



Easterhouse Thriving Places Steering Group

14th March 2019 at 2pm

Drawing Room, Blairtummock House, 20 Baldinnie Road, G34 9EE

Agenda

1. Note of meeting held on 20th November 2018
2. Glasgow Kelvin College Update (Community Anchor Organisation) – Craig Green
3. Community Hub – Ruth Donnelly, Michelle Hunt
4. Community Newspaper – Jenny Crowe
5. Winterfest 2018 Evaluation (report attached) – Jenny Crowe, Jane Horne
6. Chance to Change Charrette Action Plan Update – David Gibson
7. CSG Community Consultation – Martin Lundie
8. [Digital Glasgow Strategy \(Linkage with Thriving Places\)](#) – Craig Green
9. [Glasgow Community Learning & Development Plan \(Linkage with Thriving Places\)](#) – Craig Green
10. [Glasgow Community Plan](#) and [Associated Action Plan](#) – Derek Speirs
11. 2018/19 Budget Statement – Derek Speirs
12. Partner Updates
13. Date of next meeting and frequency of meetings in 2019





Easterhouse Thriving Places Steering Group

20th November 2018 at 10am

**Chest Heart and Stroke Scotland, Drumchapel Community Hub,
16 Dunkenny Square, Drumchapel, Glasgow G15 8NB**

Present: Councillor Ruairi Kelly, Glasgow City Council (Chair); Jay Hogarty and Tracey Groom, Chest Heart Stroke Scotland; Jenny Crowe, Platform; Craig Green, Glasgow Kelvin College; Councillor Mandy Morgan, Glasgow City Council; Derek Speirs and Heather McMillan, GCC Partnership and Development; Maureen Morris, Local Resident; John McMorrow, Easterhouse Housing Regeneration Alliance; David A Gibson, GCC Development & Regeneration Services; Ruth Donnelly, Glasgow Health and Social Care Partnership; Lorna Godfrey and Elizabeth Muir, Skills Development Scotland; Alan Mackin, Glasgow Life.

Apologies: Laurence Bayston, Skills Development Scotland; Scott Ferguson, Seven Lochs.

1. Welcome and Introductions

Councillor Kelly welcomed everyone along to the meeting and introductions were made around the table.

2. Note of Meeting held on 9th October 2018

The note of the meeting on 9th October 2018 was agreed as an accurate record.

3. Community Hub proposal

The Steering Group had previously considered a paper on a community hub proposal for Easterhouse that was based on the model operating in Drumchapel and the group agreed to meet at the Drumchapel hub for further discussion with the operators, Chest Heart and Stroke Scotland (CHSS).

Jay and Tracey outlined the background to opening the CHSS shop in Drumchapel and the organisation's strategy of developing 'boutique' stores and discount stores in different areas. The creation of the community 'hub' within the store was developed with partners and had been very successful over the past 18 months with 15-20 people per day attending to speak to the Thriving Place Community Connector, who was based there most of the time. Other community services were also provided at the hub free of charge for local people.

A discussion followed on the merits and potential of developing a similar set up within Easterhouse, in particular, within the old Savers unit in the Lochs Shopping Centre.

The Steering Group was in favour of such a proposal and noted that discussions were ongoing with the landlord, City Property, to confirm the exact costs and to develop a memorandum of understanding, a draft of which could be presented at the next meeting if talks with City Property were successful.

Cllr Kelly indicated that he had approached Council departments and partners regarding capital funds that could potentially be used to refit the old Savers unit. CHSS would provide revenue costs for 5 years. If agreement can be reached with City Property and funds secured, Jay indicated that it would take approximately 6 months for the unit to be operational.

The Steering Group noted these developments and agreed to discuss further at the next meeting.

4. Chance to Change Charrette update.

David summarised the position regarding the Section 75 capital funds (£4.5m) that are available for the development of Easterhouse town centre. David also confirmed that City Property and DRS had set aside £1m each for improvements to the Lochs Shopping Centre, specifically for improvements to the toilets and heating/lighting within the centre.

