

**PDC Thriving Places Steering Group**

**5<sup>th</sup> February 2019**

**10:00am**

**Agenda**

1. Note of previous meeting
2. Actions Arising From Previous Meeting
3. Anchor organisation update (WSHA)
4. Calton W9 – PB pilot – Evelyn O'Donnell and Rosie Ilet
5. Community Consultation and Asset Mapping (Glasgow Kelvin College)
6. Thriving Places Action Plan (Derek Speirs)
7. Funding update (WSHA)
8. Future meeting dates (Discussion)
9. A.O.C.B

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## Parkhead, Dalmarnock and Camlachie Thriving Places

### Steering Group Meeting

Tuesday 27<sup>th</sup> November 2018

**Present:** Cllr Jennifer Layden (Chair – Glasgow City Council), Maisie O'Brien & Sandra Hendry (West of Scotland Housing Association), Derek Spiers (GCC Partnership & Development), Andrew McMillan (GCC), Meabh Bradley (Community Connector – PDC Thriving Places), Craig Green & Jane Horne (Glasgow Kelvin College), Debbie McGowan (Urban Fox), Jackie Sunderland & Diane Cunningham (Glasgow Life), Lindsay Pratt (GCC Planning), Nichola Brown (Glasgow Health and Social Care Partnership), Niki Spence (Clyde Gateway), Barbara Fearnside (Community Safety Glasgow), Michael Gray, Lisa Le Grove & Shona Simpson (GCC), John Campbell (Midex), Robin Tannock (Guest), Cameron Stewart (WSHA - Minute Taker)

**Apologies:** Caroline Darroch (GCC), Craig Carenduff (Scottish Fire & Rescue Service), Elaine Eaton (Police Scotland), Cllr Greg Hepburn (GCC), Jamie Rodden (GCC), Jonathan Pickering (GCC), Linda Jaap (Parkhead Housing Association), Michael Brady, Michael Ward (GCC), Steven Dowling (GCC), Sue John (Glasgow Women's Library), Zoe Welsh (Jobs and Business Glasgow)

<b>Item1. Welcome</b>  Cllr Layden welcomed all colleagues to the group including Meabh Bradley, who was recently appointed as the Community Connector for the PDC Thriving Places Project.	
<b>Item 2. Minute of the 11<sup>th</sup> September 2018</b>  The minute of the Steering Group meeting from Tuesday 11 <sup>th</sup> September 2018 was approved as true and fair reflection.	<b>Approved</b>
<b>Item 3. Matters Arising</b>  All Matters arising were noted.  <b>List ITEMS</b>  1. Bridging the Gap Project - Michael Ward was not in attendance to provide an update on the Project.  2. Inner East SDF Update - Lindsay Pratt advised that the first two areas have been given to Strategic Development for consideration.	<b>Noted</b>  <b>Noted</b>

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**Item 4. Queen Mary Street School – Planned Community Consultation  
- Lisa Le Grove & Shona Simpson**

Lisa Le Grove and Shona Simpson delivered a presentation surrounding a project looking at vacant and derelict buildings. Lisa's team deals primarily with early years facilities and primary schools, and re-imagining a number of these as the funding does not exist to refurbish them. Queen Mary Street School is one of a number of redundant schools, and the building has suffered since its redundancy. The closure of Queen Mary's took place as part of a wider merger – there was a general belief that when the buildings closed that they would be purchased quickly, but this did not prove to be the case. The central atrium has been lost and the building as a whole has been badly damaged by water ingress and rot.

In order to find a new purpose for Queen Mary's, Lisa and Shona proposed a consultation exercise in partnership with Glasgow University. This would involve a 3<sup>rd</sup> year student being offered by the University for 300 hours, with Glasgow University keen to take theoretical study into practical experience. The ultimate aim is to find a sustainable outcome for Queen Mary's with a sustainable purpose – however this exercise may show that there is no purpose for this building. Lisa described this exercise as being able to make the intangible more tangible, and would help to inform the right choices. The steps involved would include: Identifying assets using the seven community capitals as a framework for analysis; Collaborating by identifying and participating with authority wide networks; and by using tried and tested means such as the Place Standard tool.

