

## **GOVAN: THRIVING PLACE**

### *Community Engagement*



## **Report to the Glasgow South Community Planning Partnership (Phase 3)**

*(Final version: November 19th 2018)*



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1.



## GOVAN: THRIVING PLACE

### Some Background Information

(Available in Plain Language / Easy Read and translated versions - Amharic, Arabic, Farsi, Kurdish, Mandarin, Polish)

#### Glasgow's Thriving Places

Thriving Places is Glasgow Community Planning Partnerships' intensive neighbourhood approach targeting 10 specific areas of the city, including Greater Govan.

Thriving Places are neighbourhoods and communities that have been identified as needing further support to tackle complicated local issues. They have had consistent levels of inequality relative to other parts of the city when looking at issues such as child poverty, health indicators and levels of unemployment.

Local issues can be complicated; research has confirmed that increased investment in conventional public services cannot alone address inequality in particular communities. Instead, a different approach is required to tackle these problems.

The research has outlined other issues that are equally as important as the more established ones like health, education, crime, employment and housing, such as:

- Peoples Aspirations
- Confidence
- Self esteem
- Neighbourhood territorialism
- Insularity
- Stigma

The Thriving Places approach centres on partners working much more collaboratively with one another and with communities - making better use of existing resources and assets in order to form approaches that are specific to the issues in that area.

The approach reflects and builds on the unique circumstances and assets within each thriving place area. Assets include local residents (capacity, skills, strengths), projects and initiatives; the history and identity of the area, its land and buildings and the range of services available in the area.

#### Locality Plans

Community Planning Partnerships are required by the Scottish Government to produce 10 year Locality Plans for areas that experience significantly poorer outcomes resulting from socio-economic disadvantage. In Glasgow, these Locality Plans have been developed for each of the Thriving Places in the city. The plans were published on 1<sup>st</sup> October 2017.

## Community Empowerment (Scotland) Act 2015

The Act was passed to help communities have more say in the decisions that affect them and to be empowered to do more for themselves, where appropriate. For example, the Act enables community groups to take ownership of or run a local community centre.

The Act also requires Community Planning Partnerships (CPPs) to produce Locality Plans (see above) with local people for areas that are disadvantaged in some way, including health and wellbeing, access to services, housing, community safety, employment, income or education. Locality Plans have to set out local priorities (based on consultation with people who live in Greater Govan), what improvements are planned and when these improvements will be made. If you live or work in the local area you have the right to be involved in the work associated with the Locality Plan.

All Community Planning partners are required by the Act to work with communities to achieve the goals identified in the Locality Plans. This includes Glasgow City Council, Police Scotland, Scottish Fire and Rescue Service, FE Colleges, Glasgow Life, Glasgow City Health and Social Care Partnership and others.

## Govan's Locality Plan

Govan's Locality Plan ([www.glasgowcpp.org.uk/communityplan](http://www.glasgowcpp.org.uk/communityplan)) tells you more about what Thriving Places is doing in Greater Govan. It is based on consultation with local people over the last year. This is a living plan, which means that it will develop as more local people get involved and the work progresses.

(The above information was also presented at community events in Plain Language and Easy Read versions - see *Appendices 1 and 2* attached. Translated versions were also made available and can be requested from Plantation Productions - 0141 445 1666 or [angela@plantation.org.uk](mailto:angela@plantation.org.uk))

## **2. THE PROJECT BACKGROUND AND PARTNER'S BRIEF (Summary)**

Note: "**The Collective**" referred to in this document is a consortium of 3 local community organisations with charitable status, namely: Plantation Productions, The Galgael Trust & Govan Community Project.

### **Govan Thriving Place Community Involvement**

#### **2.1. Context**

Greater Govan is a Thriving Place under Glasgow's Single Outcome Agreement (SOA). This is a long-term approach to Community Planning that means that Community Planning partners (including Glasgow City Council, NHS, Glasgow Life, Third Sector organisations) will work alongside communities to make better use of existing resources (funding, people, etc.) and local assets (buildings, land etc.).

#### **2.2. Work so far**

Community involvement has been investigated in two main ways so far; through discussion with stakeholders at Thriving Places Development Sessions and through the recent Residents Survey undertaken by Progressive (Phase 1) and the Collective (Phase 2).

**In Phase 1**, we asked residents; would they like to contribute their thinking to Thriving Places and, if so, how? (SEE APPENDIX 3)

**Within phase 2** (a series of discussions looking in depth at phase 1 findings and priorities for action), groups explored the role of the community within a Thriving Place approach. Specifically, they looked at: Where the community can be involved, how can the community get involved in this work?

#### **2.3. The Brief (Summary)**

The Collective proposed to develop the idea of instigating conversations through a series of "Get Togethers" and a Participatory Action Research film project.

Each "Get Together" was designed to bring community members, residents and Thriving Places organisation and agencies together to feedback and instigate conversations with the aims of:

1. Identifying a framework for short, medium and long term ACTION points
2. Identifying how ongoing community dialogue and engagement might look.

### 3. PROJECT PROCESS & DELIVERY

#### RAISING AWARENESS & PLANTING THE SEEDS:

##### 3.1 Launch event – 14<sup>th</sup> Feb 2018 at the Pearce Institute

###### Aims

A) To share information and open up dialogue around 5 key topics. Each of these topics was represented at a different table, and discussions hosted by the table facilitator, in a World Cafe style format.

COMMUNITY EMPOWERMENT ACT

THRIVING PLACES

GOVAN'S LOCALITY PLAN

COMMUNITY CONSULTATIONS

COMMUNITY PARTICIPATION

Feedback from the first session is shown in Section 3.2.

B) to Co-design a community event in each of 5 areas, to take place in March 2018. These informal, social events would reach out to the wider community of local residents, to share information about Thriving Places, and initiate conversations around some key questions:

*"How do local people get to be at the heart of decision-making in Govan?"*

*"How do we all work more collaboratively to provide what people need and want."*

*"How do we achieve more transparency and accountability?"*

*"What is the best way to share information?"*

Feedback and ideas from the second session informed the planning and partnerships for the five "Wee Get Togethers, as outlined in section 3.3.