The remaining Section 75 funds would be used to lever additional funds that could potentially be used to deliver some of the actions identified in the Chance to Change Charrette action plan. Early discussions had taken place with officers from City Property and GCC on the action plan and further discussions would focus on governance arrangements and establishing priority actions within the plan. The Steering Group would be involved in those discussions.

The Steering Group noted the position and agreed to discuss further at the next meeting.

5. Community anchor organisation update

Craig informed the Steering Group that the job description for a Community Connector had been agreed and the post would be advertised soon, for a period up to March 2020 initially. HR officers at the College had still to confirm the salary scale.

The post would be advertised widely and Craig asked partners to circulate the advert, once it was available, through their networks.

6. Updates

Jenny provided a brief update on the community newspaper that Platform was developing on behalf of Easterhouse Thriving Place indicating that it was hoped to be available for distribution in January 2019.

Jenny and Craig reminded the group of the Winterfest event that would take place in Easterhouse on Saturday 1st December 2018 and that HNC students from the College would be there to discuss the Thriving Place initiative with local people.

John highlighted the Christmas Fair at the Glenburn Centre on 8th December 2018.

7. Date of Next Meeting

22nd January 2019 at 10am.

DRAFT

Easterhouse Thriving Place Community Engagement

Report on the engagement activities at Winterfest Saturday December 1st 2018

The following engagement activities took place on the day with aims to promote the Thriving Place, to find out what people think about the area, to recognise and build upon the existing knowledge and experience held within the community.

The consultation was carried out by Glasgow Kelvin College Staff and the students from the HNC Working with Communities who wore the Thriving Places hoodies to promote Thriving Places and raise the profile of the initiative.

There were flyers available to give an explanation of Thriving Places, including contact details.



THRIVING PLACES

Where are Thriving Places in the North East of Glasgow?
 Parkhead/Dalmarnock/Camlachie
 Easterhouse
 Springboig/Barlanark

What is Thriving Places?
 Thriving Places, a Glasgow Community Planning Partner initiative, is about bringing people together to help improve a local area. This means building stronger links between different community groups, services and organisations.

Thriving Places aims to:

- Empower local people to have a real say in decisions that affect the local area,
- Support local community groups, organisations and services to really engage with local people, and
- Bring together community groups, services and organisations to improve the quality of people's lives in the local area.

Who is involved?
 People who live in a Thriving Place area have a right to be involved and local services have a duty to improve the quality of life in the area.

How Does Thriving Places Work?
 A Community Connector is employed to bring local community groups, services and organisations closer together, encouraging local people to get involved in Peoples' Panels which will work with the Thriving Places Steering Group in bringing the Locality Plan for the area to life.

Would you like to be involved?

Parkhead/ Dalmarnock/ Camlachie
 Contact: Meabh Bradley
 meabh.bradley@glasgow.ac.uk

Easterhouse
 Contact: Jane Horne
 jhorne@glasgowkelvin.ac.uk

Springboig/ Barlanark
 Contact: Jane Horne
 jhorne@glasgowkelvin.ac.uk



As part of the College's Empowered to Take Action programme, which encourages innovative teaching practice, the students were given a budget of £400 to provide activities at Easterhouse Winterfest to encourage engagement with the local community.

The students provided a variety of activities to engage with residents including:

- Letters to Santa
- Reindeer dust
- Decorating Christmas decorations
- Students gave out a variety of sweets/chocolates



The following questions were asked:

- What do you see as being the best things about the local area the partners should be making sure we protect or develop? (Of these, which is the most important?)
- What improvements for the area should the Thriving Places partners be focussing on most?
- Would you like to be involved in developing the local plan so we get it right for you and other local people?
- Would you be interested in volunteering to help with local activities?
- Any other comments?

A total of 57 consultations were completed. Respondents have been informed that we will be in touch after the festivities.

