

PDC Thriving Places Steering Group

**26th November 2018
At 10:00am**

**West of Scotland Housing Association,
40 Barrowfield Drive**

Agenda

1. Note of previous meeting of 11th September 2018 (attached).
2. Actions Arising from Previous Meeting (attached).
3. Queen Mary Street School – planned community consultation –
Presentation by Lisa LeGrove, DRS, GCC
4. “How can we better connect people and places through public transport to address social isolation?”: An innovative approach to be piloted in Thriving Places –
Presentation by John Campbell/Stevie McGowan, DRS, GCC
5. PDC Thriving Places update
WSHA /CPP (Verbal).
6. PDC Budget – Proposed new Priorities including Winterfest and additional community engagement by PDC Team
Maisie O’Brien WSHA / ALL (To Follow)
7. Community Connector Work Plan
Maisie O’Brien /Meabh Bradley(To Follow).
8. Community Consultation and Asset Mapping Update
Craig Green / Jane Horn (To Follow)
9. A.O.C.B
12. Date of next meeting **29th January 2019**

Parkhead, Dalmarnock & Camlachie Thriving Place Steering Group

Note of meeting held on 11th September 2018 at 10:00am
in Barrowfield Community Centre, 67 Yate Street, Glasgow G31 4AQ

Present: Cllr Jennifer Layden, Chair (Glasgow City Council), Maisie O'Brien and Sandra Hendry (West of Scotland Housing Association), Derek Speirs, Martin Hawkins (GCC Partnership & Development), Nichola Brown (Glasgow City Health & Social Care Partnership), Jane Horne (Glasgow Kelvin College), Niki Spence (Clyde Gateway), Linsay Pratt (GCC Planning), Barbara Fearnside (Community Safety, Glasgow), Andrew McMillan (GCC), Jackie Sunderland (Glasgow Life), Jonathan Pickering (GCPP), Cameron Stewart (WSHA – Note Taker)

Apologies: Nancy Clunie (Dalmarnock Primary School/Childrens Neighbourhoods Scotland, Debbie McGowan and Isabelle Barnes (Voluntary Sector North East Glasgow), Martin Lundie (Community Safety Glasgow), Councillor Cecilia O'Lone, (Glasgow City Council)

1. Big Lottery Fund Scotland

Officers from BLF not present at meeting to discuss funding opportunities across NE of the city. Item deferred.

2. Note of previous meeting of 11th June 2018

The group approved the note of the previous meeting.

3. Actions Arising from Previous Meeting

The group noted the following actions that had been carried out since the previous meeting:

- 1. Update on TP events and activities - Sandra provided an update on attendees at TP events. The following was highlighted:

Event	Average Attendees
Family Meal & Homework Club	80
Barrowfield Ball	46
Summer Club @ Dalmarnock Primary	Over 100 families
Blether Group	Figures to be provided by HSCP
Café Stork	Figures to be provided by HSCP

- 2. Community Involvement Strategy – Martin Hawkins circulated Community Involvement Strategy and members noted the change of document title.
- 3. PB Budget Information - if further information is needed please contact Derek Spiers - plans to invite Eleanor along to future meeting to provide further update.
- 4. Inner East SDF Update – Lindsay Pratt advised that area boundaries for SDF are still to be set, and will be defined in due course. It appears that Govan/Partick, City centre and Glasgow North are immediate priorities. Lindsay and her team are doing some background research into themes for the Inner East area but no dates have been confirmed yet.
- 5. Bridging the Gap project – Michael Ward handed in his apologies but in doing so noted there is no update at this stage.

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Actions:

- i) *Lindsay to provide further update on Inner East SDF Development*
- ii) *Michael to provide an update on the Bridging the Gap project*

4. Equalities Briefing

The Equalities briefing provided by Judy Hunter from GCC will be recirculated when an updated version is available.

People with protected characteristics are far less likely to be engaged in services in the area - who is involved in activities provided by Thriving Places - are people in minorities involved - said in good faith that they are all welcome but in reality are they?

Challenge in developing plans to target people to make shift from homogenous white communities to attract people from different backgrounds to be able to engage.

Equality Impact Assessment performed last year - for example transport issues there are certain groups that find transport challenging.

Way to do Locality Plan is to an Equality Impact Assessment to inform decisions. Not just a tick box but genuinely practical issues raised by performing assessment. Some communities quite easy to discover due to existing groups in areas but some can be much harder to reach.

Some communities of interest eg. LBGT will go into City Centre to use services rather than use them locally due to not feeling comfortable within their local communities.

p8: Within Community Planning there is an Equality Working Group -

It's not expected to go and talk to every community - TP should seek help in order to do that
Third sector organisations working quite closely with Equalities Communities Not target based

115% shift in ethnic communities in whole of Glasgow through survey performed in 2015 - not official census - Niki has asked if information can be obtained. Andrew suggests making groups aware of activities and inviting to activities - limit to what can be done.

Making people aware of full list of organisations and events working in areas that can cater.
Focus on engagement rather than performing Equality Plan yourself. Homework Clubs - families and children from a massive range of ethnic backgrounds. Music Project in Govanhill one of the few displaying true integration.

25% of children in Glasgow 0-5 are BME.

20% of adults now BME. If the Plan is only consulting people who are white/able bodied, then we are not getting a full picture of what is going on in the community

5. PDC Thriving Places Update

Maisie advised that the recruitment of a Community Connector had been advertised. This was a fixed term post due to a delay in IGF Funding. The recruitment for this post was ultimately unsuccessful.

A second advert has been distributed for the Community Worker Post and there has been a better response – Maisie advised that she is reasonably confident that the post will be able to be filled from the pool of applicants.

Maisie explained that support is continued to be provided by WSHA and that she and her team are trying to push things forward as fast as possible.

6. PDC Thriving Places Action Plan

Derek advised that various actions within the plan are ongoing and an update will be given as they

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progress. Derek noted that there are some quick wins that can be achieved, and that he intended to meet with each partner individually to advise on these quick wins in much more detail.

Derek also advised that an Equality Impact Assessment is to be done on these actions. Councillors Layden suggested that Equality Impact Assessment Training might be useful for some members of the Steering Group.

Niki suggested the possibility of having an Action Plan Sub-Group. Andrew noted that the same groups of people are regularly stepping forward to perform the work, and that there is a challenge getting some partner organisations to feed into the Action Plan.

Maisie advised that a number of partner organisations do feed into Action Planning – as it stands about six or seven do. However she did note there were a number of partner organisations not in attendance at the meeting.

When addressing some gaps in the action plan, Jonathan noted that this was perhaps an advantage – Thriving Places is about Community Engagement and Partnership working and bringing these together. He suggested sending out the Action Plan to all partner organisations and asking them to align alongside certain actions.

Councillor Layden advised that further items on the agenda feed into the Action Plan Discussion.

7. Budget Sub Group – Priorities Spend Profile 2018/19

7.1 Community Connector

Looking at the Budget, Maisie proposed that £17,500 is used to fund the Community Connector post, with match funding from Clyde Gateway. There was recognition that this post is crucial for Thriving Places moving forward. Everyone in attendance agreed to this proposal. Maisie advised further that the new recruitment process had been budgeted.

Maisie also advised that accommodation costs were contained under the heading of Management Fee, and that the £1,750 associated was to be reinvested back into the Community Asset of the Barrowfield Community Centre.

The Steering Group approved this proposal.

7.2 Community Consultation & Asset Mapping Exercise

Maisie stated that there was an ongoing conversation regarding the Community Consultation and Asset Mapping Exercise which is due to be going out to tender, and proposed that £20,000 was to be ring-fenced for this.