**Approximately 30 people, most of whom were representing local community groups and organisations, attended the event.**

### 3.2 Feedback gathered from "World Cafe" discussions

| THEME                       | COMMENTS   |
|-----------------------------|--|
| PARTICIPATION & ENGAGEMENT  | <ul style="list-style-type: none"> <li>• Childcare can be a barrier</li> <li>• Activities and meetings are often based in office hours, which excludes many residents.</li> <li>• Build on what people enjoy</li> <li>• Community Centres are important assets</li> <li>• Build on work with parents and children/babies - eg "Lullaby Project"</li> <li>• Potential for walking tours of Govan</li> <li>• More local communication networks and formats - for solidarity and to let people know what they can engage with</li> <li>• "Act Fantastic" for recovery communities. Voices are now being heard in addiction services</li> <li>• Community Meals - great for bringing people together, as are Culture &amp; Arts projects and events</li> <li>• Community Hub(s) play an important role</li> <li>• Pathways to Education lie in community settings</li> <li>• Continuity needed over long term</li> </ul> |
| COMMUNITY EMPOWERMENT ACT   | <ul style="list-style-type: none"> <li>• Sustainability - an asset will be a liability if funding runs out</li> <li>• Inclusion</li> <li>• Grassroots approach</li> <li>• Community Budgeting - do the loudest voices win?</li> <li>• Still early days - would be good to see examples</li> <li>• Do people have the confidence to take over community assets</li> <li>• Participation Requests could be a good way for organisations to support people</li> <li>• MPs can support people with Asset transfers</li> </ul>  |
| PARTNERSHIP & COLLABORATION | <ul style="list-style-type: none"> <li>• There is a willingness for partnership working</li> <li>• People do look out for each other</li> <li>• Intergenerational projects such as Aberlour's "Come Dine with Me" - very successful</li> <li>• We can pool more resources</li> <li>• Need to avoid duplication</li> <li>• Assets should be shared between like-minded groups</li> <li>• Joint funding bids are essential</li> <li>• Govan is getting better at collaboration</li> <li>• Four organisations at this event are doing mapping exercises - potential for partnership</li> <li>• A "Charter" for working in Govan</li> <li>• "Training for Transformation" (book) is an excellent resource for workers.</li> <li>•</li> </ul>   |
| CONSULTATION                | <ul style="list-style-type: none"> <li>• Young people's voices need to be heard</li> <li>• How do we reach people who are not already involved in groups, etc?</li> </ul>  |

|                 |  |
|-----------------|--|
|                 | <ul style="list-style-type: none"> <li>• Some people face barriers to speaking out at events- eg mental health / language / confidence</li> <li>• We could train and pay community members to be the Consultants.</li> <li>• Door to door surveys can help widen demographic</li> <li>• People need to see "Action"</li> <li>• Outcome focussed for preventative spend</li> <li>• Nothing about us, without us, is for us</li> <li>• Do not use the word "consultation".</li> </ul>  |
| COMMUNICATION   | <ul style="list-style-type: none"> <li>• Look for creative ways to get information out</li> <li>• Govan Voice / Govanite, etc - local stories</li> <li>• Is there a difference between the views of organisations and residents</li> <li>• Language and jargon can put people off</li> <li>• There are lots of different "contact lists"</li> <li>• Plain language communication</li> <li>• Some organisations find it difficult to reach people</li> <li>• People struggle to find out what's happening in area</li> <li>• Promotion through Sunny Govan radio</li> </ul>   |
| THRIVING PLACES | <ul style="list-style-type: none"> <li>• Need agreement around goals</li> <li>• How do we co-ordinate activities across a large area if each neighbourhood has different needs</li> <li>• Locality plan needs to be "real".</li> </ul>   |
| CULTURAL        | <ul style="list-style-type: none"> <li>• Media "Scapegoating" of certain groups can cause divisions in communities</li> <li>• Representation of areas identified as deprived - What impact does that have on self-esteem and sense of identity?</li> <li>• Heritage - could answers lie in our past?</li> <li>• Lots going on in Govan</li> <li>• There are lots of positives and examples of Govan as a Thriving Place</li> <li>• Govan is made up of lots of different communities</li> <li>• Wider political issues and campaigns - eg Impact of Sanctions / More information on Universal Basic Income (Citizen's Wage)</li> </ul> |

#### ADDITIONAL FEEDBACK/ACTION POINTS FROM FIONA DICKSON, CPP. TAKEN FROM THE LAUNCH EVENT

1. 4 orgs are undertaking mapping of organisations and services. They have started to join this up between them but there is an opportunity to work with them to create an information resource/directory for Govan. The orgs/people are Church of Scotland (Jamie Goodwin); 360 (Mark); DWP (Fiona); NSPCC (Carla). Suggest this becomes a workstream under thriving places to maximise information available locally.

2. Govan Magazine is a useful info disseminating resource – bear in mind re the above ...



3. Add 'Parent Baby bonding' to the priorities for action, including suggestion of a 'lullaby project.
4. Needs to be a focus on youth employment and anti- social behaviour across the whole of Govan. This is a recurring theme and suggest this also becomes a workstream in thriving places, we do however need to define the parameters (is it just young people or all residents? Do we tackle ASB and employment/employability at the same time?
5. Elderpark – fencing for the play area and status of the community garden.
6. Articulate what the purpose of the thriving place approach is and have clear info on this and the community empowerment act available publicly.
7. We should add more info to the historical section of the locality plan in order to have a greater recognition of this as an asset and maximise funding opportunities from various heritage sources

### 3.3 5 x "Wee Get Together" Events

Plain language Information was made available at these events and people were invited to leave comments on presentation boards. The information gathered has been collated in to the themed feedback at the end of this report. A selection of interviews with local residents and workers were also conducted at the events, and included in the *Govan: Thriving Place* film.

## Wee Govan Get Togethers

Govan has been identified as a "Thriving Place", but what could this mean for you and your local neighbourhood?

We invite you to a Wee Get Together to find out more and join the conversation...



#### ELDERPARK: Elderpark Community Centre

**Sat 24th March (1pm - 4pm)** 82 Elderpark Street

**Moogety Garden Community Meal** Join the Moogety Grub Hub for a lovely lunch at 1pm with childrens activities and music in the garden.

#### RIVERSIDE: Riverside Hall 29-31 Clydebrae Street

**Wed 28th March (3pm - 5pm)**

**Afternoon Tea and Cake** Everyone welcome. We would particularly like to hear about services and projects for the Seniors community.

#### LINTHOUSE: The Preshal Trust 8 Aboukir Street

**Wed 28th March (Buffet 6pm. Films, etc. 7pm - 8.30pm)**

**Discussion: What if Universal Basic Income came to Govan?** Imagine EVERY citizen received an unconditional monthly payment as a basic right...too good to be true? Maybe not! Come along to find out more..

