Glasgow Community Planning Partnership
Executive Group
9 June 2021 at 14:00
Microsoft Teams

Agenda

1.   Welcome and Apologies

2.   Minute of Meeting held on 28 April 2021   Attached

3.   Economic Recovery Taskforce   Presentation
     Sharon Thomson

4.   Scottish Fire and Rescue Service: Future Vision   Presentation
     Kevin Murphy

5.   COP26 Plans, Readiness, and Legacy   Attached
     Bernadette Monaghan

6.   Meeting Schedule:

                                                               25/08/2021, 14:00
                                                               06/10/2021, 14:00
                                                               24/11/2021, 14:00

GLASGOW COMMUNITY
PLANNING PARTNERSHIP

Glasgow Community Planning Partnership
Executive Group
28 April 2021 at 14:00
Microsoft Teams

Draft Minute

Present: Bernadette Monaghan (Glasgow City Council) – Chair, Jehan Weerasinghe (Glasgow Housing Association), Gary l'Anson (Police Scotland), Ian Bruce (Glasgow Third Sector Interface Network), Fiona Moss (Glasgow City HSCP), Lorraine Barrie (Glasgow Equality Forum), Kerry Wallace (NatureScot), Robin Ashton (Glasgow Colleges Regional Board), Kathleen Caskie (Glasgow Third Sector Interface Network), Robert McKay (Department for Work & Pensions), Andrew Olney (Glasgow Life), Stephen Frew (Scottish Enterprise), Eleanor Anderson (NHS GG&C), Euan Halliday (Department for Work & Pensions), Heather MacNaughton (Historic Environment Scotland), Theresa Correia (Scottish Enterprise), Shona Mitchell (Skills Development Scotland), John Binning (Strathclyde Partnership for Transport)

In Attendance: Mary McPhail (Glasgow City Council), Shaw Anderson (Glasgow City Council), John Dawson (Glasgow City Council), Ross Jackson (Police Scotland)

Apologies: Emilia Crighton (NHS Greater Glasgow & Clyde), Roddie Keith (Scottish Fire & Rescue Service), Ellen Stevenson (Scottish Enterprise), Jill Miller (Glasgow Life), Linda De Caestecker (NHS GG&C), Mike Burns (Glasgow City HSCP), Bruce Kiloh (Strathclyde Partnership for Transport), Alison McRae (Chamber of Commerce), Jacqueline Lynn (SportScotland)

Item 1 – Welcome
Bernadette Monaghan chaired the meeting. Members were welcomed and apologies noted.

Item 2 – Minute of Meeting held on 17 March 2021
The Executive Group noted the minute of meeting as an accurate record. No other matters were raised.

Item 3 – Performance Management Framework
Stephen McGill provided a report and presentation on the PMF (Performance Management Framework), detailing the background and aims of it. The PMF consists of 4 inter-related elements - data, evaluation, health checks and communications. Stephen stressed that due to COVID (amongst other factors) his report would focus mainly on the data. The Focus Areas of the Glasgow Community Plan are:

- Economic Growth
- FMEG (Fairer More Equal Glasgow)
- Resilient Communities
- Child Care
- Transport

The PMD (Performance Monitoring Data) was developed around the Community Plan PMF and consists of 62 performance indicators and 72 RAG performance assessments. Stephen explained the strengths and weaknesses of the data and went on to talk about the changes in performance since the baseline in 2017, giving figures for improved and negative changes. As there isn't much service input just now, it limits the data to an extent in terms of measuring and assessing the impact of partners within the CPP.

Most indicators show that Glasgow has improved its performance. The indicators were based on 2 criteria – the trend/direction of travel of the indicator and Glasgow's comparative performance against 10 other core cities/localities. Each criteria has scales and are colour coded; green if the

annual performance of an indicator showed a 5% increase or red if under; if the comparative performance showed Glasgow to be in the top 8 of the localities it was green and red if in the bottom third, with the overall assessment made between both criteria. Stephen went on to give figures for the areas where the RAG status had been improved or maintained and the areas that had a negative change in status. Although Glasgow's performance has improved, its overall performance assessment hasn't.