Maisie described the need to collate much more information in order to identify the needs within the community than has been gathered from previous engagement exercises.

The Steering Group approved this proposal.

7.3 Barrowfield Ball

Maisie advised that there was a proposal for the Health and Social care Partnership to offer some support to the Barrowfield Ball – it was noted that currently there was no one within the Barrowfield Community attending and that there are some further attendees who are not within the PDC area. The cost of facilitating the current activity is £4256, with an attempt being made to pair back this cost in terms of additional spend.

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Maisie continued to discuss the planned exit strategy to relocate the Barrowfield Ball into the Parkhead area, and proposed a further budget of £4256 to continue the event.

Andrew expressed concerns as to the sustainability of the Barrowfield Ball.

Maisie advised that sustainability will have to be addressed within the proposed Exit Strategy. The original remit of the Barrowfield Ball event was to tackle social isolation, and noted that this was a resource heavy activity with not a great deal of information being gathered on the overall affect of the activity on attendees. She additionally mentioned that the low level of monitoring was a common theme across most of these projects and that this was very important moving forward. In addition there are a number of additional considerations in running the activity – funding is coming from IGF, HSCP and Clyde Gateway. The Barrowfield Ball draws good numbers however those attending are out with the PDC area and sustainability remains an issue.

Sandra advised that there is a problem with the massive resource taken from the Barrowfield Community Centre Staff to help facilitate this event.

Self management was identified as a priority by the group – effectively if the project does not become self managed, the event will have to stop. Nichola noted that while generally this is what will need to happen, that the event is a Tea Dance and it has a lot of Social Benefit. She also suggested that the project is not typically one of those that can become self managed due to the attendees being generally elderly or disabled. Nichola asked if there is some scope or need within the Exit Strategy for further funding for extra staffing for WSHA to help facilitate Thriving Places.

Sandra noted that due to both Community Worker Posts being vacant the Barrowfield Ball remains a challenge for WSHA and noted that with the number of attendees short staffing is not viable in terms of facilitating the event.

Janice noted that there may be future opportunities for further funding – for example, encouraging people who suffer from dementia to attend. This would also rely heavily on monitoring moving forward, as being able to demonstrate characteristics of attendees is key.

Martin stated that sustainability in terms of activities and events being able to run themselves is unaffected by this. He noted that it is very obvious what the benefits of the Barrowfield Ball are, but that Thriving Places need to be very careful regarding empowerment issues and Capacity Building for the Community throughout all of the Thriving Places events and Activities.

Niki mentioned the importance of sustaining these events while the Steering Group form a coherent exit strategy which would allow the group to assess risk and cost.

Jonathan emphasised that no-one within the group is suggesting the projects are dropped, but that examination should take place on how the project is maintained over the next five years.

Maisie also clarified that the move to Parkhead would reflect where the vast majority of attendees are from.

The Steering Group agreed to the proposal for £4256 to be provided to facilitate the Barrowfield Ball.

7.4 PDC Community Breakfast

Maisie stated that £1,352 has been proposed to fund a Community Breakfast in the PDC area. This is to operate on a rotational basis, providing breakfast rolls, teas and coffees as means of reaching the wider community until March 2019.

The Steering Group accepted this proposal.

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7.5 Safe Play/Small Scale Environmental projects

Maisie introduced the proposal for Safe Play/Small Scale Environmental projects to be funded by IGF and Clyde Gateway for a total of £11,202.28. This was identified as part of the Place Standard work that took place within the Communities, which showed that park benches, planters etc have a positive impact on local communities. A nomination is to be submitted for various items.

Barbara offered to submit this nomination as she has previously been successful in obtaining items for similar projects. The Steering Group accepted this offer.

Maisie noted that some regard had to be given to Safe Play group. She suggested that a sub-group get together regarding a number of issues for the project, including safe play, funding, planning locations, and gathering Community Feedback.

While this is pending, the Steering Group agreed to the proposal in principle.

7.6 Youth Provision in PDC Area

Maisie proceeded to discuss the proposal for Youth Provision in the PDC area. The previous youth provider in Camlachie no longer exists. Maisie has advised that IGF Funding for this has been relocated. There is no current dedicated youth provision in the Camlachie area. She proposed that funding is set aside to run this service, and to perform a Youth Enquiry to identify funding priorities that can meet the youth in the area's needs. Maisie advised that initial discussion has been undertaken with Parkhead Youth Project, with upcoming meetings with Urban Fox to take place in the near future. She also advised that some additional Youth provision is still to be identified.

Maisie proposed that this piece of work should be tied in with the wider Asset Mapping exercise, and also advised that funding of £40,000 should be available next year additionally. She stated that this would not represent a one-off case of funding.

7.6 Family Meal & Homework Club

Maisie advised further that the Clyde Gateway Contribution is £45,000 for this year and will carry into next year. The Budget Sub-Group met recently to discuss the Family Meal and Homework Club, looking at budgeting options and identifying the best route forward. She advised that Service Level Agreements need to be in place moving forward. She advised that a number of options were explored, but the ultimate conclusion was to do less. As it stands, there are regularly 80 attendees but if this number is reduced to 40 the project would be more sustainable.

Maisie noted that there is a role for Family Meal and Homework Clubs but it is not with the schools. She also stated that one of the former development workers was a Community Chef but now that the worker has left there now needs to be funding for a Community Chef and for food.

If the project continues it will be for six week blocks, the first of which will be in October. However, a requirement of an additional £7000 of funding to sustain the project is needed to continue until the end of the financial year.

Niki offered this funding on behalf of Clyde Gateway on the understanding that a priority action for the new Community Connector is to look at the sustainability of the project. She also noted that the FMHC is a resource heavy activity, and that its' current location in Bridgeton, outside of the PDC boundary, remains an issue. Niki stated that funding will continue to be provided but noted that there are real concerns – if no extra funding is identified ultimately the project will close.

Niki also noted the possibility of Volunteer Tutor Organisations. She is looking at contacting colleges to get Student Placements.

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Additionally Niki noted that there was difficulty in contacting schools in order to obtain agreements surrounding Pupil Equity Funding to help sustain the project.

The Steering Group agreed that longer term sustainability of the FMHC project should be examined and that Clyde Gateway will provide the funding for the remainder of the Financial Year.

8. Community Involvement Sub-Group

Martin provided an update as to the previous meeting of the Community Involvement Sub-Group. It was decided that Martin would visit existing groups to consult with them.

Actions:

- i) *All Sub-Group members to contact Martin to provide information on existing groups*

9. Community Consultation & Asset Mapping Exercise

Jonathan stated that he and Craig had discussed the importance that the Community Consultation & Asset mapping work is tied into the work performed by Martin Hawkins with the Community Involvement Sub-Group.

Jonathan

Craig and Jonathan have pulled together a proposal to tie in the asset mapping. Imperative that work is tied into the work that Martin is done. Proposal issued to all members.

Thriving Places is a 10 year programme. Thing to say about proposal is it is not on its own that is informing Thriving Places.

Some of the questions being asked in the door to door inform Performance Management.

Bonus of this survey is you have different types of sampling to get as wide a spread of information - including Equality Assessment.

Having mixed methods is critical - research design is robust - Glasgow Council can do a lot of the 'donkey work' in house.

Using core questions, being consistent, and taking on board other consultations going on simultaneously is absolutely essential

Unilateral consultation rather than piecemeal approach.

The group approved the mapping exercise but an opportunity to feedback any.

Jonathan offers Training and Capacity Building - in Research Design, Research Analysis.

Residents group to perform research after training performed by Glasgow Kelvin?