#### CENTRAL GOVAN: Govan & Linthouse Parish Church

**Sat 31st March (11am - 2pm)** 796 Govan Road

**Kids n Crafts** Find out about the exciting plans for the Church renovation - with free crafts activities, facepainting and balloons for the kids.

#### IBROX & CESSNOCK: Clyde Community Hall

**Tues 10th April (7pm - 9.30pm)** 41 Whitefield Road

**A Right Song & Dance** An evening of music and food to celebrate old and new Scots in Govan. Family friendly. All welcome.

**ALL EVENTS FREE. For more info, contact:**  
**Angela@plantation.org.uk or call 0141 445 1666.**



(People /Groups / Projects / Services / Land / Buildings )

(What is important to you, your family and your community?

How do we make best use of what we have? What's missing?)

(What works? What doesn't? What might work better if given some support? Do YOU have an idea for something in your community?)

(How do you find out about local events, projects and news? How do we share ideas? How do we include more people in these conversations?)



### 3.4. Community Film Project:

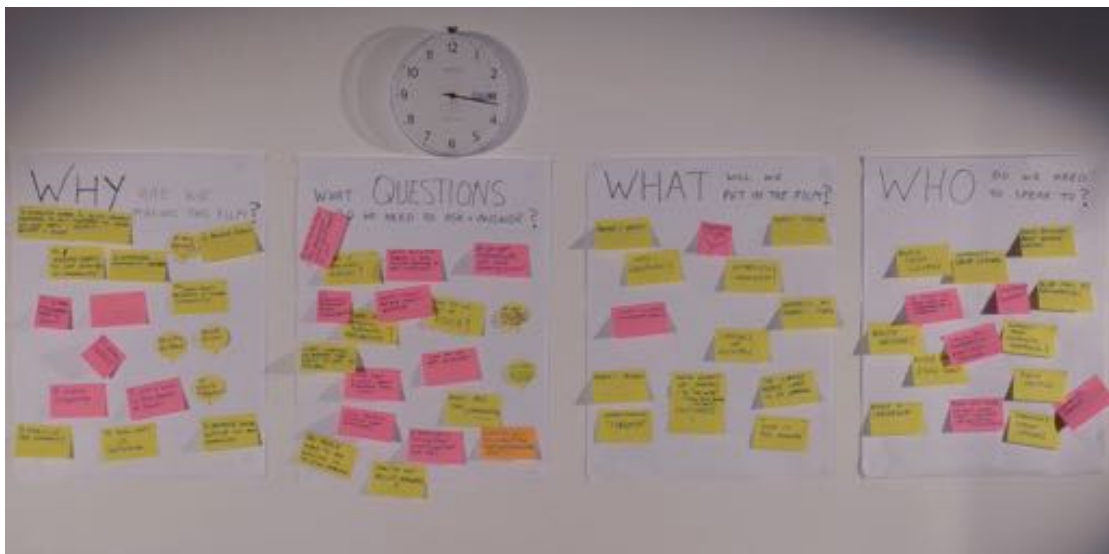
#### 10 x Workshops + Filmed Interviews

Taking a participatory action research approach we recruited for the community film project element of the project through our networks and promoted the project at the launch event.

We had 7 participants join us over the course of the project.

Participants were involved in the background research for the film, as well as contributing their ideas, suggestions and opinions on the content of the film, contributors and final edit.

The final film (Govan: Thriving Place) can be viewed at: <https://vimeo.com/280573422>



### 3.5. GOVAN COMMUNITY CONFERENCE - 13th June 2018

After some consideration as to the format of the "Big Get Together" it was decided that a conference format would be most productive. The event targeted community organisations working in the area, encouraging workers to come along with participants, volunteers and local residents.

The aim of the Community Conference was to bring people together once more, and use the film and facilitated activities as discussion points for agreeing actions around the themes emerging from the community conversations and "Wee Get Togethers".

The conference was attended by approximately 35 people, with a mix of representation of community groups and volunteers.

#### SESSION 1 - EMERGING THEMES

We used the "GOVAN-OPOLY" exercise to facilitate discussion around 5 key themes:

- FOOD FOR GOOD
- ARTS, HERITAGE & WELLBEING
- INCLUDING THE YOUTH VOICE
- LEARNING FOR LIFE AND WORK
- SUPPORTING PARENTS & FAMILIES.

#### SESSION 2 - CONNECTIONS

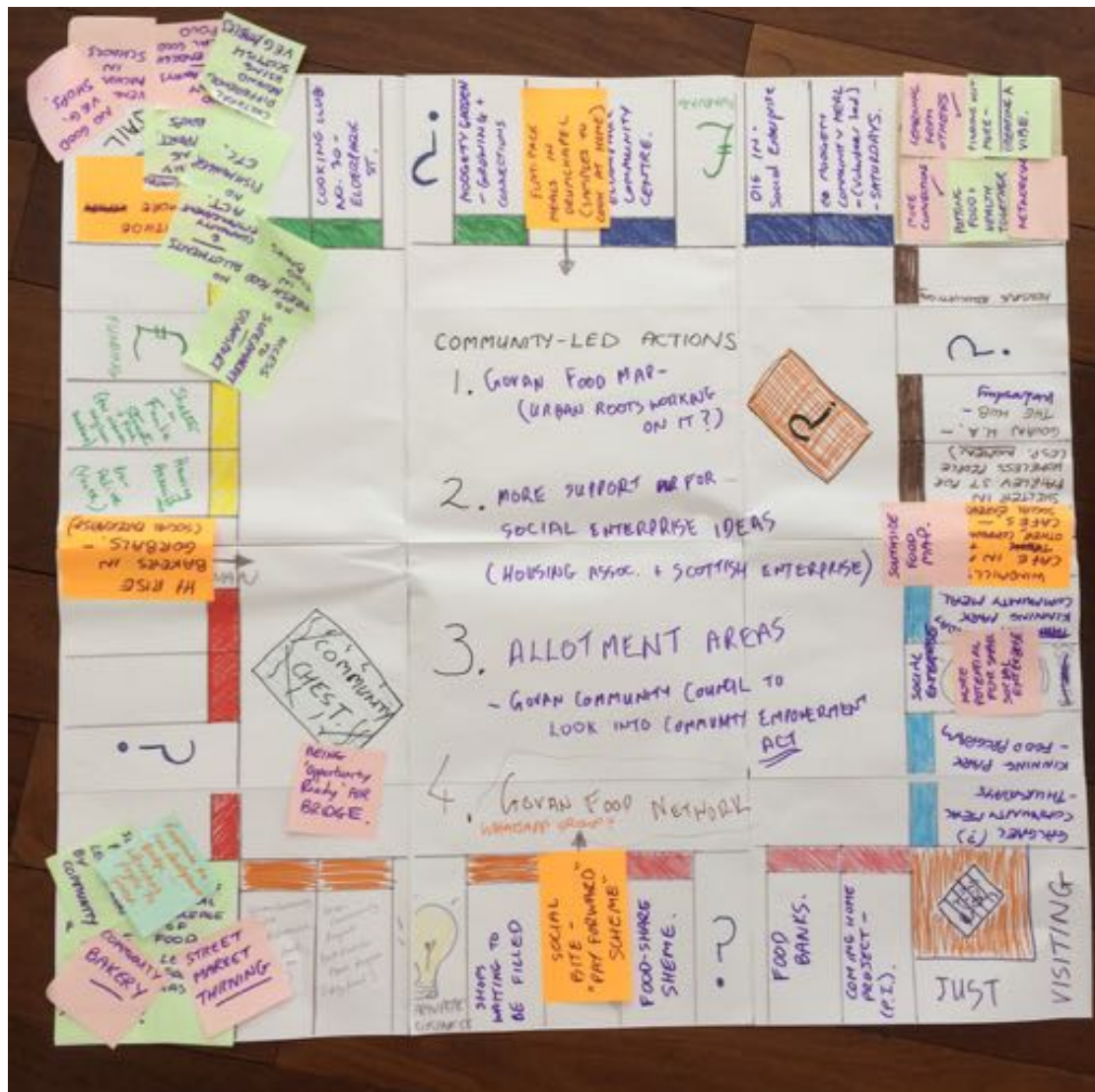
A facilitated discussion asking:

- How and where do we **communicate** with each other?
- How do we **support** people and groups who want to connect more within their community?
- What **spaces** can we use to connect?
- Could we work together under one "**umbrella**"?
- If so, how might that look?
- What **challenges** might arise?

## 4. FEEDBACK AND INFORMATION GATHERED

### 4.1 "GOVANOPOLY" ACTIVITY - FOOD FOR GOOD

(Summary overleaf, combining Feedback from Wee Gatherings)





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## FOOD FOR GOOD

### ASSETS/ WHAT'S WORKING IN GOVAN?

- Partnerships with Housing Associations
- The Hub on Govan Road (Wednesday Community Meal)
- Proposed Shelter for homeless people in Fairley Street (will offer spaces for Women)
- Kinning Park Complex Community Meal/s
- Galgael Community Meal (Thursdays)
- Coming Home Project (for veterans)
- Food banks
- Food-Share Scheme
- Govan Community Project - Food Distribution project
- Moogety Cooking Club - 30 Elderspark Street
- Dig-In Social Enterprise Fruit and Veg shop
- Moogety Garden & Saturday Community Meal
- Riverside Hall Community lunch for Seniors (Wednesdays)
- Preshal Trust community lunches

### WHAT WORKS ELSEWHERE?

- Southside of Glasgow Food Map
- Windmill Cafe in Motherwell
- Hi-rise Bakery in Gorbals (social enterprise)
- Social Bite & their "Pay Forward" Scheme

### CHALLENGES / BARRIERS

- Empty shops waiting to be filled
- Access to supermarket (public transport)
- No fresh food in food banks
- No allotments
- No fishmonger / limited Fruit & Veg shops
- Social isolation
- Limited access to Healthy Eating workshops
- Vending machines in schools
- Cultural differences around use of Scottish vegetables
- Too many takeaways - not enough local good food

### VISION FOR GOVAN

- More Social Enterprise Activity
- Thriving Street Market
- Reduced Food Waste (eg Asda joining Foodshare scheme)
- Community Bakery
- Response to new Bridge Development - attract people to Govan. Become opportunity ready
- Skills sharing - Cultural Knowledge of Food
- Sustainable projects led and run by community
- Community transport to supermarket

- Bring the "Big Feed" (street food market) to Govan Market

#### ACTIONS

1. Govan Food Map (Urban Roots may be working on this already?)
  2. More support to develop Social Enterprise ideas. (Scottish Enterprise & Housing Associations could support this)
  3. Allotments (Community Empowerment Act states that council has to allocate space if there is an identified area and demand - Govan Community Council could look into this).
  4. Govan Food Network (could be a WhatsApp or Facebook group)
-



## 4.2 "GOVANOPOLY" ACTIVITY - ARTS HERITAGE & WELLBEING

(Summary overleaf, combining Feedback from Wee Gatherings)



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## ARTS, HERITAGE & WELLBEING

### ASSETS/ WHAT'S WORKING IN GOVAN?

- The Galgael Trust
- Historical Buildings
- Elderpark
- Plantation Productions
- The Lyceum (potential asset)
- Riverside Hall
- Community Choirs
- Govan Fair
- African Arts Centre
- Sunny Govan
- Govan/Clyde Walkway
- Govan Loves Christmas
- The Hub
- The River
- Church Buildings
- Fairfields Heritage Centre
- Pearce Institute
- Rich History of area
- Youth Organisations & Schools
- Local Businesses
- Queen Elizabeth Hospital
- Govan Stones
- Govan people
- Dry docks area
- Glasgow Barons
- Salvation Army - Elder Street
- The Wayside (Homeless service)

### WHAT WORKS ELSEWHERE?

### CHALLENGES / BARRIERS

- Apathy
- Nostalgic representations of Govan
- Negative representations of Govan
- Parking arrangements
- Identity - "What is a Govan Person?"
- Bureaucracy of putting on outside events
- Lack of purpose built music and theatre venues

### VISION FOR GOVAN

- Organisations coming together for common good
- "Prevention" rather can cure (early interventions)
- Self sufficient Energy (River/wind)
- More employment
- Festival/s
- Free transport (Bikes and buses)
- Mobile help/support/advice
- Education for the future - food / eco-sustainability / energy
- Long term vision led by community / Govan run by Govanites
- More Clean-up Days
- Take over the River Clyde
- Sports Facilities in vacant sites
- Beautiful and inspiring spaces.
- Every child learning a musical instrument
- More facilities for families and youth
- More entertainment in the park

- More debates and discussion events
- Better facilities in the park and shopping (benches and public toilets)

#### ACTIONS

1. More information / notice boards
  2. Discuss potential for Arts, Heritage & Wellbeing network? (Angela at Plantation Productions to investigate)
-

(Summary overleaf, combining Feedback from Wee Gatherings)



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## LEARNING FOR LIFE AND WORK

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### ASSETS/ WHAT'S WORKING IN GOVAN?