**Noted**

Niki Spence stated that there should be a methodology and supervision for the students as we should learn from previous experiences with adopting a similar approach. Furthermore Niki notes that this should be a focused consultation rather than a general one.

**Noted**

Nichola Brown advised that similar research has been widely conducted identifying gaps in the Community and advised an approach that incorporated previous research being joined up with this project.

**Noted**

Andrew asked whether this was an exercise in gathering evidence to access funding, and whether the end game is to look for a Community Asset transfer. Lisa advised that this was one of a number of options, but there was a need to discover whether the building does indeed hold a purpose for the community or is in fact a blight.

**Noted**

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<p>Derek Spiers advised that the main reason he thought it would be useful to have this discussion was existing plans within the PDC Thriving Places group to hold asset mapping and community consultation exercises, and the possible value in sharing resources and information.</p> <p>Craig Green offered to talk to Glasgow University on behalf of the Steering Group to advise on Student Participation and Supervision with the Community Consultation Exercises. The Steering Group approved this.</p> <p><i>Craig to meet with Glasgow University to discuss student participation and Supervision issues with Community Consultation Exercises.</i></p>	<p><b>Noted</b></p> <p><b>Agreed</b></p> <p><b>Action</b></p>
<p><b>Item 5. 'How can we better connect people and places through public transport to address social isolation?': An innovative approach to be piloted in Thriving Places – John Campbell</b></p> <p>John delivered a presentation surrounding the use of data innovation to inform decision making for the Glasgow City Council. John noted that Glasgow remains very much a city in contrast – while there are a number of great things happening in the city, there still remains significant issues with social issues (e.g. long term health issues.) He advised that Midex were looking to co-design a digital solution alongside families and local organisations and ensure that all parties benefit from any produced solution, and in achieving this would like to utilise existing networks throughout the city. Midex are focussing on a project involving public transport, exploring key issues for residents in areas throughout the city through consultation of a number of key themes. John asked to explore opportunities for partnership working as he believes it would be mutually beneficial.</p> <p>Derek asked whether the project was being piloted in Thriving Places areas and further enquired if John was looking for Thriving Places to facilitate the consultation for this.</p> <p>John advised that Midex are looking for any method of being able to tap into any of the local structures to be able to identify what would ease their</p>	<p><b>Noted</b></p> <p><b>Noted</b></p>

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<p>experience of travel, and that service users have not yet been plotted as it stands by area but this is something they would like to do moving forward.</p>	<b>Noted</b>
<p>Craig advised that the Place Standard is going to be used in Thriving Places' own consultation so there can be some regard paid to local views.</p>	<b>Noted</b>
<p>Barbara noted how vitally important public transport is for Thriving Places Areas as high proportion of protected characteristics in these areas.</p>	<b>Noted</b>
<p>Cllr Layden advised that if there was a member of the Steering Group looking for contact details for John that they should get in touch with Derek to obtain these.</p>	
<p><b>Item 6. PDC Thriving Places Update – West of Scotland Housing Association &amp; CPP</b></p> <p>Maisie O'Brien noted that Meabh Bradley (Community Connector), Colette McLure (Community Worker) and Sean Ewart (Community Worker) are in post.</p> <p>Meabh advised that upcoming Community Breakfasts are priorities for the team. Six breakfasts are due to take place before 1<sup>st</sup> March 2019 throughout the PDC area, and these can be used as small community engagement exercises to get the ball rolling. Meabh further advised that Christmas Decoration Swap Shop was being held at the Barrowfield Community Centre as a means of letting the community know that the programme was up and running, while the team is utilising the Community Engagement exercise to make their presence known.</p> <p>Sandra advised that attendees at the Barrowfield Ball had fallen to 45 or 50 a session - this is due to the winter conditions. Sandra noted that attendees were now being more extensively monitored as this was a task now being performed by the Foundation Apprentice at West of Scotland Housing Association.</p> <p>Nichola advised that Ruth Donnelly was engaging to make plans for the Barrowfield Ball moving forward – she advised that the aim was clearly not to lose the social connection and physical activity and that Thriving Places should look to preserve the event with options to reduce cost.</p> <p>Nichola Brown to provide update on Barrowfield Ball looking at options moving forward.</p>	<p><b>Noted</b></p> <p><b>Noted</b></p> <p><b>Noted</b></p> <p><b>Noted</b></p> <p><b>Action</b></p>