CPD revenue stream for TP?

Ensure there is not saturation in reaching our Communities through Community Survey & informing residents of services offered.

Further meetings to take place in regards to Engagement Activities

Next meeting 6th November.

- Derek circulated a note regarding the resignation of the Community Organiser and the funding position with Thriving Places
- Andrew contacted those services/agencies identified in the minutes
- Martin established the Community Involvement sub group
- Andrew updated the Thriving Places structure diagram and circulated to the group
- Debbie discussed with the voluntary sector network the best way for the sector to be involved in the group. The consensus was that it would be better for third sector organisations to get involved in specific pieces of work rather than at the Steering Group, where Debbie would continue to represent the network
- Craig had arranged the development session with East Ayrshire Council regarding their approach to community engagement

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Linda was unable to attend the meeting, so no update was provided on her discussions with partners about their commitment to PDC Thriving Places.

Updates on the action plan and the community involvement strategy were covered later in the agenda.

Nichola provided an update on the request for the registration information from Thriving Places activities to be collated and analysed. The information collection had not been as robust as anticipated but Sandra, Niki and Susie Heywood (HSCP) had been working with various Thriving Places projects to improve data collection and monitoring arrangements, including the use of the software package *Upshot*.

Actions: (i) Derek to contact Linda regarding an update on her discussions with partners.

10. Equalities Briefing

Cormac Quinn was unable to attend the meeting to discuss the Equalities Briefing which had been circulated earlier. Cllr Layden asked for this item to be placed on the agenda for the next meeting.

Action: Derek to invite Cormac to attend the next meeting.

11. Anchor Organisation/Community Organiser Update

(a) Maisie and Sandra provided a written update on behalf of WSHA, the Thriving Places anchor organisation, including

- An update on funding and recruitment for a Community Connector (formerly Community Organiser) and a lottery-funded Community Worker for Thriving Places
- A draft agreement between the funders and WSHA
- Details of a meeting involving anchor organisations from across the City
- Plans to update the Thriving Places action plan
- An operational update on the projects/activities supported through Thriving Places in PDC

The group noted the update.

It was suggested that, due to the delay in confirming funding for 2018/19, the group should not look to recruit a Community Connector at this point and use the funding more creatively to engage with residents. The group noted that we are already a third of the way through the financial year and if a Community Connector was appointed soon, there would still be an underspend on salary costs in 2018/19. Therefore, the group agreed to consider other, more creative ways to engage residents as was suggested, but also to go ahead with the recruitment process for a Community Connector (which would include the possibility of secondments) as we would be able to do both in 2018/19. The group also noted that the potential for longer term funding would be part of a review on the Integrated Grant Fund (IGF) in 2018/19.

(b) Derek provided a written report, which

- Confirmed that an agreement involving the anchor organisations from across the north east and the HSCP/GCC (the funders) had been drafted and with some minor changes, should be agreed soon. This would set out more clearly what was required of both funders and anchor organisations;

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- Confirmed that a detailed work plan for the Community Connector post would be developed before any appointment and would be shared with the Steering Group, which would be able to update and amend the work plan in the future;
- Included the note of the first meeting of the Community Involvement sub group;
- Detailed the funding position and the decision-making process.

The group noted the report and agreed to the renaming of the dedicated Thriving Places post from Community Organiser to Community Connector.

Martin Hawkins spoke about the Community Involvement sub group meeting which was positive although a number of representatives were not able to attend. Around 12 people are interested in being involved in the group in the future.

The Steering Group noted that the PDC Locality Plan had to be updated by March 2019 and must show how local people had informed the plan. The group agreed that the Community Involvement sub-group should take the lead on ensuring that this happened.

Martin Lundie highlighted a community consultation on community safety and the environment which CSG were leading on. This would take place in Easterhouse Thriving Place initially but would be undertaken in PDC, hopefully in the Autumn of 2018. The group agreed to contribute £256 now towards the cost of producing material that would be available across the north east and also to consider other financial support nearer the time.

Actions: (i) Maisie/Derek/Nichola to provide an update at the next meeting on funding, recruitment and to provide the initial Community Connector work plan.
(ii) The community Involvement sub-group to consider how best to ensure the revised Locality Plan is directly informed by local people by March 2019.
(iii) Martin Lundie to update the group at the next meeting on the community safety and environment consultation.

12. Parkhead, Dalmarnock & Camlachie Action Plan.

Derek provided a written report on the development of the PDC action plan which reminded members that delivery of the detailed action plan and performance framework that was prepared following local consultation in 2015 had not been successful, for a range of reasons. The report highlighted a number of other activities and approaches that had been developed and delivered under the Thriving Places banner, or closely related activities of partners, that had led to a degree of confusion over priorities. They were

- Thriving Places action plan 2015
- Community Organiser (CO) work plan and other activities
- HSCP neighbourhood programmes
- The PDC Locality Plan
- Place Standard consultations
- 'Pick Parkhead' Charrette

The group agreed that there is a need to rationalise the various activities into one Thriving Places action plan with agreed priorities and timescales and that the Action Plan working group take the lead on this. Niki, Maisie, Nichola and Martin Lundie agreed to join the working group.

Collet spoke about a road safety survey that the Council would be conducting in the area in late August 2018 which would be similar in format to the community safety and environment consultation mentioned earlier. The group noted that good communication between partners was vital to ensure community engagement was co-ordinated.

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Actions: (i) Derek to arrange a meeting of the action plan working group to produce one plan for consideration at the next meeting
(ii) the Community Involvement sub group to lead on arrangements for a comprehensive community engagement exercise across the PDC area, to begin in August 2018
(iii) all partners to ensure they communicate effectively regarding engagement activities

13. Draft Community Engagement Strategy

Martin Hawkins circulated copies of a draft Community Engagement Strategy for PDC. The Strategy was well received by the group and it was approved as a guide to community engagement across the Thriving Place, on the basis that the title and corresponding text be changed to 'Community Involvement' rather than community engagement.

14. Overview of Health Improvement's Team Activity

Nichola provided a written report which covered the local Health Improvement Team's activities within the north east Thriving Places and highlighted activities which were part of their core provision and those which were Thriving Places activities.

The group thanked Nichola and noted the update.

15. Partner updates/AOB.

Cllr Layden referred to the Council's approval of 4 Participatory Budgeting pilots, one of which would cover the Calton Ward and would focus on addressing child poverty. Cllr Layden encouraged members to read the Council [report](#) for further information and undertook to keep this group informed.

Nichola highlighted a mental health programme that was being offered to each Thriving Places by the HSCP. There was no cost to participants and staff in partner organisations were able to take part. The programme would take place in November and Nichola would circulate information to partners.

Michael provided an update on the Inner East Strategic Development Framework (SDF) which was part of the Council's City Development Plan. The SDF boundary had still to be finalised but it would include at least some of the PDC area and would be looking to identify the key strategic issues for the area – so there would be an opportunity for joint work and to share information with the steering group. Michael's colleague Lindsay Pratt would attend future meetings of the steering group to keep partners up-to-date.

Michael also referred to a request from Planning Aid Scotland to support their Bridging the Gap project which would focus on equipping young people with the skills and tools required to engage with town planning and learn about decision making. Michael thought there may be an opportunity for a school in a Thriving Places to be involved and would provide further information as it became available. Craig was keen for the College to support this initiative.

Craig highlighted the HNC Working with Communities that the College was providing and asked partners to invite any interested community organisations to contact him.

Niki highlighted the mapping exercise conducted by Children's Neighbourhoods Scotland within the PDC area and suggested the group discusses it at the next meeting.