- Tea in the Pot
- Modulus programme - more pros than cons
- Unlock Potential (Employability Social Enterprise)
- Kinning Park Complex - example of cohesive learning and volunteering programme
- The Galgael Trust
- Govan Housing Outreach Team
- Activ8 Course

### WHAT WORKS ELSEWHERE?

### CHALLENGES / BARRIERS

- To move away from rhetoric and get action plan
- Things led and stalled by orgs in the area
- Finding out about other groups
- Historic rifts among community groups and organisations
- Governance demands on organisations & lack of core funding to meet these demands
- Schools not passing on Govan's cultural history and achievements
- Lack of symbolism of Govan's success (except Mary Barbour)
- Insecurity in orgs and reluctance to take on volunteers
- Lack of transparency from CPP (projects not invited to recent inspection)
- Signposting people to what's going on in the community
- Thriving Places attaches another stigma to Govan
- 

### VISION FOR GOVAN

- Social Enterprises - small ones are more nimble and responsive
- To be a spokesperson for hard to reach voices, and connect them to opportunities
- More joined up thinking and working
- A centre for life, learning and work in Govan
- Schools and Employers sitting at the same table
- An end to Welfare Reform
- Annual reports from orgs made available to analyse gaps and connect
- Stop "work experience" and give real jobs and wages
- End of Welfare Reform
- Repairing boats on the Clyde with PAID jobs and training
- Training in traditional building skills to preserve our buildings

### ACTIONS

1. Joined up work within communities
  2. A board outside Subway telling people what's in Govan
  3. An autonomous space that people can use (non hierarchy)
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#### 4.4 "GOVANOPOLY" ACTIVITY - SUPPORTING PARENTS AND FAMILIES

(Summary overleaf, combining Feedback from Wee Gatherings)





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## SUPPORTING PARENTS & FAMILIES

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### ASSETS/ WHAT'S WORKING IN GOVAN?

- Nurseries
- Schools
- Social Work services
- Health services
- SWADE programme (GHA)
- City Mission
- Govan HELP
- Book Bug project
- Libraries
- Homework Clubs @ Recovery Cafes
- GYIP / Rangers Holiday Programmes
- Gardening Activities / Family Food
- Joined up family projects and events
- Community Halls and groups
- Housing Associations
- Churches
- Summer playschemes (good, but busy - waiting lists)
- Salvation Army - Parents/Toddlers

### WHAT WORKS ELSEWHERE?

- Blackburn High & St Timothy's "Happy Supper"

### CHALLENGES / BARRIERS

- Lack of affordable childcare and/or creche for Under 5's is a poverty trap
- Large orgs "taking over"
- Inequality in provision - how do we make it fair and local?
- Stigma is a barrier
- Difficult to get parents involved - Why?
- Substance abuse issues
- Funding!
- Increase participation through schools - can TP encourage this?
- Pupil Equity Fund - What is it spent on? Is it addressing gaps?

### VISION FOR GOVAN

- Could Summer Camp Culture be developed?
- More local support for victims of domestic abuse
- Activity directory in paper, put through each door
- Social Work happening "on the ground" - break down barriers
- More kids clubs and family activities
- Mobile Soft play facility
- "Baby breakfast" projects - (Gap identified for provision on Tuesdays)



## ACTIONS

1. Look at options for affordable, alternative, flexible, accessible child care for Pre-5s.
  2. Themed Directory - online or in print & App. Would require expert co-ordinator & delivery.
  3. Designated post - employed to scope and network, increase connections.  
Representing steering groups of x / y / z.
-

#### 4.5 "GOVANOPOLY" ACTIVITY - INCLUDING THE YOUTH VOICE

(Summary overleaf, combining Feedback from Wee Gatherings)



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## INCLUDING THE YOUTH VOICE

### ASSETS/ WHAT'S WORKING IN GOVAN?

- Govan Youth Partnership Group (GYPG) established - various youth groups / housing associations, agencies attending. Has great potential - how do we get young people making the decisions in an environment where they feel comfortable?
- Kicks N Tricks - engaging with kids through football
- Govan High School - The Building programme provides life skills.
- Elderpark Housing - offering work experience to Govan HS.
- Campus Cops in School (Mixed reviews)

### WHAT WORKS ELSEWHERE?

- Community Police in Castlemilk - not wearing uniforms. Breaking down barriers by forming relationships.

### CHALLENGES / BARRIERS

- Data protection Policy and legislation
- Family support mechanisms lacking.
- Families in poverty trap
- Education - environment not suitable for all young people. System is failing them. Need to understand why.
- Clarity needed on lead, aims, and accountability for Thriving Places. Housing org's could be the anchor.
- Hearing what the key issues are directly from the community

### VISION FOR GOVAN

- Getting young people round the table for the big decisions
- Building trust with community and community policing.
- Local people at the centre of decisions.
- Getting information out to community. Could be done by Housing orgs.
- A community club or hall for teenagers
- More even youth provision across different areas
- 

### ACTIONS

#### 1) GYPG

- Strengthen partnerships and avoid duplication.
- Data protection sharing policy

#### 2) YOUTH VOICE WITH GYPG AND THRIVING PLACES

- Community Budgeting process / co-producing young people's programmes and activities, with support from Youth Service providers to support young people.

#### 3) DEVELOP ACTION PLAN FOR GYPG

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- Tie in with Community Learning & Development
- Use Aberlour Research
- TP - Door to door / Group Conversations

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## **4.6 BUILDING CONNECTIONS**

(REFLECTIONS from Conference and FEEDBACK from Wee Gatherings)

### **How and where do we / could we communicate with each other?**

- Community Directory & Timetable - Printed and online  
eg. Printed Maryhill Directory
- Posters & leaflets still have their place
- Touchscreen or digital displays in public areas - could be updated from a central point and distributed through email, etc
- Bi-Annual "Big Get Together"
- Monthly "Meets" - networking, with different hosts each month
- Natural spaces - The park / the street/school gate/word of mouth.
- Phone & Email
- Conferences and meetings
- Clubs and activities
- Social Media
- Digital & Physical - both have a role
- Community meals and other social gatherings
- Community Events
- Existing networks
- Mental Health Services
- Community Council
- Connecting with organisations outside of Govan
- Newsletters and Magazines (eg Govan Voice)
- Community Media (radio and film)

