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TRANSPORT – ESSENTIAL FOR INCLUSIVE GROWTH

GLASGOW COMMUNITY PLANNING PARTNERSHIP

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“

OUR VISION IS FOR GLASGOW
TO BE A WORLD CLASS CITY,
WITH THRIVING AND RESILIENT
COMMUNITIES **WHERE EVERYONE
CAN FLOURISH AND BENEFIT FROM
THE CITY'S SUCCESS.**





WHAT IS INCLUSIVE GROWTH?





HOW IS TRANSPORT A BARRIER **INCLUSIVE GROWTH?**

EMPLOYMENT

LEARNING SKILLS

SOCIAL OPPORTUNITIES

HEALTHY LIFESTYLES

KEY SERVICES

KEY THEMES IDENTIFIED



CONNECTIVITY



COST



SAFETY



AVAILABILITY



ACCESSIBILITY

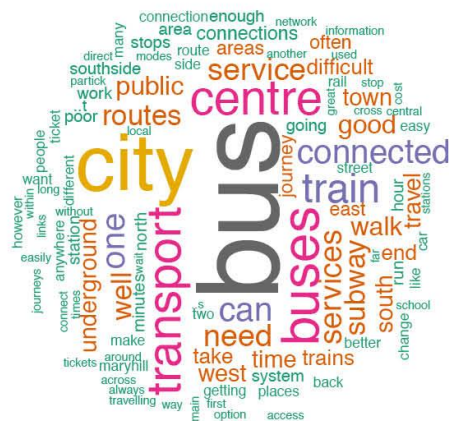


RELIABILITY

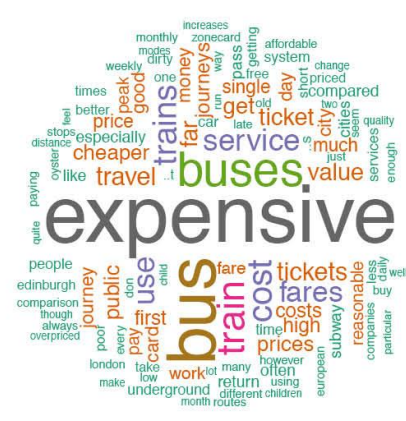


EXPERIENCE

VISUALISATION OF THE MOST COMMONLY USED WORDS IN EACH CATEGORY



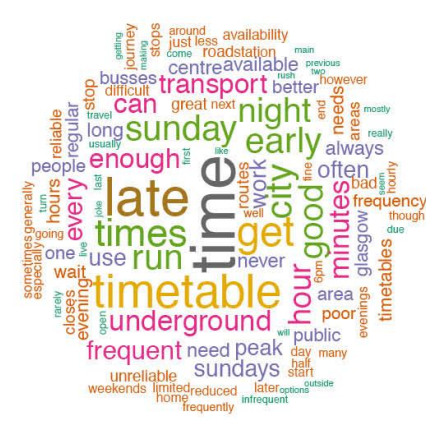
CONNECTIVITY



COST



SAFETY



AVAILABILITY



ACCESSIBILITY



RELIABILITY



EXPERIENCE

MATCHES THEMES IDENTIFIED FROM INITIAL RESEARCH

■ NEW THEME IDENTIFIED FROM CITIZEN SURVEY



CONNECTIVITY

THEY STOPPED THE 18 GOING TO PARTICK...

THE 6 TAKES OVER AN HOUR TO GET TO ANNIESLAND COLLEGE ONCE I HAVE TRAVELED INTO TOWN

COLLEGE AND LIFELONG LEARNING POLICY COMMISSION REPORT



DATA CHECK

"THRIVING PLACES ARE NEIGHBOURHOODS AND COMMUNITIES WHICH HAVE BEEN IDENTIFIED AS NEEDING FURTHER SUPPORT TO TACKLE COMPLICATED LOCAL ISSUES."

GLASGOW COMMUNITY PLANNING PARTNERSHIP

30 MINUTES

THE **AVERAGE JOURNEY TIMES** FROM THE 10 **THRIVING PLACES TO ESSENTIAL SERVICES** (HOSPITALS & JOB CENTRES)

GOOGLE MAPS

25%

OF THOSE JOURNEYS **REQUIRE 2 BUSES**

GOOGLE MAPS

33%

UNEMPLOYED THOUGHT FINDING A JOB WOULD BE EASIER IF BUS SERVICES WERE IMPROVED

JOSEPH ROWANTREE FOUNDATION

JOURNEY TIMES AT OPTIMAL OFF PEAK TIMES = BEST CASE SCENARIO

JOSEPH ROWANTREE FOUNDATION



COST

I WAS PAID £2.76 AN HOUR AS AN APPRIENTICE.

I HAD TO PAY £40 A WEEK TO GET TO WORK.

I WAS LEFT WITH HARDLY ANYTHING TO LIVE ON.

FOR ME THE COST OF ACTUALLY GETTING TO WORK IS
THE SAME AS MY HOURLY RATE OF PAY.