Stephen explained that the core element of the PMF was to assess the impact of the CPP and to do this we'd need to progress all 4 elements of it and advised that the focus for the next 18 months would be to enhance the PMD, to shift the emphasis towards the collection/analysis of more qualitative data and the outcomes of it.

Bernadette thanked Stephen for his presentation and asked for questions.

Eleanor questioned the 'egg-timer' reference within Section 4.4 of the report. Stephen explained this in terms of Glasgow having a higher percentage of people who are highly qualified, a higher proportion who have no qualifications and how an imbalance is created if the employment supply doesn't match the labour force.

Jehan sought further information about the Housing Associations within the customer satisfaction surveys in terms of picking up data and of any engagement that has taken place. Stephen explained that his colleague (Jonny Pickering) is working on this and summarised the work to date and the future plans. Fiona advised that due to associated costs, the Adult Health & Wellbeing Survey is being boosted in only four Thriving Places. As it's a household-based interview, it was not possible to carry out the survey last year due to social distancing.

Fiona noted that the indicators we've got worse at are those that mostly affect our poorest communities and that the CPP have probably achieved the opposite of what it set out to do. Given that it's not having the impact we'd hoped for, what does that mean in going forward.

Kerry related that the Scottish Government have released a £50 million VDL investment fund specifically for low carbon and to improve nature/green spaces in the city. Green jobs have grown 5 times faster than the rate of all jobs in Scotland and nature-based jobs are something that could help to address the development of VDL land. The group discussed VDL further in terms of use, regeneration and economic growth. It was noted that a high proportion of VDL coincided with areas of high deprivation. Steven Frew advised that VDL has quickly moved up the economic development agenda over the past 18 months, but cautioned that a lot of VDL is heavily contaminated due to previous use and (even by putting a huge amount of money into it) it could be twenty years or so before the land could be used. Steven went onto speak of the positive plans being developed.

Given the concerning trends in current inequalities, Lorraine warned that the new Community Plan couldn't have performance measures for something that can't be measured and asked what the CPP could do to ensure that data/evidence was available. Stephen agreed that a different basis of public information was needed; the public information used really only covers gender and disability and very few of the indicators will cover the other characteristics. He advised that a mechanism was needed to put in place a programme of data collections that covers a wider range of details. Stephen hopes to go to the Equalities Forum in June to present a proposal of ideas.

Bernadette asked the group to advise of any data they could share that could boost the PMF or try help measure the effectiveness of the Partnership. Stephen will send a request to the members to look at Appendix 1 and to think of any data they have that links to any of the indicators.

Item 4 – Digital Management Strategy
Colin Birchenall provided a report on the Digital Management Strategy which was launched in 2018, following approval from the City Administration Committee. It's a two-part strategy – Digital Economy

and Digital Public Services. The report highlighted the main achievements and challenges faced on digital in terms of what it's meant for our society, economy and how we deliver. The COVID impact provided a necessary focus on digital to accelerate parts of the strategy.

Ten priority areas of focus for 2021 were identified, supported by the establishment of three working groups (public sector, 3rd sector and academic sector) to provide a city-wide approach to some of the challenges faced. The Terms of Reference for these groups was approved in February. The working groups will focus on:

- Digital Inclusion and Participation
- Open Data and Open Innovation
- Smart Cities

These topics were prioritised on the role they would play in recovery and renewal. The report sets out the approach and provides a summary of the Terms of Reference. The recommendations from it is for the Executive Group to note the creation of these working groups and to consider representation on them.

Questions/comments were made/discussed and addressed by Colin. Colin asked that his contact details (Colin.Birchenall@glasgow.gov.uk) be shared for anyone wishing to contact him directly.

