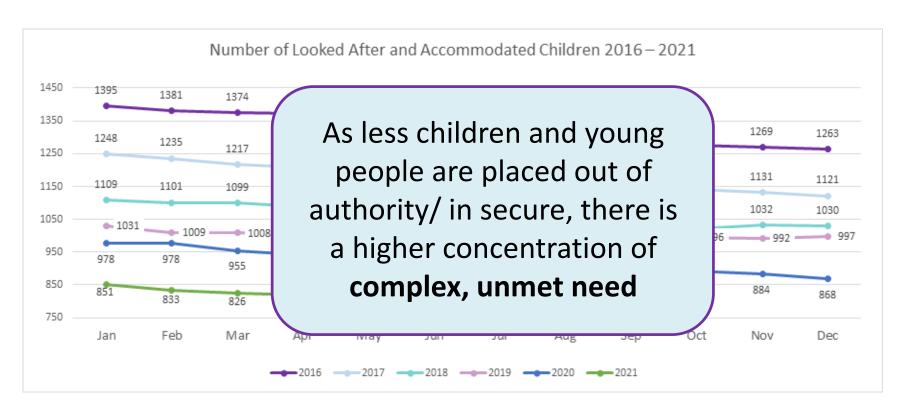
Children's Services Transformational Change Programme: Progress so far

Mike Burns

Shifting the Balance of Care & Re-investment in Family Support to Achieve Better Outcomes



Shifting the Balance of Care & Re-investment in Family Support to Achieve Better Outcomes



Progress to Date

- ✓ 1413 in 2016 to **776** ...reduction of **637** (45%)...# Keep the Promise
- ✓ Mar 2020 942 to July 2021 **776...135 (18%)**
- ✓ Under 5's from 105 to **54** @ **52%...**Credit to SG
- ✓ Admissions pre COVID 32/16/12month & since WSPF 5/month & 1?
- ✓ Family Support Strategy increased spending from £2.7M to £5.5M
- ✓ Alignment with the Community Fund £19M (£24.5)+ £34.6M
- ✓ Alignment of Preventative Spend £10.3M + £34.6M
- ✓ Understanding of the system, GIRFEC and what it takes

Findings of The Child Welfare Inequalities Project: the importance of the need to maintain relationships through strengths-based practice

"The Transformation programme for children's social care in Glasgow has resulted in almost fewer than 500 children in foster and residential care, a third of the total in 2016, and a 60% reduction in the numbers of children entering care. A spin off has been a remarkable 70% reduction in placement moves for children in care. These changes have been accompanied by and have facilitated a doubling of expenditure on family support. This has been based on a recognition that services were too focused on moving from risk to removal, rather than on reducing risk while maintaining existing relationships."

(Bywaters and CWIP, 2020, page 51)

A Rights Respecting Approach to Justice for Children and Young People:

Scotland's Vision and Priorities 2021
Thomas Jackson



@CJusticeGlasgow









Ambition

Scotland – the best place in the world to group up

to work together to ensure that the rights of children in Scotland are protected and upheld, and to prevent children and young people from being involved in behaviour which leads them into conflict with the law

ensure that those already involved in such behaviour are fully supported to deal with its causes and effects, and that this continues throughout their journey towards the most positive destinations possible.



Vision

- young people are loved, treated with respect, have voices heard, rights <u>respected</u> and <u>outcomes improved</u>
- children, young people and families are supported through early intervention and preventative approaches
- rights must be upheld, life chances improved
- children are <u>diverted</u> away from the criminal justice system
- support and information for <u>victims</u> is enhanced with victims appropriately protected
- <u>trauma-informed</u> approaches and continued commitment to <u>partnership</u> approaches



Priorities

- Rights and Understanding (UN Convention on the Rights of the Child)
- Participation and Engagement
- Victims
- Whole System Approach (WSA)
- Data and Evidence
- Early Intervention and Support (EEI) (Age of Criminal Responsibility)



One Year Action Plan & Standards for Working with Children in Conflict with the Law

- Largely High Level and National in first year
- Youth Justice Improvement Board
- Secure Care Pathways Standards
- CYCJ a key lead
- Co-production
- Glasgow Youth Court



Looking Forward in Glasgow

- One Glasgow a unique, data led approach
- Youth Justice Strategy Group a collaborative approach
- EEI a prevention focussed approach
- Scottish Sentencing Council preparing for a greater community focussed approach
- (Reducing use of custody)

Young Person's Guarantee (Glasgow) Michael McNally









Young Person's Guarantee Fund - Background

- Scot Gov announced August 2020 £4.3m 20/21
- Commitment May '21 that YPG would be funded over term of parliament
- 21/22 budget of £6.5m
- Programme developed in Glasgow via a sub-group of the Local Employability Partnership;
 - Economic Development, Education Services,
 Chamber of Commerce, SCVO, Regional Colleges
 Board, SDS and DWP