### **What spaces do we/can we use to connect?**

- Govan HA Networking Breakfast at The Hub is very good for meeting people
- The Hub - good community space for groups to use. Could it be replicated across area?
- More Noticeboards (who updates?). Suggestion to use empty window at Govan Job Centre.
- Libraries and civic spaces - eg. Schools - can they be more flexible?
- Use existing spaces in community such as derelict/stalled spaces.
- Govan Cross, general assembly.
- Multi-use autonomous space. Let people chose how they want to use it.
- Community spaces - halls and third sector projects - what spare capacity and demand do they have?
- Community Gardens
- Shopping Centre could be more sociable
- Govan market could be more vibrant

**How do we support individuals and groups who want to connect more within their community?**

- Sharing information, such as Data Protection Policy and other policies.
- A neutral JOB ROLE / CO-ORDINATOR to connect - networking, supporting, flexible across different areas, mapping, reporting to community eg. Blogging and Newsletter, helping celebrate and promote positives, create a new narrative, avoid duplication
- Funding advice and support for groups.
- Support small groups for participatory budgeting.
- Shared training and education.
- Provide language translations to be inclusive (could community members support this activity?)
- Support mediation within the community.
- Taking a holistic approach to support volunteers and workers supporting people in crisis/trauma.
- Have more spaces for people to talk
- Listen to people's concerns
- Forums, consultations, surveys, face-to-face meetings.
- Collaboration and sharing assets
- Encourage people to "have a go". Provide assertive support to accompany people to services.
- Advisory groups. Support young people through Youth Service Providers to engage with peers.
- Support people to find their own voice.
- Use simple language
- Buddy system
- Recognise that "small steps" are big achievements for individuals
- Intergenerational and community-wide activities - break down barriers, address stigma, build community.
- More food sharing - eg a Community Picnic
- Less bureaucracy for Outside Events
- More places accessible for pushchairs and wheelchairs
- Creche facilities tied in with activities / groups
- Better transport in outlying areas (more regular)
- Bring back the Govan Press (or similar)
- Make streets feel safer at night

### **Could we work together under one "umbrella"? If so, how might that look?**

- A COMMUNITY FORUM - could be challenging, but would be good for the community
- COMMUNITY CHARTER - to promote good practice
- A GOVAN FESTIVAL with Community Awards
- GOVAN COMMUNITY COUNCILS - more representation from community
- A GOVAN COMMUNITY TRUST
- CO-OPERATIVE/CONSORTIUM/COLLECTIVE
- Got to be locally elected - community ballot.
- Impartial. Transparency. Everyone has a voice.
- Supporting local organisations and groups.
- Focus on training people within the community.
- Collective approach.
- Adapt our heritage to work in the present
- Look for models outside of your experience that could work in Govan
- Need more cohesion, not competition
- Compassionate and humanised - avoid bureaucracy
- 2 Options - More formal and/or loose network?
- Could offer "cradle to the grave" services - helping people transition from one service to the next
- Could apply for joint funding bids

### **What challenges might arise?**

How do we listen and answer to local residents?

Working together is affected by funding bids and some of this competition is historic

Short term funding / job contracts but long term planning needed to see achievable results

Challenging self interest - need to be equal partners when working together

Avoiding additional layers of Governance.

How would joint funding bids be made if organisations are only loosely connected?

## 5. COMMUNITY GROUPS & SPACES (ASSETS)

**Below is a list (not comprehensive) of community groups, organisations and venues that were identified as part of the process. This list could be expanded upon as part of a wider community mapping exercise and/or potential partnership groupings.**

|  |   |
|--|---|
| Aberlour                                 | Govan Credit Union  |
| African Arts Centre                      | Govan Fair  |
| AIR Space Studio                         | Govan Free Church   |
| All the local schools                    | Govan Health Centre                                       |
| Bead N Blether                           | Govan HELP  |
| Centre for Human Ecology                 | Govan Housing Association                                 |
| Chapter Thirteen                         | Govan Law Centre  |
| Clyde Community Hall                     | Govan Linthouse Parish Church (Girl Guides & Scouts)      |
| Craft Cafe at Elderpark Community Centre | Govan Old   |
| Coming Home Project                      | Govan Reminiscence Group                                  |
| Community Councils                       | Govan Voice   |
| Community Renewal                        | Govan Youth Information Project                           |
| Dig-In Greengrocers                      | Ibrox Flower Field Community Garden                       |
| Drinkwise                                | Ibrox Library   |
| Dry Docks (potential asset)              | Kinning Park Complex                                      |
| Elderpark                                | Lifelink  |
| Elderpark Community Centre               | Lingo Flamingo  |
| Elderpark Housing Association            | Linthouse Housing Association                             |
| Elderpark Library                        | Linthouse (Seniors) Monday Club                           |
| Exchange Scotland                        | Lyceum (potential asset)                                  |
| Friends of Elderpark                     | LUV Cafe (now closed - concerns raised amongst community) |
| Galgael                                  | Magpies Nest  |
| Gallery 966 - Creative Steps             | Make Do and Grow  |
| Glasgow City Mission (Govan)             | Mellow Parenting  |
| Glasgow Club Drumoyne                    | Messy Mondays (Family group)                              |
| Glasgow Life                             | Money Matters   |
| Govan Allsorts Choir                     | Moogety Garden  |
| Govan Barons                             | Moogety Grub Hub  |
| Govan Community Boxing Club              | Pearce Institute  |
| Govan Community Project                  |   |



Plantation Productions

platForum

Preshal Trust

Rangers Foundation

Riverside Hall

Royal Voluntary Service ("Bring People Together" project)

Salvation Army

Second Opportunities

Seniors Film Club (at Plantation Productions)

Spruce Carpets

Starter Packs

Street Connect

Sunny Govan

Sunny Side Up Charity Shop

SWAYED

Tea In the Pot

The Alliance (Community Links)

The Community Hub, Govan Road

The Govan Voice

The Men's Shed

The Mungo Foundation

The Unity Centre

Urban Roots

Women United (The Wee Womens Group)

YPeople

YWCA

## 6. CONCLUSIONS AND RECOMMENDATIONS

It became clear from the launch event that information about the background, aims and objectives of Thriving Places had to be made available in various formats, from official documents to Easy-to-read and multi-lingual leaflets. Some people felt that they needed time to read and digest the information being presented to them, and so feel informed enough to add to the debate.

There is an extensive range of community focussed and/or community-led groups and projects operating across the Govan, Thriving Place neighbourhoods. Many individuals we spoke to had the perception that Govan IS a Thriving Place.

Communication and conversations about Thriving Places has broadened in scope across the community.

Overall, there has been a stated desire for more joined up, strategic partnership working and recognition of the potential benefits to the community.