Actions: (i) Cllr Layden to provide an update on the PB pilots at the next meeting
(ii) Nichola to circulate information on the HSCP mental health programme

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- (iii) Lindsay Pratt to provide an update on the development of the Inner East SDF
- (iv) Michael to provide an update on the Bridging the Gap project
- (v) discussion on Children's Neighbourhood Scotland's mapping exercise to be added to the next agenda

16. Date of next meeting

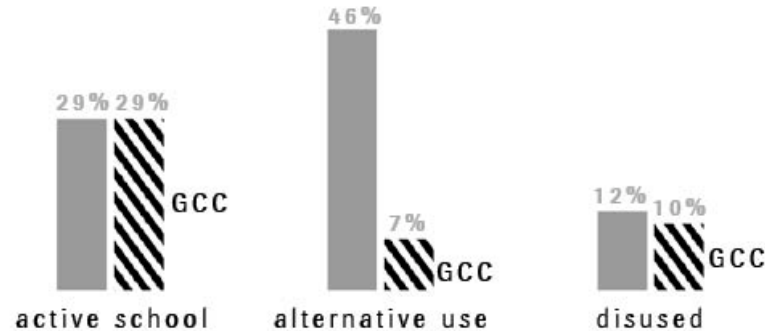
The group noted the date of the next meeting, to take place on 27th November 2018.

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Parish School Pilot Queen Mary Street School

152 SCHOOLS
1873 - 1919



Parish Schools Historical context



Typical features of Parish Schools

A world class city with a thriving and inclusive economy where everyone can flourish and benefit from the city's success.



Scotland Street School – Pre 1970s

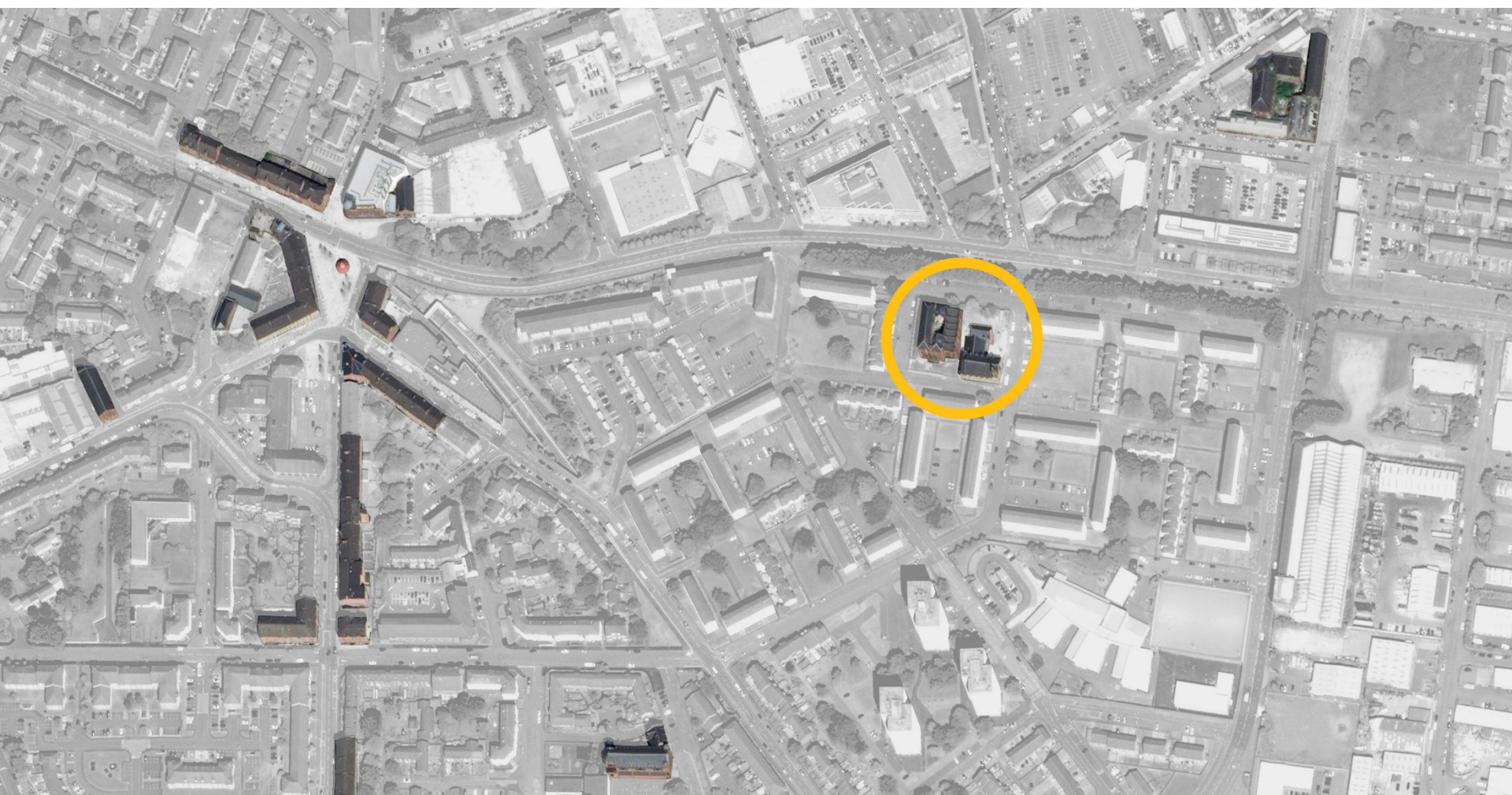


Scotland Street School – Post 1970s

A world class city with a thriving and inclusive economy where everyone can flourish and benefit from the city's success.



Six existing unused Parish Schools



Bridgeton – remnants of heritage structures

A world class city with a thriving and inclusive economy where everyone can flourish and benefit from the city's success.