Bernadette thanked Colin for his input.

Item 5 – Economic Recovery Taskforce
Sharon Thomson was unable to attend and will present her item at the next meeting in June.

Item 6 – Let's Get Communities Connected App
Tom Jackson explained how engagement with communities, stakeholders and people engaged with local services is a critical aspect of Community Justice's agenda in driving forward changes. It's often asked to support/generate directories as a way of facilitating that engagement and as paper directories are resource intensive and can quickly go out of date, he was pleased when approached by Amy and Sophie (Glasgow Girls Club) and heard of their hand-held app. Although work has been initiated in a couple of Glasgow wards, it's not currently being resourced.

Sophie and Amy have been working closely with Community Justice, having been commissioned by them to work on the Directory of Interventions App project. Sophie explained the background, work and aims of the Glasgow Girls Club and went on to talk about her experience of building digital wellbeing directories for other organisations and how her own personal field of interests (law and social policy) coupled with her lived experience in a deprived area, gave her an added insight into what the app needed. Sophie explained the benefits of the digital community connector framework. Services are based around issues that people involved in the community justice system are at risk of experiencing (mental health, homelessness and unemployment) and will link directly to the websites and social media pages with the ability to call the main contact number of the organisation directly.

Amy gave a demonstration of how the app will look and work. The aim of the app is digital inclusion, making it accessible and simple for people to navigate an app for the first time. It's web-based and can be downloaded. Amy went on to explain how the app works and the contents of it. She's looking at it being a digital community portal aimed at people who are experiencing the community justice system (targeting prisoners and ex-offenders) and is trying to align it with the needs of the service users. It has a very simple interface. The front page gives the options of the ward and the services/organisations within it with categories specific to community justice. Its priorities/themes are to get people back into the community with the focus around mentoring and the aspiration of a chat function.

The group recognised the potential of the app and how it could be further developed.

Bernadette thanked Amy, Sophie and Tom for their presentation.

Item 7 – Meeting Schedule
The Executive Group noted the meeting schedule as detailed on the agenda.

Ref	Action	Responsibility	Raised	Comments
03-05	**Item 5 – COVID-19 and Food Support** • Louise to return with a report on progress to a future meeting.	Louise MacKenzie	10/06/20	In Progress
04-04	**Item 4 – A Glasgow free from gambling harms** • Information on Gambling Summit to be circulated when available • Update to a future meeting	Bernadette Monaghan	07/10/20	In Progress
03-06	**Item 06 – Agenda Setting** • Lorraine and Shaw to meet to progress restating the vision/purpose of Executive Group. • All partners are asked to arrange a meeting with Bernadette/Shaw to discuss their thoughts on agenda setting for the Executive Group, or to suggest items.	Lorraine Barrie / Shaw Anderson All Partners	17/03/21 17/03/21	In Progress In Progress

**Glasgow Community Planning Partnership
Executive Group**

**Report by Bernadette Monaghan
Director of Community Empowerment & Equalities
Contact: Gerald Tonner   Telephone: 01412870187**

COP26 Plans, Readiness, and Legacy

Purpose of Report:

To provide members of the Executive Group with an update on plans, readiness, and legacy for the 26th United Nations Climate Change Conference – COP26.

Recommendations:

The Executive Group are asked to:
- Note the contents of the report

1 Background

1.1 In November 2021, participants from nations and territories around the world will arrive in Glasgow for the 26th United Nations Climate Change Conference – COP26.

1.2 Following postponement of the conference in 2020 due to COVID-19, COP26 is now due to run from 1–12 November 2021 at the Scottish Event Campus (SEC). The intent remains to hold the summit in person, whilst putting the health and wellbeing of local communities and delegations at the centre of decisions about how the event will take shape.

1.3 Glasgow's focus for COP26 is on supporting and delivering a safe and successful conference by keeping the city moving, supporting the appropriate public health measures and delivering a legacy for the city.