One of the main challenges of this project was that there is no Thriving Places Anchor/Lead Organisation or "Umbrella" group in place to which people could be signposted to take actions or suggestions forward. This meant that much of the discussion at this stage was focussed on how we might connect or mobilise as a community.

There are some existing networks or hubs such as the Govan Youth Partnership Group and Community Councils, however these are not formally connected under one banner. Govanhill Community Development Trust, for example, is a resident-led subsidiary of the Govanhill Housing Association, and has been a "go-to" structure for Thriving Places in that area.

Neutrality/affiliation in the governance of any potential Anchor or Umbrella was broadly raised as a consideration. Community Trusts have been set up or attempted to be set up in Govan in the past, but have been viewed as being "owned" by the founder and failed to have traction with the rest of the community.

### RECOMMENDATIONS

There is still an element of mistrust or dissatisfaction around processes and perceptions of Council-led activity. However, the desire for strategic, inclusive, community-led decision-making is widely evident. It was suggested that a "Town Hall" type meeting is called to discuss options for an "Umbrella group" in more detail.

There have been several ideas put forward around the potential for Social Enterprise activity in the area. This could perhaps be explored further and supported through CPP/Thriving Places partners.

People who have experienced long-term/severe health problems or isolation need to be supported through a holistic, stepped approach to re-engage with the community (if that is their wish!). Improved partnership working and connections would provide more opportunities for people to access the different support services and projects available to them.

The Thriving Places asset-based approach is based on basic Community Development principles and practice. Programmes such as Activ8, Bridges out of Poverty and courses run through Glasgow City College and Glasgow University provide Community Development training for local residents, volunteers and workers in the community. Any opportunity to support and develop the participants and graduates of these programmes and courses should be identified and explored.

Any action plan should be developed and informed by the information gathered through the Development Sessions, Phase 1, Phase 2 and Phase 3 Engagement processes and provide the framework for a strategic approach to service delivery.

This report and the *Govan: Thriving Place* film should be circulated to the individuals, community groups and venues that contributed to the project in the first instance, and the wider community beyond. The information, ideas and opinions presented here provide only a snapshot of the Greater Govan community and should be viewed as a catalyst for deeper conversations and community engagement as part of the ongoing *Govan: Thriving Places* initiative.

Link to *Govan: Thriving Place* film: <https://vimeo.com/280573422>

## 7. APPENDICES



# WHAT IS THRIVING PLACES?

Thriving Places are neighbourhoods and communities which have been identified as needing further support to tackle local issues.

The Thriving Places approach centres on partners working much more collaboratively with one another and with communities.

It aims to make better use of existing resources and assets in order to form approaches that are specific to the area.

Assets include local residents (skills, strengths), projects and initiatives; the history and identity of the area, its land and buildings and the range of services available in the area.

It is a 10-year initiative, looking at short, medium and long term actions to make Greater Govan a better place to live, work and play.

## WHAT IS THE COMMUNITY EMPOWERMENT (Scotland) ACT?

The Act was passed to help communities have more say in decisions that affect them and to be supported to do more for themselves, where they want to.

For example, the Act enables community groups to take ownership of underused council buildings or land.

The Act also requires **Community Planning Partnerships** to produce **Locality Plans** with local people for areas that are disadvantaged in some way.

If you live or work in the local area you have the right to be involved in the work associated with the **Locality Plan**.

## WHO ARE THE COMMUNITY PLANNING PARTNERSHIP?

Community Planning Partners include:

- Glasgow City Council
- Glasgow Life
- Glasgow Health & Social Care Partnership
- Community and Voluntary groups
- Scottish Enterprise
- Strathclyde Partnership for Transport
- Department for Work & Pensions
- Skills Development Scotland
- Colleges
- Housing Associations
- Police Scotland
- Scottish Fire & Rescue Service

## GOVAN'S LOCALITY PLAN

Govan's Locality Plan ([www.glasgowcpp.org.uk/communityplan](http://www.glasgowcpp.org.uk/communityplan)) tells you more about what Thriving Places is doing in Greater Govan.

It is based on consultation with local people.

This is a living plan, which means it will change as more local people get involved and the work progresses.

*(\*\*\*Translated versions of this leaflet are also available in Farsi, Arabic, Amharic, Mandarin, Kurdish and Polish. Please contact Plantation Productions on 0141 445 1666 or [angela@plantation.org.uk](mailto:angela@plantation.org.uk) to request digital copies.)*

## WHAT IS THRIVING PLACES?

**Thriving = Lively, improving, growing, successful.**

Thriving Places are different areas in Glasgow which Glasgow City Council want to support to deal with the things that can make living in those areas difficult.

Thriving Places is trying to get everyone who lives and works in Govan to work together to make Govan a better place. A thriving place!

Govan's Thriving Place will have a 10-year plan. (A LOCALITY PLAN). Partners will do as much as possible together over those 10 years to make Greater Govan a better place to live, work and play.

Glasgow City Council want as many people in Govan to be involved in making that plan, and making that plan work.

There are lots of organisations involved in helping the people of Govan make the plan and making sure the plan works.

They're called the Community Planning Partnership and on the next page, is a list of some of the organisations that are in the partnership.

## COMMUNITY PLANNING PARTNERS

- Glasgow City Council
- Glasgow Life
- Glasgow Health & Social Care Partnership
- Community and Voluntary groups
- Scottish Enterprise
- Strathclyde Partnership for Transport
- Department for Work & Pensions
- Skills Development Scotland
- Colleges
- Housing Associations
- Police Scotland
- Scottish Fire & Rescue Service

# GOVAN'S LOCALITY PLAN

**Govan's Locality Plan will tell you what Thriving Places is doing at the moment in Greater Govan.**

**If you want to read it you can get it online at [www.glasgowcpp.org.uk/communityplan](http://www.glasgowcpp.org.uk/communityplan)**

This plan was written after speaking with people who live in Govan. This plan will change as more people in Govan get involved.

We want everyone in Govan to get involved and to help make Govan a great place to live. We want Govan to be a thriving place.

And we would like you to help.

We believe that if we all really work together we can make Govan a truly thriving place to live, work and play.