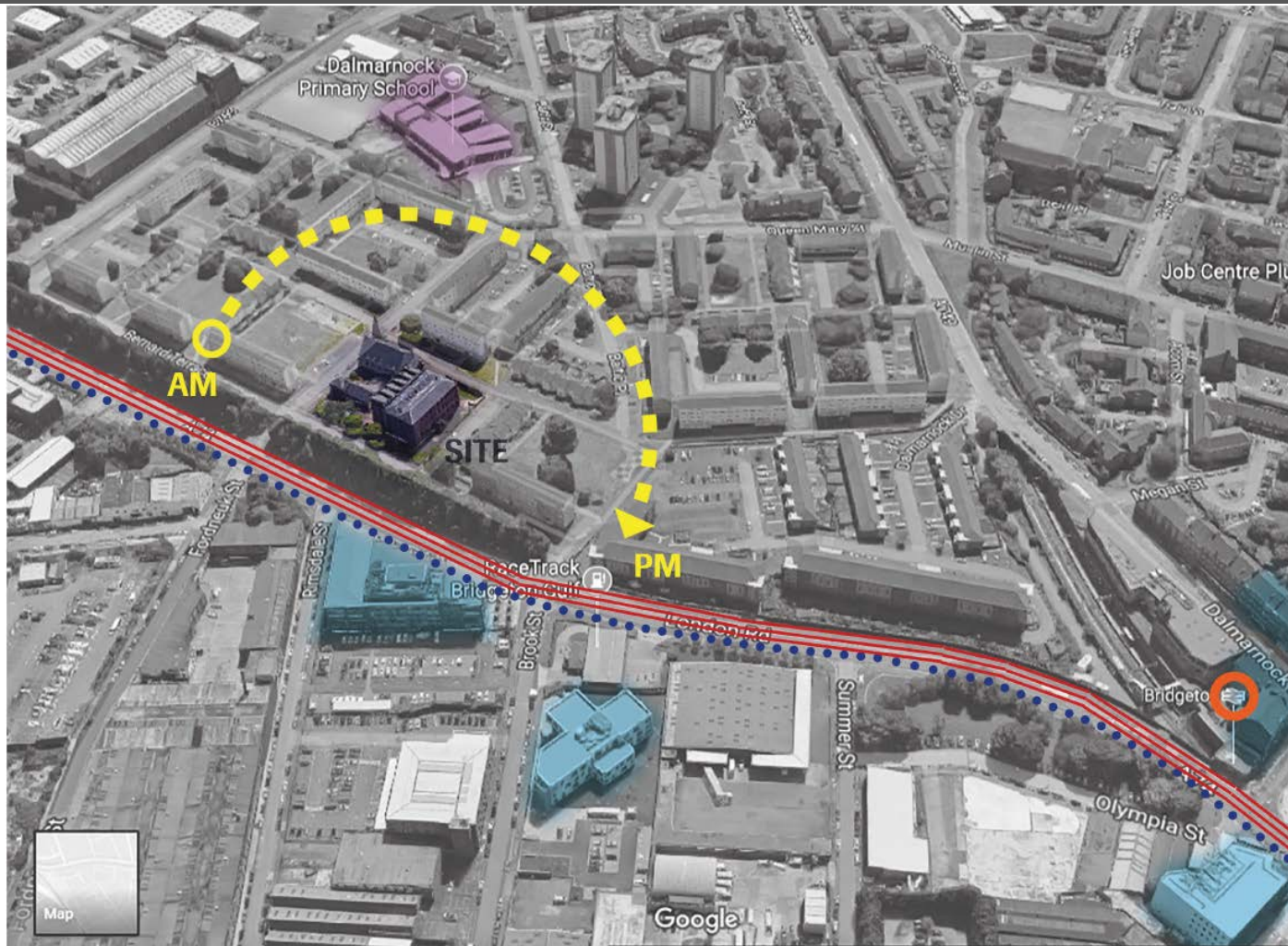


Location in building where roof flashings are intact



Location in same building where flashings are stripped

Current condition – Queen Mary Street Primary internal views



Queen Mary Street – wider context



Old buildings – new ideas: The Olympia Building, Bridgeton

A world class city with a thriving and inclusive economy where everyone can flourish and benefit from the city's success.



Old buildings – new ideas: Vacated Dowanhill Primary

A world class city with a thriving and inclusive economy where everyone can flourish and benefit from the city's success.



Old buildings – new ideas: Notre Dame/St Peter's merger Primary

A world class city with a thriving and inclusive economy where everyone can flourish and benefit from the city's success.

Conduct a mapping exercise – get to know the places and people

Identify Assets – use seven capitals as a framework for analysis

Collaborate - Identify and participate in local and authority-wide networks

Use tried and tested means - Work with various groups applying place-standard toolkit and other community development tools

Longer term - Work with a group to support them in their endeavours

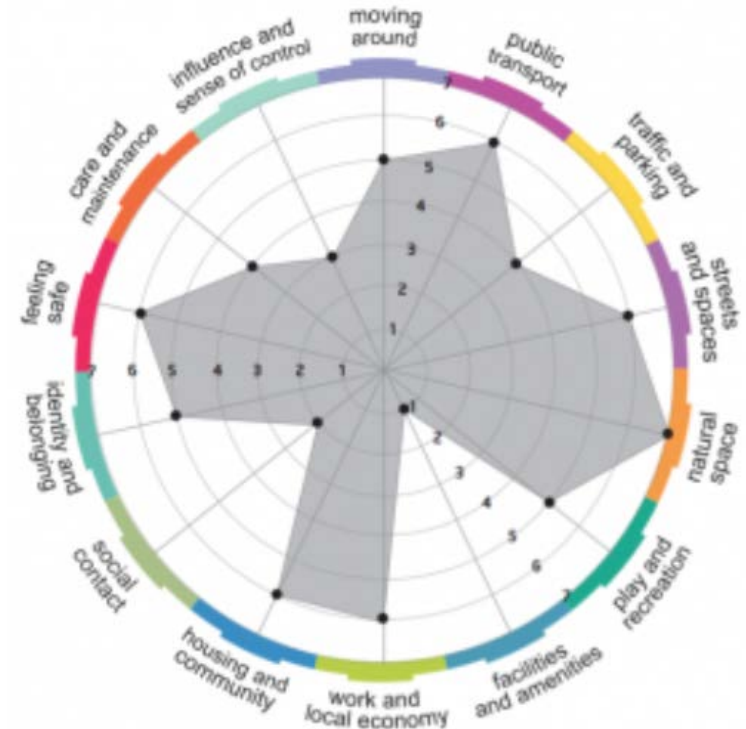
Glasgow University – suggested approach



Sheridan, Martin and McDonald (2018)

Architecture & Design Scotland

Ailtearachd is Dealbhadh na h-Alba



The Place Standard

Community Development Jigsaw

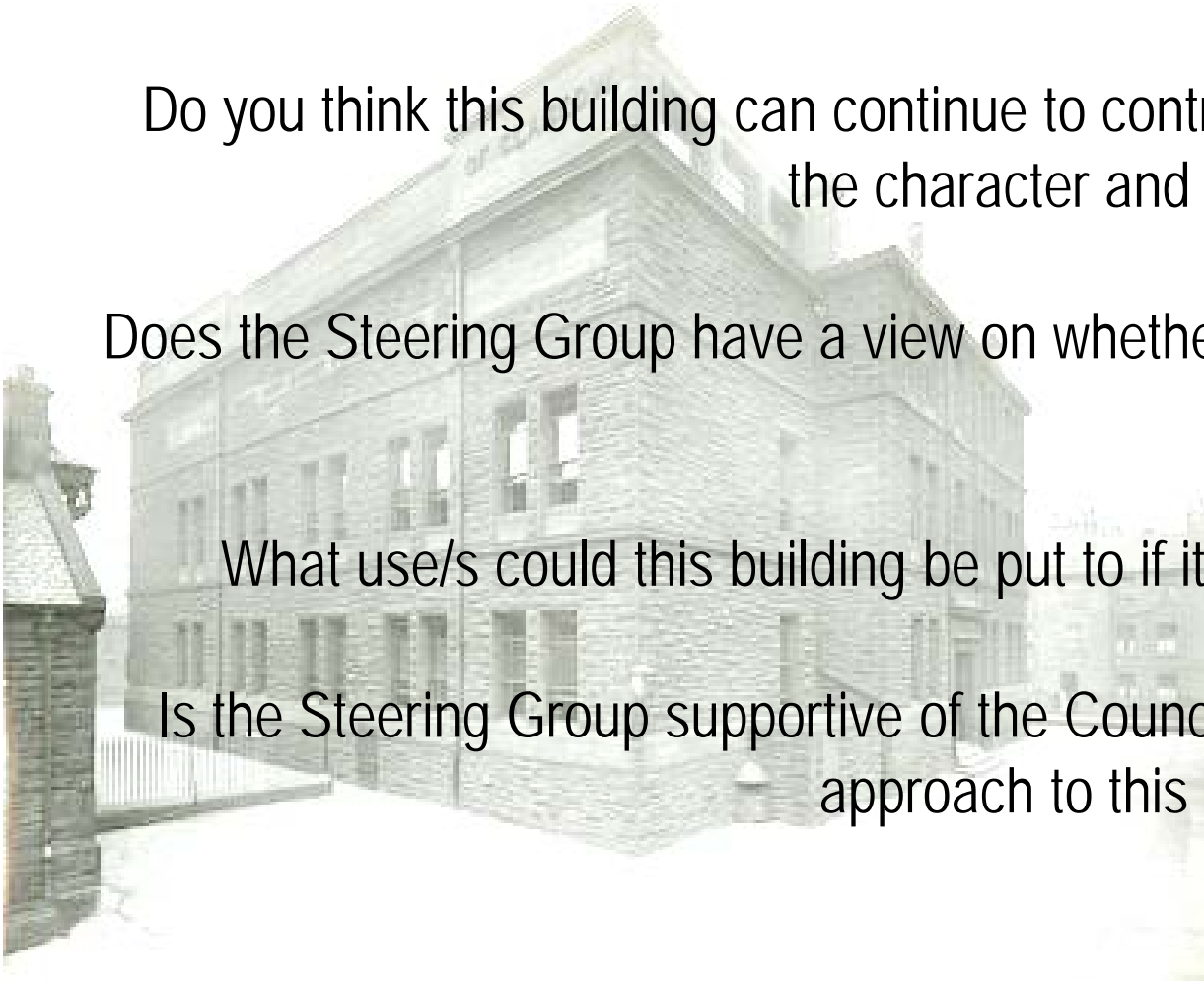
Community Consultation – engagement methods