1.4 The COP26 Team sits within Glasgow City Council's Chief Executive's Department and is responsible for delivering the operations required to support the UK Government's safe and successful delivery of the conference. The Team is also responsible for the communication with, and engagement of, the city's businesses and communities through the Get Ready Glasgow channel, and for supporting the council's delivery of legacy from the conference.

1.5 Council governance is provided by the COP26 Programme Board, chaired by the Chief Executive. The COP26 Team reports into the governance structure headed up by the Cabinet Office who are the event organiser. The council workstreams include City Services, Traffic & Transport, Resilience and Communications & Engagement. The Chief Executive is a member of the COP26 Delivery Board, chaired by the Cabinet Office's CEO for COP26 delivery.

1.6 Elements of the planning and delivery of COP26 will be of interest to the Executive Group.

2 Programme Status

2.1 The COP26 Team's programme is currently running at a stable amber, with areas of work being progressed during the ongoing review of the delivery model by all partners due to Covid-19. Areas of significant progress include the delivery of the Volunteer Programme recruitment campaign, the progression of integrated city and transport planning with key partners and the launch of marketing initiatives to support the council's wider priorities around sustainability.

3 Engagement

3.1 The Council's COP26 Engagement Team will work with businesses, residents and community groups to inform them of COP26 plans. They, with partners, will be looking to link with a number of different groups, who want to know more about COP26 and whose business operations and/or daily lives may be impacted by the event. There may also be emerging opportunities in which businesses/organisations can look forward to COP26 and become involved.

4 **Engagement with Community Councils**

4.1 A collaborative aimed at enabling all active Community Councils (CCs) within specific Council Wards to come together and work collaboratively to inform, support, and assess the impact of COP26 has been established.

4.2 Ward 10 (Anderston/City/Yorkhill) and Ward 5 (Govan) have been identified as the wards most likely to be directly impacted by COP26, and therefore the CCs in these wards have integrated into two collaborations, one for each Ward, with a specific remit related to COP26.

4.3 The COP26 Engagement Team have met with the Community Councils collaborative to discuss how citizens can become more involved in the event, and how the wider communities could develop and incorporate community-proposed ideas.

4.4 The two collaboratives will be key to the success of local initiatives which will launch in the lead up to COP26. These initiatives include projecting a climate change clock on the Tollbooth Steeple in Glasgow's Merchant City and launching 100 days to go in mid-July.

4.5 There are two pipelines for local community events which may be explored by the collaboratives; UK Government supported events and Stop Climate Chaos Scotland (an organisation that heads up civil society groups) supported events.

4.6 The collaboratives can also act as a conduit for information flow to communities, both for UK Government campaigns, and the Get Ready Glasgow campaign.

4.7 Further engagement between the two collaboratives and the COP26 Team is planned to maintain momentum in the above areas, with direct communication channels available between Community Councils and the COP26 Team. In addition, there is active consideration on how best to incorporate Community Councils from around the whole of Glasgow who want to get involved in some way in relation to climate change and COP26.

5 **Legacy**

5.1 Legacy is being delivered across the council family, with a particular emphasis on ensuring a just transition, and to encourage the behaviour change needed to reach the city's ambitious net zero target. COP26 is adding momentum to the council's current ambitions. Areas of work, some of which are highlighted below, include:

- Adding momentum to current ambitions, in particular through the Sustainable Glasgow Partnership
- working to forge international partnerships to ensure that Glasgow's exposure on the world stage can drive further global connections, in particular to other cities in relation to sustainability issues
- using Glasgow's role as host city to support its promotion as a green and welcoming city and bring further events and green tourism to the city