## Living in Govan: Residents' Views

86%

were **satisfied**  
with Govan as  
a place to live

80%

felt Govan has a strong  
sense of **community**

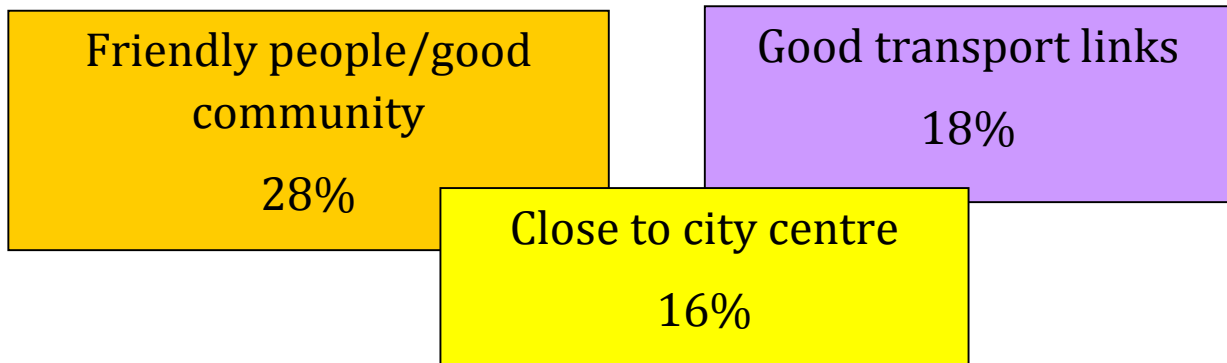
81%

felt that people from different  
backgrounds **get along well** in  
Govan

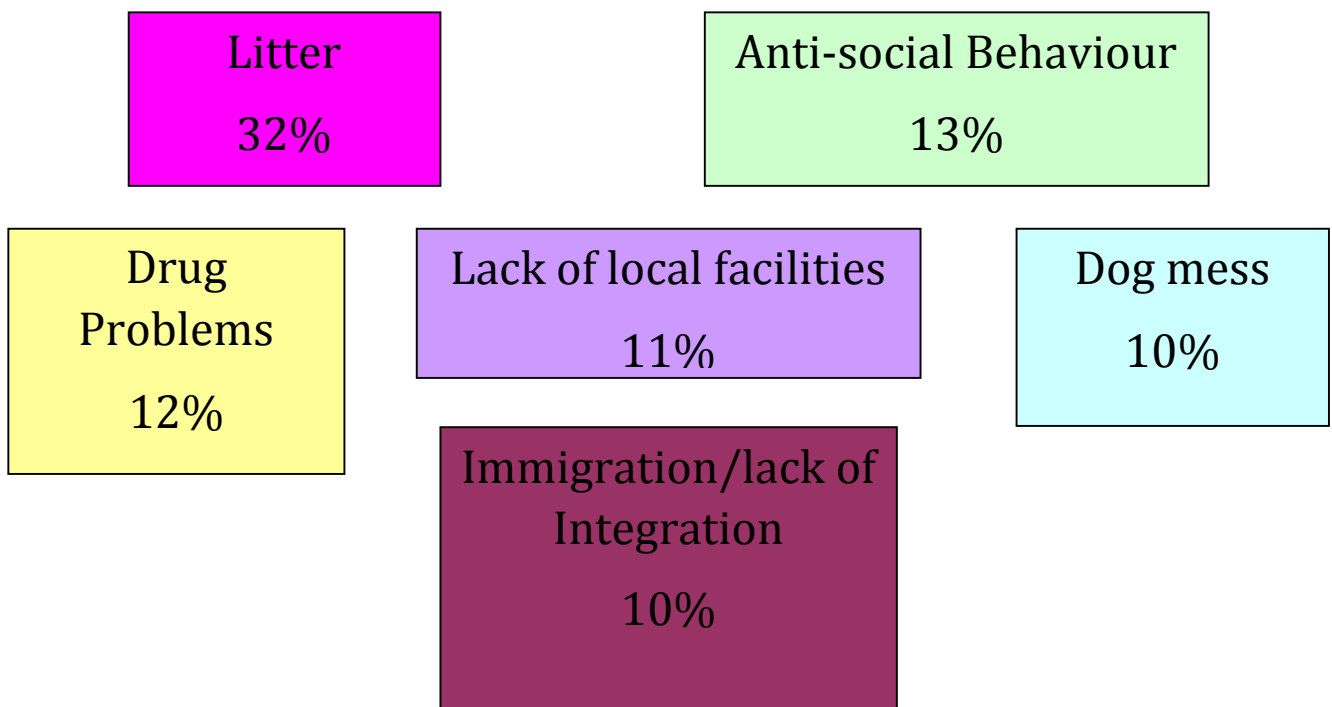
79%

thought people in Govan have a  
sense of **pride in the area and its  
history**

## Some things people liked about living in Govan



## Some things people disliked about living in Govan



## Positive/Negative

|   | Positive<br>about this | Negative<br>about this |
|---|------------------------|------------------------|
| Facilities, e.g. doctors, dentists, shops, post offices                                   | <b>92%</b>             | <b>6%</b>              |
| Parks and green spaces  | <b>84%</b>             | <b>7%</b>              |
| The quality of housing in the area  | <b>81%</b>             | <b>7%</b>              |
| Community centres / indoor social spaces  | <b>71%</b>             | <b>11%</b>             |
| Things for young people to do   | <b>44%</b>             | <b>32%</b>             |
| The amount of graffiti in the area  | <b>43%</b>             | <b>34%</b>             |
| The amount of litter on the street  | <b>31%</b>             | <b>51%</b>             |
| The amount of dog's dirt in the area  | <b>24%</b>             | <b>61%</b>             |
| The amount of troublesome neighbours  | <b>63%</b>             | <b>16%</b>             |
| People being attacked or harassed because of their skin colour, ethnic origin or religion | <b>44%</b>             | <b>20%</b>             |
| The amount of crime and antisocial behaviour  | <b>46%</b>             | <b>22%</b>             |
| The employment opportunities  | <b>29%</b>             | <b>30%</b>             |
| The level of alcohol consumption  | <b>23%</b>             | <b>40%</b>             |
| The amount of drug activity   | <b>21%</b>             | <b>39%</b>             |
| I feel safe using public transport  | <b>89%</b>             | <b>4%</b>              |
| I feel safe walking alone even after dark   | <b>68%</b>             | <b>19%</b>             |
| I feel very close to people such as family and friends                                    | <b>77%</b>             | <b>5%</b>              |
| I feel close to people in my local community  | <b>50%</b>             | <b>9%</b>              |

## Making Govan a Better Place to Live

To improve the area, residents wanted:-

cleaner streets /less litter/no dog  
fouling

more jobs  
15%

more for young people to do  
14%

but

26% didn't know what should/could  
be done

## Getting involved and working together

**25%** of people were keen to get involved in Govan's Thriving Places Programme.