Do you think this building can continue to contribute meaningfully to the character and identity of Bridgeton?

Does the Steering Group have a view on whether this building should be retained?

What use/s could this building be put to if it were to be retained?

Is the Steering Group supportive of the Council continuing this new approach to this portfolio of buildings?



Why?



What?

**A thriving
economy**

**Resilient and
empowered
neighbourhoods**

**A well governed
city that listens
and responds**

A vibrant city

Excellent and
inclusive
education

A healthier city

A sustainable
and low carbon
city

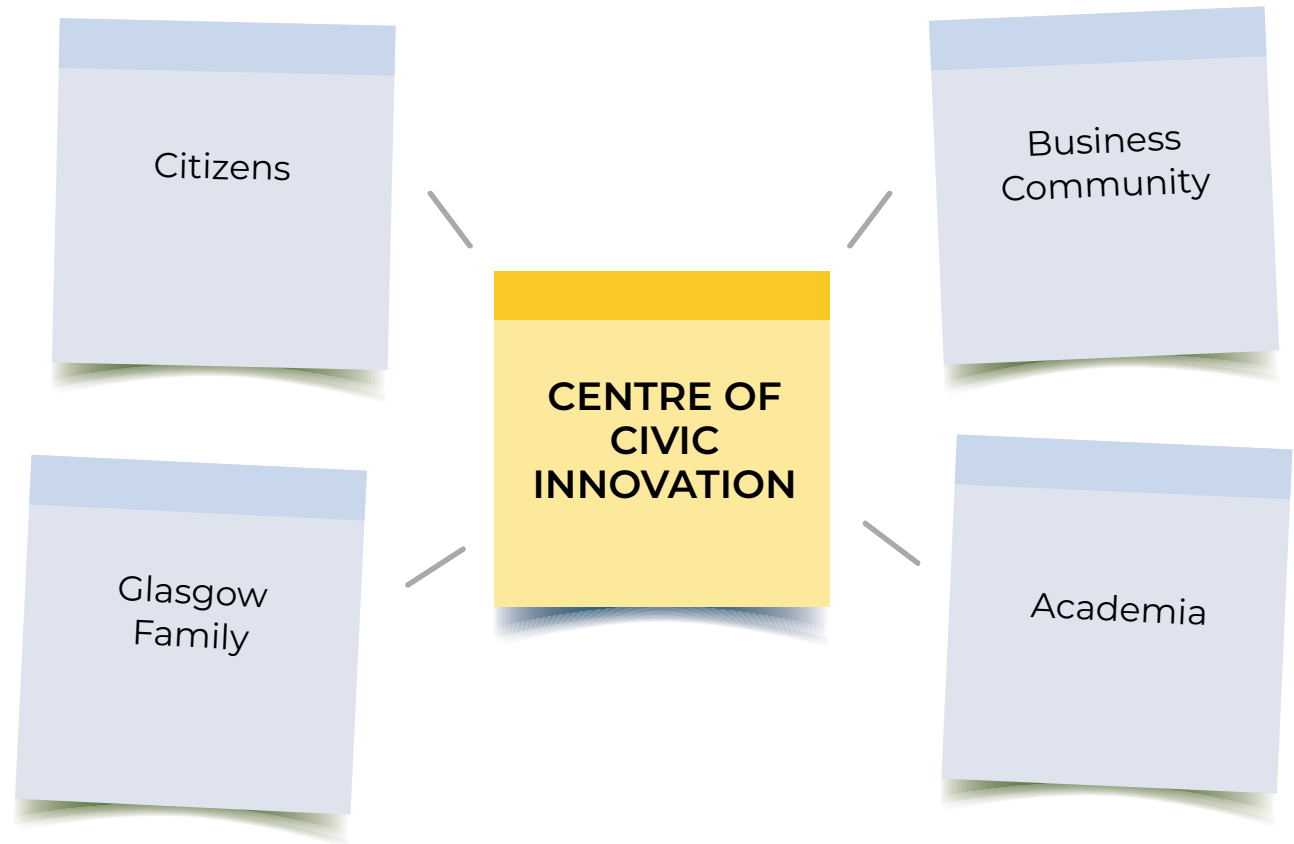
What
projects?