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<p>Niki noted that the Family Meal and Homework Club was facing challenges and at present was not performing well. Meabh advised that she and her team would attend shortly.</p> <p>Niki also advised that the East End Residency project was working well – a screening was due to take place on Thursday 29<sup>th</sup> November following on from a successful screening at the Legacy Hub.</p>	<p><b>Noted.</b></p>
<p><b>Item 7. PDC Budget - Maisie O'Brien</b></p> <p>Maisie advised that with the new PDC Thriving Places team in place it had become apparent in practice that further budget allocation is needed for Community Engagement. Maisie proposed that funds should be levied from the Safety Play project to produce fliers, community events and support further ideas moving forward.</p> <p>The Steering Group approved this proposal</p> <p>Debbie circulated information surrounding the upcoming Winterfest Event. Craig has some students helping to facilitate this, with 8 partners looking to raise their profile by taking a stall at the Event. She suggested that the event would present an opportunity for the current PDC Thriving Places team to show presence in the area, and to engage and recruit for projects. Debbie requested support from partners to facilitate the event which attracted 100,000 attendees the previous year, and further proposed that £3000 was set aside to support the roller disco at the event</p> <p>Maisie noted the importance of the need to tie in Craig's work with the Consultation into the activity, and that the funds would have to be levied from the Safe Play Budget.</p> <p>Craig noted that the HNC students were working to get some practice in explaining the Community Engagement exercise to members of the public which can be a challenging skill. He advised there was a limited budget to provide activities to allow conversation to take place. Craig stated that if the Steering Group would like to reduce the Engagement cost budget the exercise will still be done to the best of their ability. He noted that £20,000 was being spent on staff to conduct the Engagement exercise and use the Place Standard Tool with students, as he would not like to send students out unsupported.</p> <p>Maisie advised that the group would not like to impact on the Community Consultation.</p>	<p><b>Proposal Approved</b></p> <p><b>Proposal</b></p> <p><b>Noted</b></p> <p><b>Noted</b></p> <p><b>Noted</b></p>

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<p>Nichola noted that while the event would undoubtedly be fantastic, she was conscious of setting precedents, as Thriving Places is designed to look for projects with longevity.</p> <p>Niki asked what the rate of engagement is for Thriving Places and asked the team to look at the cost benefit for supporting the Event – if Thriving Places were to support the activity what would be gained.</p> <p>Andrew and Derek both confirmed they would accept this proposal as long as outcomes can be demonstrated.</p> <p>The Steering Group approved the proposal on the understanding that outcomes could be demonstrated.</p> <p>Maisie O'Brien to look at the Budget and revise to allow cost.</p>	<p><b>Noted</b></p> <p><b>Noted</b></p> <p><b>Approved</b></p> <p><b>Action</b></p>
<p><b>Item 8. Community Connector Workplan – Maisie O'Brien/Meabh Bradley</b></p> <p>Maisie noted that aspects of immediate work plan discussed in Item 6.</p> <p>Niki noted the importance of assessing the exit strategy and risk factors associated with ongoing projects was a matter of priority. The group agreed.</p> <p>Andrew McMillan would like to see Community Capacity Building as an aspect of the workplan.</p> <p>Craig Green and Jane Horne advised that they were supporting the Youth Action Plan.</p> <p>Maisie noted that the workplan was broad and that there were a number of priorities to look at.</p>	<p><b>Agreed</b></p> <p><b>Noted</b></p>
<p><b>Item 10. Community Consultation and Asset Mapping Update</b></p> <p>Craig advised that the door knocking for the Consultation begins on Monday 3<sup>rd</sup> December. Training is being carried out with students and staff immediately, with doors being knocked on Mondays, Wednesday and Fridays.</p> <p>Debbie suggested that some form of timetable be produced to see if there are gaps in which other organisations can support with the consultation.</p>	<p><b>Noted</b></p> <p><b>To be actioned by</b></p>