The results are below:

What do you see as being the best things about the local area the partners should be making sure we protect or develop? (Of these, which is the most important?)	
<p>General</p> <ul style="list-style-type: none"> • I like that people are working together • Keep up the amazing work • Winterfest is really good x2 <ul style="list-style-type: none"> ○ It brings the community together to share life ○ Have more community events, café or community centre 	
<p>Community</p> <ul style="list-style-type: none"> • Good people x15 <ul style="list-style-type: none"> ○ One person said the people are good, with some rough diamonds. People come together when times are tough e.g. at funerals. People are helpful. ○ I have great neighbours ○ Love the place. Very friendly. All the children know each other. ○ My neighbours are great, as a person who has just moved here, the people and environment are great. ○ People are friendly and need protection ○ Shandwick has a good sense of community I know all the shopkeepers ○ Socialise with family and friends who live nearby • Great community spirit x7 <ul style="list-style-type: none"> ○ when things get difficult everyone helps ○ continue to develop the community ○ this should be extended • People have a bad opinion of Easterhouse, but this isn't the case. Something should be done to promote all the good things happening here. • A lots of the negative things overshadow the good stuff 	
<p>Safety</p> <ul style="list-style-type: none"> • I feel safe during the day • There are safe places for the kids to go 	
<p>Local service providers</p> <ul style="list-style-type: none"> • Better development of engagement with local areas so children do not have to travel 	

<ul style="list-style-type: none"> • Lots of services for children x4 • After school clubs: Little Kicks at the Gladiator Club • Youth clubs are good, I learn a lot from them • B Club in church for children • Club for older people in St peter's church • Church/Sunday school • Lots of facilities in the local churches • Platform • Phoenix • Services for pensioners • Pavilion • Fare • College x6 <ul style="list-style-type: none"> ○ Better communication with college ○ Social activities ○ Friendly staff ○ Flexible learning ○ Great place to meet people ○ College does more for the community than any other service ○ Tea dance with big band ○ Use of space for organisations to hold events 	
<p>Local amenities</p> <ul style="list-style-type: none"> • Shopping centre x5 <ul style="list-style-type: none"> ○ One person said that having local shops was brilliant, but new shops were needed • Fort nearby x2 • Library x2 • Leisure facilities <ul style="list-style-type: none"> ○ One person said these should be improved as it's linked to better health • Gym • Swimming pool x2 • Local schools • Provanhall Park and pond 	

<ul style="list-style-type: none"> • Good transport • Charity shops 	
<p>Environmental</p> <ul style="list-style-type: none"> • All new housing development x2 <ul style="list-style-type: none"> ○ One person said there should be more amenities to service all the new housing • Redevelopment of area • It's great they are building a park • Plenty of parks x4 	
<p>Communication</p> <ul style="list-style-type: none"> • 	

<p>What improvements for the area should the Thriving Places partners be focussing on most?</p>	
<p>General</p> <ul style="list-style-type: none"> • Don't like going out when it's dark • Noisy neighbours • Lots of drug users in the area • Unite under one flag • Community apathy 	
<p>Service provision</p> <ul style="list-style-type: none"> • More activities for families x2 • More activities for parents • More activities for children x8 <ul style="list-style-type: none"> ○ One person suggested a homework club ○ Cycle rides to get young people away from laptops ○ Guided walks ○ Youth club ○ Don't need silly ponds, need parks for the kids • More services for younger children • More activities for young people x6 <ul style="list-style-type: none"> ○ One person said all they do is walk about and go to McDonalds ○ One person said when they were young they went dancing to the Barralands. 	