**City
Challenges**

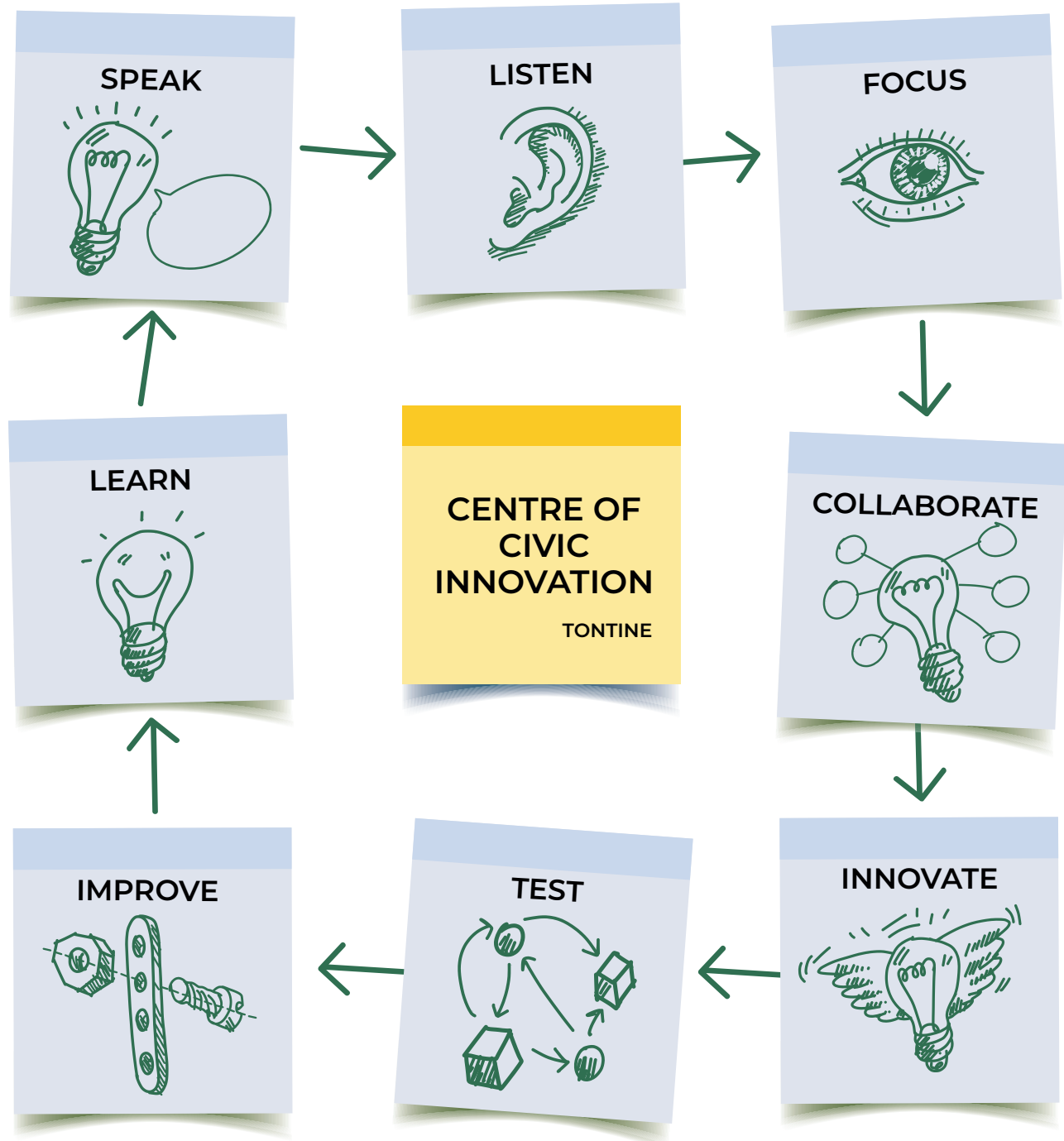
**Glasgow Family
Projects**

**Citizen-led
Challenges**

Where?



How?





BE GOOD PROJECT UPDATE

PUBLIC TRANSPORT & CONNECTIVITY

DESIGN

DATA

INNOVATION

BE-GOOD

OPEN DATA FOR A SMARTER SOCIETY

BE-GOOD aims to unlock, re-use and extract value from Public Sector Information (PSI) to develop data driven services in the area of infrastructure and environment.

Through BE-GOOD, public bodies are able to make better use of their data and engage with Small and Medium-sized Enterprises (SMEs) to develop solutions that will make significant contribution to challenges in each area.

BE-GOOD developed on how public bodies can open data and manage relations with appropriate SMEs.

“

“ OUR VISION IS FOR GLASGOW TO BE A WORLD CLASS CITY, WITH THRIVING AND RESILIENT COMMUNITIES **WHERE EVERYONE CAN FLOURISH AND BENEFIT FROM THE CITY'S SUCCESS.**

TRANSPORT - A BARRIER TO INCLUSIVE GROWTH

”



HOW DO WE AS A CITY TACKLE
THIS CHALLENGE...

**BE BRAVE, RADICAL
AND INNOVATIVE**

DESIGN RESEARCH

TAKEN FROM PRE-EXISTING STRATEGY AND RESEARCH PAPERS, OPEN DATA AND INITIAL DISCUSSION WITH STRATEGY LEADS.



DESIGN & INNOVATION

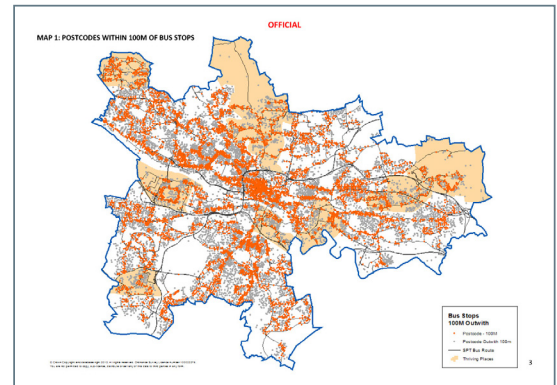
REVIEW EXISTING STRATEGY AND RESEARCH

- CREATING BETTER JOURNEYS FINDINGS FROM THE CAB SCOTLAND BUS USERS SURVEY CAB (2018)
- TRANSPORT ISSUES GLASGOW HOUSING ASSOCIATION
- LOCAL BUS SERVICES IN SCOTLAND TRANSFORM SCOTLAND (2022)
- SCOTTISH HOUSEHOLD SURVEY
- AGE AND SOCIAL ISOLATION EQUAL OPPORTUNITIES COMMISSION (2013)
- THE LONELY SOCIETY? MENTAL HEALTH FOUNDATION (2020)
- THE IMPACT OF CONGESTION ON BUS PASSENGERS GREENER JOURNEYS
- COMMUNITY ENGAGEMENT EVALUATION REPORT GLASGOW BUS SERVICE SWECO (2016)
- LIFE IN SCOTLAND FOR LOST YOUNG PEOPLE ANALYSIS OF 2022 SURVEY
- PROMOTING WELLBEING THROUGH THE INTEGRATION OF HEALTH AND SOCIAL CARE IN GLASGOW GDA (DECEMBER 2022)
- ACCESSIBLE GLASGOW TOURISM PROJECT 18TH JANUARY TASK FORCE GROUP DISCUSSION
- A FAIRER GLASGOW FOR DISABLED PEOPLE GDA BRIEFING SEP 17 ON THE UN COMMITTEE'S CONCLUDING OBSERVATIONS AUG 17
- USING THE BUS: WHAT YOUNG PEOPLE THINK TRANSPORT FOCUS (2018)
- SCOTTISH GOVERNMENT EQUALITY EVIDENCE FINDER
- HOW CAN TRANSPORT CONTRIBUTE TO PUBLIC HEALTH GCPH (2021)



INITIAL CITY WIDE ANALYSIS USING OPEN DATA SETS

66 OUR VISION IS FOR GLASGOW TO BE A WORLD CLASS CITY, WITH THRIVING AND RESILIENT COMMUNITIES WHERE EVERYONE CAN FLOURISH AND BENEFIT FROM THE CITY'S SUCCESS.



DESIGN RESEARCH

SERVICE DESIGN

OPEN INNOVATION

CIVIC ENGAGEMENT

USER INTERFACE DESIGN

USER EXPERIENCE DESIGN

PARTNERSHIP DEVELOPMENT
& ENGAGEMENT

STORYTELLING

DESIGN CIVIC ENGAGEMENT

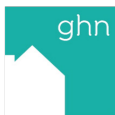
INSIGHT DERIVED THROUGH WORKSHOPS, VISITS, DISCUSSIONS AND
ONLINE ENGAGEMENT WITH OUR CITIZENS.