- working closely with the Glasgow Chamber of Commerce to ensure that the city's businesses can grasp the opportunities offered by global connections
- hosting a Glasgow Citizens' Assembly in advance of COP26 to shape legacy and advise on behaviour change
- working with schools to engage and empower children and young people through existing programmes and those being developed due to COP26 being in Glasgow
- using the delivery of the COP26 Volunteering Programme to deliver KPIs around skills and employability and to engage people in volunteering for the first time
- using the People Make Glasgow brand to promote the city as an attractive destination across the globe to the international COP26 audience
- using the People Make Glasgow Greener brand to engage citizens on climate issues and encourage behaviour change
- supporting and enabling cultural organisations to activate in response to, and during COP26

6   Volunteer Programme

6.1   The COP26 Team is delivering the COP26 Volunteering Programme on behalf of the United Nations and UK Government, using the council family's expertise in delivering large scale programmes for major events.

6.2   The marketing campaign to recruit 1000 volunteers has been an outstanding success with around 10,000 people applying. This process will now select and enlist the help of friendly, outgoing and enthusiastic volunteers to contribute to the delegate experience, and ultimately to the success of the conference.

6.3   In line with the city's strategic objectives as host of COP26, the volunteers will represent the city, Scotland and the UK to delegates from around the world, providing key information on the conference and conference venues, how to move around the city and promoting the best of what Glasgow has to offer.

6.4   Learning from the legacy of previous large-scale volunteering programmes (Commonwealth Games 2014 / European Championships 2018), partners in the city will utilise the Volunteer Programme of COP26 as a showcase to ensure that people are encouraged to volunteer and that there are more volunteering opportunities that provide a quality experience for the volunteer.

6.5   A City Volunteer Review took place over the last quarter of 2020, and the key aim of this review was to inform any adjustments required to Glasgow's Volunteering Strategy and action plan 2019-24. Implementing the recommendations of this review, will help achieve the vision outlined that Glasgow becomes a place "where everyone can volunteer, more often, and throughout their lives."

7   Glasgow Citizens' Assembly

7.1   The Council will undertake public engagement on climate change ahead of COP26 to understand what actions citizens are prepared to take towards the net zero emissions target and how the council can support these actions. It will host a Citizens' Assembly over August 2021.

7.2 The Citizens' Assembly will be organised and hosted independently by Ipsos MORI. They have hosted citizens' assemblies on the climate emergency for other UK councils and are involved in climate emergency engagement and consultation internationally. Ipsos MORI will recruit a representative sample of Glaswegians to the Citizens' Assembly. The assembly will meet over several sessions to learn about the challenge of the climate emergency; deliberate and discuss it; decide on priorities and make recommendations. It will also consider how to keep citizens informed and involved in legacy after COP26.

7.3 The Council has also asked questions about legacy in the spring 2021 Household Survey due to report in August. Separate arrangements are in place through Education Services to engage with young people to develop and inform legacy. The learning from the Citizens' Assembly will help the Council develop and shape how we involve citizens more generally in local decision making. A full report on the Citizens' Assembly priorities and recommendations will be made available to Council before COP26.

7.4 A review to develop a new structure and refresh operational arrangements for Glasgow Community Planning Partnership's (GCPP) Area Partnerships has been completed and a report will be submitted to the GCPP Strategic Partnership seeking endorsement in due course.

7.5 The Review of the Sector and Area Partnerships is based on extensive consultation with members of the Partnerships and highlights their desire for greater engagement with local communities and a more informal approach to working.

7.6 The new structure proposed consists of a formal component to agree and deliver a local plan for the area and consider area budgets, as well as a more open Citizen's Panel to agree local priorities and review progress.

7.7 This model is similar to that currently operated by Durham County Council and its Area Action Partnerships. The role of the Area Action Partnerships is to:

- Give local people and organisations a say on how services are provided
- Work with communities and organisations to meet the needs of the community by identifying local priorities and the actions needed to tackle them
- Allocate local funding to organisations and support their development
- Monitor the difference that the funding and support is making to communities
- Ensure that people can get involved with consultation activities and are aware of what's going on in their community

7.8 Local people who live, work, study or volunteer in and area are invited to join their Area Action Partnership through an online recruitment drive. By joining, they are able to have a say in the issues that affect their area. A diary of meetings, along with agendas, minutes and papers is publicly available.