Young Person's Guarantee Fund

- 16-24 years requiring support to move into a positive destination
- Six months of school leaving date at risk of no positive destination
- Can be used to employ Key Employability Workers and must provide 1-2-1 support and develop action plan
- Can provide travel allowance, training allowance and wage subsidy (all with eligibility requirements)
- Outcomes include additional qualifications, Job Placement Formal Volunteering, FE/HE, Training and Employment/MA









YPG Funded Project Outlines

Wage Incentives
 GCC/ED

Glasgow Code Learning
 GL

Volunteering
 GL/GCVS

'Step-Up' Glasgow
 GCoC/JBG

ASL Support, access to MAs

HSCP

Employability Key Workers HSCP

DYW co-ordinators in Secondary Schools EDU

On Route & TBF Next Steps
 EDU

In pipeline....HSCP/SAMH and GADRS and SCVO/CJS









Project Outline – Wage Incentives via Glasgow Guarantee

- Business registers vacancies on GG
- School Leavers can register direct within 3 months of leaving
- All other candidates referred to the programme via an approved employability provider or SDS
- 12 month 50% wage subsidy for MA or Living Wage jobs
- YPG budget will finance 16-24 year old with barriers and Core GCC funding for all others









Glasgow Code Learning; delivered by Glasgow Life offers 3 Digital Skills Course – Basic at SCQF 3, Intermediate at SCQF 4/5 and Developer at SCQF 6/7. Incudes employability support and Skills Development Scotland support to access digital sector jobs

Formal Volunteering; delivered by GL and GCVS is a supported volunteer placement in the third sector for a young person identified as being distant from potential employment. Includes employability support, access to accredited courses and work placement payment









Step Up Glasgow delivered by Glasgow Chamber of Commerce and JBG offers a fully funded six month work placement for school leavers that are ineligible from the DWP Kickstart programme. 16-25 hours work placement, employability support from JBG and industry specific training/accreditation. Aim to transition successful placements into sustainable employment using wage subsidies









Improving Transitions to MAs; delivered by HSCP Supported Employment Team. Targeted at young people with Autism Spectrum Conditions with the aim of improving the numbers with ASC accessing and sustaining Council Family MAs. Using improved vocational profiling, job coach and support for host departments

4 HSCP Employability Workers; Youth Services, ESTEEM and Children's Services including Health Visiting and LAAC. Will engage, develop action plan, act as conduit with other agencies and support during placement or employment









Developing the Young Workforce (DYW); delivered by Education Services. 1 to 1 support for young person most in need / with protected characteristics, still at school and in danger of leaving without a positive destination. Will generate industry interventions as part of overall DYW remit

On Route (previously Activity Agreements); focused on engaging with post school young people who need support at the start of their employability journey or have disengaged with school. Target group including Early Leavers, ESOL and Care Experienced

Towards Better Future - Next Steps; post school engagement and support for leavers who are at risk of not achieving or sustaining their transition to a positive destination.









Project Outlines – in development

Community Jobs Scotland - delivered by SCVO this is a six month paid job placement with a 3rd sector host. Programme is funded currently by SG but we are looking to increase their capacity from December onwards when funding stops

HSCP/GADRS - increase employability support for young people with addiction issues or in recovery

HSCP/SAMH - increase current capacity to provide employability support for young people accessing CAHMS service









Other areas of work

- Equalities Impact Assessment (EQIA) undertaken
- Session with 3rd Sector Providers in March 21
- Focus on disabilities, BAME, care experienced, ESOL access to existing programme
- Follow-up questionnaire to identify what is needed for development of 22 onwards programme.
- YPG Lead Officers group meet 6 weekly
- Build YPG Programme into wider NOLB planning process









Challenges

- New systems being introduced for all parties
- Programme development, procurement / commissioning of additional services timescales are very tight
- Working with Scotland Excel and GCC procurement in development of National Employability Framework
- Lower than expected interest/uptake from yp across all LA areas –is it lack of interest or lack of knowledge as to what is available?









More information

- Young Person's Guarantee <u>www.glasgow.gov.uk/ypg</u>
- Young People can be referred to YPG Programmes via SDS/DWP/JBG and register direct for some programmes e.g. Code Learning
- NOLB Communication Forum established June 21.
 Open to all Providers, Delivery Agents, Interested Groups and covers NOLB approach including Young Person's Guarantee
- employability@Glasgow.gov.uk is the mailbox address for any questions or invites to forum