THE LIFE CHANCES OF YOUNG PEOPLE REPORT



DATA CHECK

FIRST BUS TICKET PRICES

SOMEONE 25+ ON JOBSEEKERS ALLOWANCE GETS £73.10 / WEEK

£4.60 DAY TICKET IS 6.1% OF WEEKLY INCOME

£450 =

COST OF ANNUAL BUS
PASS IN GLASGOW

FULL ANNUAL
TRAVEL CARD ON
METRO, BUS &
TRAM **COVERING
BOTH VIENNA
AND ROME**

£1058

COST TO BUY A DAY SAVER 5
DAYS A WEEK FOR 46 WEEKS
BASED ON £4.60 DAY TICKET

EXPATISAN



! SAFETY



THE GUY GOT ANGRY THREW A BOTTLE THROUGH THE WINDOW, SMASHING IT AND THE BOTTLE RESULTING IN US GETTING A FACE FULL OF GLASS AND BUCKFAST!

WE WERE TERRIFIED AND IT WAS ONLY 7 PM.

BE GOOD PUBLIC TRANSPORT CHALLENGE CONSULTATION APRIL 2018

DATA CHECK

ALL DATA FROM COMMUNITY SAFETY GLASGOW

399

OFFENCES RECORDED **ON BUSES** ACROSS GLASGOW **DURING 2017/18**

1

 CRIME OF VIOLENCE

IS RECORDED EACH WEEK ON GLASGOW'S BUSES

26%

CRIMES ON BUSES RELATE TO CRIMES OF DISHONESTY

40-60%

HIGHER NUMBER OF REPORTED CRIMES ON BUSES DURING MONTHS OF APRIL AND SEPTEMBER





AVAILABILITY



THERE IS NO BUS SERVICE AFTER
6.30PM...

I AM A PRISONER IN MY OWN HOME

IT FEELS LIKE I AM ONLY ALLOWED
OUT BETWEEN 8AM AND 6PM

SWERCO SURVEY



DATA CHECK

143,000

PROPERTIES ARE LOCATED IN AREAS
WITH MEDIUM TO LOW ACCESS TO
PUBLIC TRANSPORT

51%

PROPERTIES IN DEPRIVED
AREAS HAVE LOW TO
MEDIUM ACCESS TO PUBLIC
TRANSPORT

GCC DRS ACCESSIBILITY INDEX



RELIABILITY

IF A BUS DOESN'T TURN UP YOU COULD GET THE SACK.

IT AFFECTS THE HOUSE AND EVERYTHING.

I HATE BEING LATE.

IT PUTS ME OFF CHANGING [BUSES]. EMPLOYERS EXPECT YOU TO BE THERE NINE TO FIVE.

IF YOU'RE NOT, IT'S LIKE: "RIGHT, OUT THE DOOR!"

ADDRESSING TRANSPORT BARRIERS TO WORK IN LOW INCOME
NEIGHBOURHOODS – DRAFT



DATA CHECK

56%

PEOPLE ARE
DISSATISFIED WITH THE
PUNCTUALITY OF THEIR
LOCAL BUS

CAB
YOUR BUS YOUR SAY

68%

OF ADULTS AGREED
BUSES ARE ON TIME

SPT
REGIONAL TRANSPORT STRATEGY
TRANSPORT INDICATORS



📍 ACCESSIBILITY



...FOR A DISABLED PERSON IT IS
DIFFICULT TO HAVE SAFE, RELIABLE
TRANSPORT AND THE CONFIDENCE
TO JOIN NEW THINGS

COLLEGE AND LIFELONG LEARNING POLICY COMMISSION REPORT

📊 DATA CHECK

67%

HAVE EXPERIENCED
PROBLEMS GETTING
ON A BUS, OWING
TO THE ATTITUDE OR
BEHAVIOUR OF THE
DRIVER OR FELLOW
PASSENGERS

MUSCULAR DYSTROPHY UK

43%

HAVE BEEN
UNABLE TO GET
ON A BUS BECAUSE
THE RAMP WAS
NOT WORKING

MUSCULAR DYSTROPHY UK

31%

HAVE BEEN UNABLE
TO GET ON A BUS
BECAUSE THE
DRIVER REFUSED TO
DEPLOY THE RAMP

MUSCULAR DYSTROPHY UK

96%

OF BUSES IN GLASGOW
ARE ACCESSIBLE OR
HAVE A LOW FLOOR
SINCE 2015/16

EQUALITY EVIDENCE FINDER
SCOTTISH GOVERNMENT



EXPERIENCE

GRUMPY DRIVER ON FIRST BUS **MAKES YOU FEEL LIKE A CRIMINAL** WAY HE INSPECTS TICKETS, THEN JERKS YOU INTO TOWN...

DRIVERS IN THE MORNING NEED TO REALISE THEY ARE THERE TO SERVE THE PUBLIC



DATA CHECK

61%

PEOPLE WHO MENTIONED THE **THE DRIVER** HAD A **NEGATIVE EXPERIENCE**

58%

PEOPLE WHO MENTIONED **WAITING** FOR PUBLIC TRANSPORT HAD A **NEGATIVE EXPERIENCE**

50%

TRANSGENDER PEOPLE WE ASKED **DON'T FEEL SAFE** USING PUBLIC TRANSPORT

75%

FELT THE **COST** OF USING PUBLIC TRANSPORT IS **NOT REASONABLE**

59%

OF PEOPLE ASKED **DON'T FEEL THE SERVICE IS WELL CONNECTED**

64%

WITH **SOME FORM OF DISABILITY** FELT PUBLIC TRANSPORT WAS **UNAVAILABLE TO THEM**



568 CITIZENS TOLD US ABOUT THEIR EXPERIENCE

BE GOOD PUBLIC TRANSPORT CHALLENGE CONSULTATION APRIL 2018

2018 GOING FORWARD....