<ul style="list-style-type: none"> ○ Pony treks ○ More activities for young boys ○ More opportunities for learning and developing skills to give them the best start in life ● More events for children ● More social events in the area ● Activities to bring people together ● More social activities for adults x2 ● More educational activities ● More activities for older people to help with loneliness ● Activities for older people x4 <ul style="list-style-type: none"> ○ One person suggested a buddy system ○ Walking groups ○ Allotments ○ Tea dances ● More childcare and crèche facilities ● More council run crèche facilities ● Farmers markets ● Different areas need to join forces and help each other with providing better services ● Do more as a unit, not stand alone ● Communities need more funding ● More activities needed for all ages 	
<p>Amenities</p> <ul style="list-style-type: none"> ● More housing x3 ● Housing is a bit tired ● Shopping centre x7 ● Toilets in shopping centre x6 ● Escalator in shopping centre ● Lift/disabled access ● Lack of shopping facilities x2 <ul style="list-style-type: none"> ○ One person said a lot of shops were closing ● Decent shops required ● Poor rail service 	

○ To Coatbridge and other areas	
Environmental	<ul style="list-style-type: none"> • More parks x2 • More parks for children with play equipment x5 • Parks need cleaned and maintained x2 • Park could be improved • The older ones are messing up the parks • More outdoor areas for children x2 • Backcourts to housing should be cleaner. £70 per month to clean back garden and close, but it's not up to standard • Foxes in long grass prevent dogs going outside • Roads and drainage • Football pitches
Communication	<ul style="list-style-type: none"> • More advertising of what is happening in the area • More information about what's going to happen for people like me who doesn't know anything about Glasgow and Scotland • More communication with local people • Newsletter to let people know what's happening in the area • Find lonely people to participate more • People feel they are not being listened to • Communities should be more connected • People need more communication in the area

Would you like to be involved in developing the local plan so we get it right for you and other local people?	
Yes	26
No	31

Would you be interested in volunteering to help with local activities?	
Yes	20
No	37

Any other comments?

- Students thanked for their participation
- My son really enjoyed making the reindeer dust. It got him in the Christmas spirit
- Students are doing a really good job

In general people felt positively about their area, with only 2 people feeling that the area had a poor reputation, one of which felt it was undeserved. Over 38% of respondents felt there was a good community spirit and that the people were the main asset of the area. Respondents felt that the services in the area were good, with over 36% mentioning specific service providers. Of the 21 people who mentioned services, 28% specifically mentioned Glasgow Kelvin College and the positive impact that it had on the area. People felt that local amenities were good, with over 22% of respondents mentioning the shops and transport links.

People did recognise the need focus on specific areas to improve their local community. 63% of people consulted felt that there were insufficient community activities, with 50% mentioning the lack of service provision for young people and children. 4 people mentioned the need for services for older members of the community and a further 7 wanted more services for adults and/or families. 2 respondents mentioned the need for services and communities to work together. This is in contrast to the 38% of respondents who felt that services in the area were good.

Environmental issues were highlighted. Of the 17 comments regarding the environment, over 76% specifically mentioned the parks. Respondents felt that parks should be cleaned and particularly, facilities improved.

Over 36% mentioned the insufficient amenities, with over 85% of the comments concerning shopping facilities. The lack of toilets in the shopping centre 45% of respondents stated that they would like to be involved in developing the local plan and 20 respondents stated they would be interested in volunteering in their local community.

8 respondents stated that communication should be improved to increase awareness of activities in the local area.

Recommendations:

Action	Timescale	By whom?
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<p>Increase awareness of services available in the Easterhouse area by:</p> <ul style="list-style-type: none"> • Signposting to existing services • Update Pathfinder website • Notices in Housing Association newsletters • Noticeboards in public areas: <ul style="list-style-type: none"> ○ Library ○ College ○ Shopping centre ○ GP surgeries ○ Local schools 	<p>ongoing</p>	<p>Thriving Places partners</p>
<p>Access to Shopping Centre toilets</p>	<p>As soon as possible</p>	<p>Shopping Centre management</p>
<p>Reinstate Community Breakfast</p>	<p>April 2019</p>	<p>Glasgow Kelvin College</p>
<p>Clean up in the Park</p>	<p>April 2019</p>	<p>Community Safety Glasgow</p>