7.9 Assuming sign-off of the recommendations of the Review of the Sector and Area Partnerships by the Strategic Partnership, the GCPP Governance

Framework would be amended to reflect the move to the new arrangements and a detailed Operational Plan with timescales produced thereafter. The learning from the Citywide Citizens Assembly will inform the development and operation of the new local Citizens Panels.

8   Get Ready Glasgow

8.1   Get Ready Glasgow, the name of the public information and business engagement campaign used successfully during the Glasgow 2014 Commonwealth Games and the Glasgow 2018 European Championships, is the way in which the council and partners communicate key information about the COP26 conference and its impacts.

8.2   Bringing together partners including the council, Police Scotland, the Glasgow Chamber of Commerce and Transport Scotland, the campaign is recognised as a trusted and respected source of support and information on forthcoming events and major developments in the city.

8.3   One of the most important elements of the campaign will be the website, getreadyglasgow.com, which will act as a single source of truth and one-stop-shop for information on the impacts of the event with the aim of keeping the city moving and helping businesses and residents to go about their daily lives. Community and bespoke meetings will also be held to keep residents and businesses informed in the most affected areas. The aim of the campaign is to change behaviour where necessary to assist with the impacts of transport plans and security arrangements and ensure vital council services continue to be delivered.

8.4   The campaign will also send out consistent, accurate and coordinated information at timely intervals to stakeholders, residents and businesses about the arrangements being put in place to deliver appropriate Covid-19 safety measures.

9   Campaigns and behaviour change

9.1   The People Make Glasgow Greener (PMGG) campaign launched in March. The campaign aims to encourage everyone in Glasgow to take personal responsibility to contribute to a more sustainable and attractive city by connecting with the sense of pride people have in their city.

9.2   The launch and first phase of the campaign is focusing on an anti-litter message, and will align with the national campaign now running by Keep Scotland Beautiful. The launch of the new PMGG website has also provided a platform to showcase the range of sustainable projects being delivered by the council and signpost people to what they can do to contribute.

9.3   Three creative campaigns have been produced focusing on the city centre, neighbourhoods and parks. Radio, bus and social media adverts have been produced and also digital and web assets were created and posters delivered to all secondary schools. PMGG is also part of this year's Streets Ahead campaign with the Glasgow Times. The awards in June will include a new

PMGG category to recognise an individual who helps make Glasgow a greener place for everyone.

10   Activism and Protest

10.1   There is a recognition by the COP26 Team that activism and protests are likely to prevalent before, during, and after the event. Glasgow has robust processes in place to facilitate activism and protests.

10.2   Partners involved in the planning and delivery of COP26 have committed to working with communities and organisations with regard to activism or protest. Individuals and groups and will be encouraged to make use of the correct channels for this to ensure public safety, constructive dialogue, and positive progress.

11   Area Partnership Grants

11.1   COP26 will be used as a platform to talk about the role of Glasgow in tackling climate change, our race to zero, action on climate emergency implementation plan and the importance of a just transition and legacy. It is anticipated that these conversations will evolve into the use of Glasgow's parks and open spaces.

11.2   Funding is available to local communities who identify potential improvements to local parks and open spaces in this financial year. The Council has recently established a Local Parks and Open Space Improvement Fund which will be administered through Glasgow Community Planning Partnership's Area Partnerships. Final details on the launch of this Fund is in progress.

11.3   Area Partnership Grants continue to be available for local communities for a range of local priorities, which include environmental and sustainability improvements. A targeted social media campaign will promote the Area Partnership Grants using COP26 as a catalyst for identifying potential projects.

12   Recommendations:

12.1   The GCPP Executive Group are asked to:
- Note the contents of the report