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	<b>Craig Green</b>
<p><b>Item 11. A.O.C.B.</b></p> <p>1) Andrew observed that the same organisations and attendees were attending the Steering Group and recommends streamlining the group to those who are attending and contributing.</p> <p>Maisie noted it would be good in a focussed group discussion to assess how groups and people would like to be involved with the project if indeed at all.</p> <p>2) Jane Horne advised that students have been asking for the leaflet to assist with the consultation exercise. Jane has made up a leaflet with Jonathan Pickering to help explain the project, with the possibility of issuing flyers as part of the consultation exercise.</p> <p>Jane Horne to circulate leaflet to the Steering Group.</p> <p>3) Debbie suggested that the PB Budgets should be directed by individuals from the community but at the moment this may not be taking place – for example Child Poverty remains a huge issue in Calton with 49% of children living in poverty.</p> <p>Cllr Layden noted that feedback is crucial to help her lead on the budgets within the council.</p>	<p><b>Noted</b></p> <p><b>To be actioned by Jane Horne</b></p> <p><b>Noted</b></p>
<p><b>12. Date of next meeting</b></p> <p><b>Tuesday 5<sup>th</sup> February 2019</b></p>	

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### Community Anchor Operational Update

<b>1</b>	<b>Community Consultation</b>
(1a)	Door to door knocking with Glasgow Kelvin College – TP team getting to know area – see document attached with details

<b>2</b>	<b>Community Engagement</b>
(2a)	Barrowfield Community breakfast – 14 attendees
(2b)	Parkhead Community breakfast – 20 attendees
(2c)	Souper Trouper street work – 26 participants – more than 35 locals engaged with conversation
(2d)	

<b>3</b>	<b>Meetings with organisation</b>
(3a)	Met with all Steering group members – spoke to still to meet with Fire & Rescue and local schools
(3b)	Introduced ourselves to over 31 local groups – including Baltic St Park, Church of Nazarene, PEEK, Urban Fox, VSNEG, Celtic FC Foundation, P~HA and many more.

<b>4</b>	<b>Health &amp; Safety</b>
(4a)	Risk Assessments carried out for Breakfasts and Souper Troupers

<b>5</b>	<b>Future Planning</b>
(5a)	There are 4 more community breakfasts arranged between now & end of March. We are planning to begin weekly focus groups to invite back those who have expressed a keenness to be included in future activities and want to be more involved in sharing their opinions so we can start building some case studies.

Regarding the door to door consultation we have directly carried out alongside the college:

- We have knocked on 422 doors in Camlachie
- Which makes up 87.92% of the community.
- From the 422 addresses, 75 people have engaged in the consultation, so that is a approximately 17.77% response rate.
- There are another 53 addresses to be completed in the area and we have been out in all hours between 9am and 5pm. A large number of people interviewed have expressed their interest in volunteering and receiving more information in the community.
- In Dalmarnock we have attempted 48 addresses with 8 answers. This is a 16.67% success rate.
- Although percentages may be low, 85 contributions is extremely positive for us.

### Common themes

#### Parkhead

- Good transportation
- Some sense of community
- Drug selling and use a prominent issue in the area
- Lack of safe space for young people
- Parking an issue
- Lack of maintenance of public spaces
- Social isolation/loneliness
- Some do not feel that they have much control or influence over their lives

#### Camlachie

- Issues with traffic and parking on match days
- Social isolation (elderly and stay-at-home parents, in particular)
- Some appetite for community involvement/volunteering
- Good sense of community in some areas
- Issues with fly-tipping, litter & dog mess
- Sense of powerless among some (they feel that no matter what they do, things will not change)
- More activities needed for under 12s and 12-18s
- BCC considered a good resource by some
- More police involvement needed in the area

#### Dalmarnock

- Legacy hub not used by locals and is not considered useful
- Emirates arena used by some
- More play parks needed in the area
- Violent crime in some parts
- More activities for under 12s needed

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### UPDATE ON CALTON WARD 9 PB PROJECT: JANUARY 22<sup>ND</sup> 2019

**Rosie Ilett, Child Poverty Action Group in Scotland**

#### **Introduction**

This paper summarises progress so far in the Calton Ward 9 PB project. The focus is child poverty and the work is supported by Child Poverty Action Group (CPAG). The work has been fully underway since autumn 2018, after a successful summer spent raising awareness about the PB work and the pending opportunities to improve lives for local children and families, as well as in encouraging local people to get involved in decision-making and shaping the PB process through joining the Resident's Panel. The paper will describe the Panel and the timetable for rolling out the PB process across the Calton Ward.