DESIGN &
INNOVATION



TIE CAMPAIGN



RESEARCH AND
DEVELOPMENT
PARTNERSHIPS

INNOVATION
SCHOOL
THE GLASGOW
SCHOOL OF ART



ONLINE ENGAGEMENT - CITIZEN SURVEY

1842

CITIZENS TOLD US ABOUT THEIR
EXPERIENCE OF PUBLIC TRANSPORT

52%

TRANSGENDER PEOPLE
WE ASKED **DON'T FEEL**
SAFE USING PUBLIC
TRANSPORT

78%

FELT THE **COST**
OF USING PUBLIC
TRANSPORT IS **NOT**
REASONABLE

66%

OF PEOPLE ASKED
DON'T FEEL THE
SERVICE IS WELL
CONNECTED

68%

WITH **SOME FORM OF**
DISABILITY FELT PUBLIC
TRANSPORT WAS
UNAVAILABLE TO THEM

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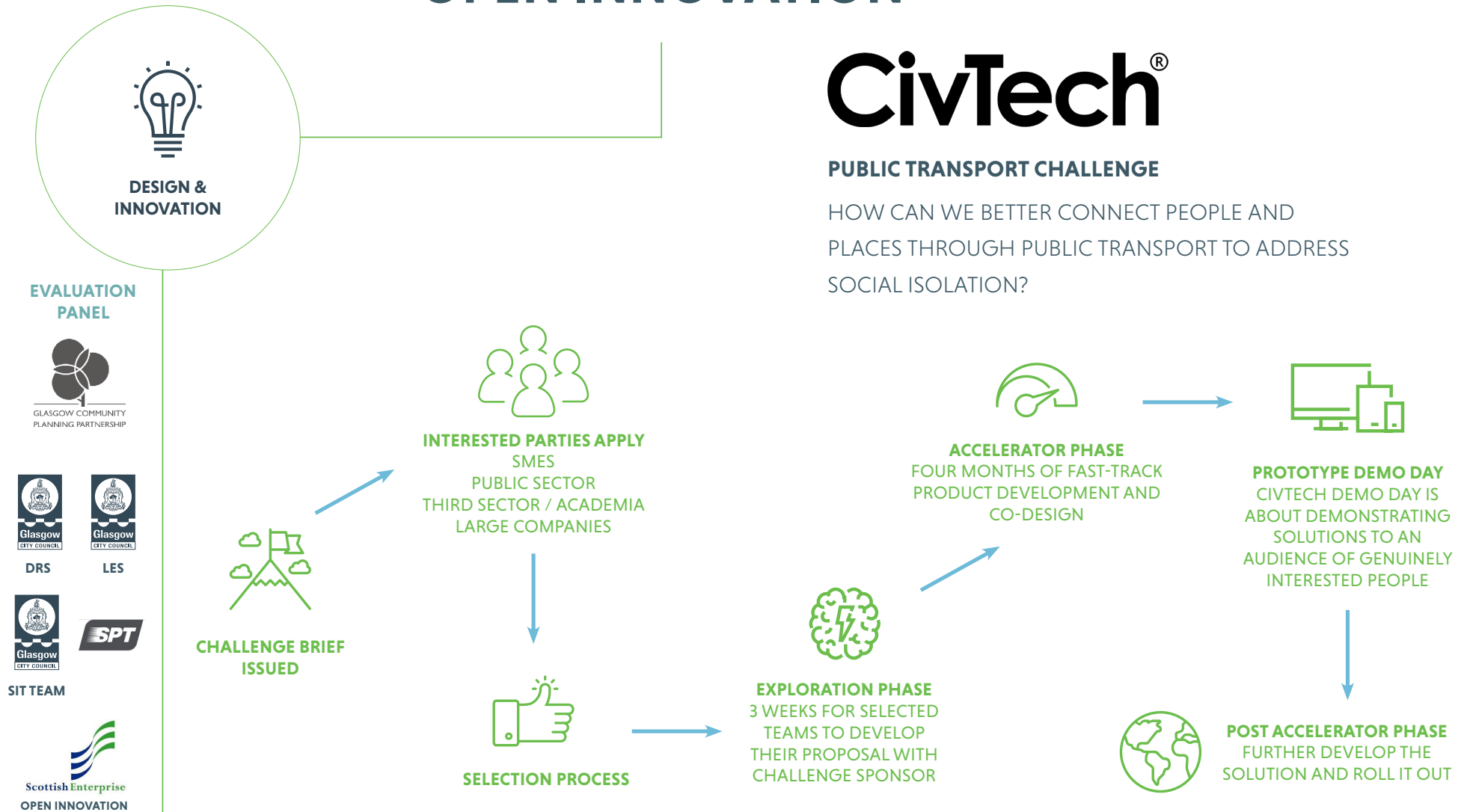


OPEN INNOVATION

CivTech®

PUBLIC TRANSPORT CHALLENGE

HOW CAN WE BETTER CONNECT PEOPLE AND PLACES THROUGH PUBLIC TRANSPORT TO ADDRESS SOCIAL ISOLATION?



DESIGN RESEARCH

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& ENAGEMENT

STORYTELLING

Our asks

To explore opportunities for future partnership working – mutually beneficial

BE-GOOD: short-term

Future City challenges:
long-term

PDC Thriving Places (Spend Profile)	IGF	Clyde Gateway	IGF	Clyde Gateway	Total by Budget Line	Expenditure
	2018/19	2018/19	2019/20	2019/20	2018-2020	2018/19
Opening Balance IGF / Clyde Gateway Budget	£55,399.00	£3,161.28	£0.00	£17,500.00	£76,060.28	
Salary Costs Community Connector	£17,500.00	£0.00	£0.00	£17,500.00	£35,000.00	TBA
Recruitment Costs	£2,500.00	£0.00	£0.00	£0.00	£2,500.00	£2,500.00
Management Fee- (BCC Office Costs)	£1,750.00	£0.00	£0.00	£0.00	£1,750.00	£1,750.00
Community Consultation / Asset Mapping (3 Community Events)	£20,000.00	£0.00	£0.00	£0.00	£20,000.00	£0.00
Barrowfield Ball (24 Weeks Only)	£4,256.00	£0.00	£0.00	£0.00	£4,256.00	TBA
Community Breakfast (One per month alternating areas)	£0.00	£1,352.00	£0.00	£0.00	£1,352.00	£0.00
PDC Thriving Places -Community Engagement	£3,000.00					£0.00
Winterfest Support	£1,500.00					£0.00
Safe Play / Small Scale Environmental Projects	£4,893.00	£1,809.28	£0.00	£0.00	£6,702.28	£2,500.00
TOTAL Projected Spend	£55,399.00	£3,161.28	£0.00	£17,500.00	£71,560.28	£6,750.00

PDC Youth Provision Programme (Spend Profile)	IGF	Expenditure 1	Expenditure 2	Expenditure 3
	2018/19			
Opening Balance IGF	£40,348.00			
Camlachie Youth Enquiry /Issue Based Youth Work Provision	£18,337.20	£5,501.16	£5,501.16	£7,344.88
Parkhead Youth Enquiry / Issue Based Youth Work Provsion	£21,480.00	£6,444.00	£6,444.00	£8,592.00
Contingency	£530.80			
TOTAL Projected Spend	£39,817.20	£11,945.16	£11,945.16	£15,936.88

* Consideration should also be given to Child Poverty

**PDC Thriving Place Community Connector
Draft Work Plan
November 2018**

Specific Actions	Delivery Timeline
1. Meet with all key PDC Thriving Places Steering Group partner organisations	By end of December 2018
2. Coordinate Community Breakfast Events within each of the 3 PDC communities	By 31st March 2019
3. Identify ways in which you can support local people who would like to become involved in PDC Thriving Places, taking account of the findings of the forthcoming community engagement exercise.	By 31st March 2019
4. Provide direct support and monitor the delivery of the PDC Community Consultation Ensure that all outcomes are delivered including the provision of 3 separate priority reports.	By 31st March 2019
5. Work with partner organisations and assist with initiatives which support PDC communities to have better access to services which meet their needs.	By July 2019
6. Assist in the development of Community Action Plans Covering a 2 year period	By July 2019
7. Working with partners on the community involvement sub group, develop a plan for community engagement and capacity building during 2019 and present this to the steering group.	By April 2019
* 8. Develop a plan to support the involvement of local people in the PDC Steering group	By July 2019
9. Develop systems to measure and capture progress and report this to the Steering Group	By April 2019
10. Liaise with other Community Connectors and share ideas and practice	Ongoing
11. Attend Thriving Places Meetings and Events as required	Ongoing