#### **Calton Resident's Panel – approach, values and way of working**

The 14 Panel members come from across the Calton Ward – some are active in local community groups and organisations, and some have never previously been involved in community activities until they got engaged in the PB process. The Panel meets fortnightly on Monday evenings, as well as ad-hoc meetings as required.

The Panel is taking a thorough approach to its task and developed a clear timetable in November 2018, checked out with Evelyn O'Donnell, which sets out tasks until the end of April 2019 (as attached).

The Panel wishes to initiate new services in the Calton Ward, rather than duplicate, as well as to ensure that applicants address the key drivers of child poverty (access to increased income through employment or social security, and reduced household outgoings).

The Panel has identified some gaps to help steer potential applicants, and these will be listed in the publicity to be disseminated soon (see later). These include activities for children including creativity, music and science; creating employment for lone parents; flexible childcare including before school and during holidays; kinship care; mentoring and peer support for new mums, and support for children with autism and special needs.

The Panel is clear about the potential of the PB funding in making genuine changes to the local community and has identified a set of values that underpin its thinking and that will be included in the PB publicity. These are below:

#### Calton PB Panel values:

- We wish to alleviate child poverty through action and support
- We encourage new ideas to come from the community
- We want to widen access for children and families to new activities and experiences
- We want local community assets, resources and open spaces to be used
- We want to enhance the lives of children and families, and the wider local community
- We welcome activities and experiences that reduce social isolation and encourage community integration

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- We value Calton as welcoming to new communities
- We encourage ideas around advocacy and support for the community around issues like housing
- We recognise the United Nations Convention on the Rights of the Child that sets out the civil, political, economic, social and cultural rights of every child, regardless of their race, religion or abilities.

The Panel wishes to attract new ideas to come forward that have potential to make a real difference, including from community members who are not part of an organisation, and the publicity will clarify that the intention is not to fund large organisations. The maximum funding that the Panel wishes applications to achieve is £10, 000 including capital and revenue.

### **Timetable**

The Panel is working to its timetable, with very minor slippage. It has developed its targets and criteria, and devised its publicity and marketing and promotion plan. This includes a short film with voice-overs from local children that will be disseminated via social media, as well as a number of local information days that the Panel will attend to answer any questions from local people who wish to apply for funding. Publicity is expected to be ready in the next week, and will be launched at the beginning of February.

### **Summary**

The Calton Resident's Panel is progressing well towards the milestones in its plan, and will soon be launching the PB process in the Ward. The Panel has developed very well as a group and is keen to continue being involved in supporting the local community, and improving the lives of local people, through democratic decision-making and resource allocation.

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**PARKHEAD/DALMARNOCK/CAMLACHIE THRIVING PLACE ACTION PLAN**

Commitment (what are we going to do)	Actions (how we will meet our commitments)	Lead Organisation (who will provide update on progress)
Priority: Health and Resilience		
Increase the number of people engaging in community meals	Development of support for food work including local capacity building.	Health and Social Care Partnership Nichola Brown
Increase the awareness of and engagement with benefit/welfare services	Universal Credit awareness raising within Shettleston Job Centre.	
Increase work with socially excluded groups to improve mental wellbeing	Support transition of Barrowfield Ball to a new venue within PDC.	
Increase in family support services in the area	Deliver Café Stork in the Parkhead area.	
Priority: Environment		
Enhance vacant/derelict land	Distribute satellite map of area showing land use for 2008, 2018 and 2028 (planned).	Clyde Gateway Nikki Spence
	Engage with community to disseminate mapped information.	
	Provide high level overview of planning processes, timescales etc. to communities of interest.	
	Investigate ownership of lower level vacant and derelict land and identify potential for community input/consultation on use.	
Increase involvement of local people in improving the environment	Conduct environment engagement exercise.	Community Safety Glasgow Martin Lundie
	Co-produce an action plan based on findings of engagement exercise.	
Priority: Community Safety		
Increase involvement of local people in understanding community safety issues	Conduct community safety engagement exercise.	Community Safety Glasgow Martin Lundie
	Co-produce an action plan based on findings of engagement exercise.	
Priority: Amenities		
Increase the community use of local venues	Promote existing provision and demonstrate community use (Libraries and Emirates Arena).	Glasgow Life Jackie Sunderland
	Improve service and partner programming based on community need (Libraries and Emirates Arena).	
	Promote programme pathways, progression routes and capacity building for long term sustainability and resilience (Libraries and Emirates Arena).	
	Promote programmes going on (Voluntary Managed Venues).	West of Scotland Housing Association    Meabh Bradley
	Promote pathways and progression routes for long term sustainability (Voluntary Managed Venues).	
Increase and improve access to the number of services and programmes available for early years, children and families within local venues	Deliver community engagement/audience development activities.	Glasgow Life Jackie Sunderland
	Promote activities and progression routes for ongoing access to service provision.	
	Deliver targeted learning provision to those most in need that will demonstrate impacts.	
Priority: Employability and Learning		
Increase in local residents undertaking accredited qualifications and participation in learning opportunities	Compile a comprehensive list of available learning and ongoing opportunities available to community members via Pathfinder.	Glasgow Kelvin College Craig Green
	Promote learning and ongoing opportunities.	
	Support partners through the Community Achievement Awards and Certificate in Locality Planning.	
Increase volunteering opportunities for local residents	Identify types of volunteering opportunities available in TP area and share amongst partners.	Glasgow Life Jackie Sunderland

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Commitment (what are we going to do)	Actions (how we will meet our commitments)	Lead Organisation (who will provide update on progress)
Increase in educational attainment in Early Years and Schools	Support Children's Neighbourhood in Bridgeton and Dalmarnock.	<b>Health and Social Care Partnership</b> Nichola Brown
	Deliver and/or influence additional Pupil Equity Funding activity	<b>Third Sector</b> Debbie McGowan
Increase employment support opportunities	Ensure community benefit clauses support training and employment while being legally compliant.	<b>Clyde Gateway</b> Nikki Spence
	Identify local people for employment opportunities.	
	Identify local residents to participate in and progress from Fair Start Scotland programme.	
Increase the core and essential skills of unemployed local people to take up apprenticeships and work based opportunities	Modern apprentices and employability fund starts and in training.	
	Identify local companies supporting Modern Apprentices.	
	Provide comparison of Thriving Places and Glasgow average to help inform future planning.	
Priority: Transport		
Increase engagement with local people regarding transportation issues within the area	Liaise with SPT to ensure that the transport work stream is being delivered within the Glasgow's Community Plan.	<b>Partnership and Development</b> Derek Speirs
	Identify barriers to travel using public engagement process.	
Priority: Community Involvement		
Increase engagement with local people	Publish Community Involvement Strategy	<b>Partnership and Development</b> Martin Hawkins
	Establish a Community Involvement Group	
	Undertake community engagement exercise.	<b>Glasgow Kelvin College</b> Craig Green
	Develop the pathfinder website to include a wider range of services and activities in the area.	
	Publish the locality/action plan and tell as many local people about it.	<b>West of Scotland Housing Association</b> Meabh Bradley
	Involve local people in reviewing this plan to make sure we do more of what is working well and change what isn't working well.	
	Collate partners current engagement methods with local people.	
	Identify opportunities to share and improve engagement methods with partners.	
	Determine and use of the most appropriate methods to engage widely with local people from diverse backgrounds.	
	Determine and use the right methods to engage with and support specific local people affected by local challenges.	
	Determine and use best method of updating community on an ongoing basis i.e. website, newsletter, posters etc.	
	Ensure links to Children's Neighbourhood Scotland planned consultation and action plan resources/findings shared.	
Increase involvement of local people in decision making and identify resources to allow local people to design and deliver their own services	Ensure organisations bring investment and services to Thriving Places and coordinate these to get the most benefit for local people.	
	Develop capacity for local residents and community/voluntary groups.	
	Empower local people to decide which local projects get funded through Community Budgeting where project ideas are voted on by local people.	
	Support local people to get involved in decisions about the services in the area, to find out about opportunities to be involved in delivering their own services and to engage with local elected representatives and planning officers to make sure their views are heard.	
Increase involvement of local people in integrated activities and events	Support local people to become more involved in community life in PDC through a variety of means so that residents are represented and working alongside services in delivering the locality/action plan.	

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