



Easterhouse Thriving Places Steering Group

9th October 2018 at 10am,

Blairtummock House, 20 Baldinnie Road, Glasgow, G34 9EE

1. Welcome and introductions
2. Note of meeting held on 24th August 2018 - attached
3. Community anchor organisation update (to follow)
4. Chance to Change Charrette – verbal update.
5. Community Hub – proposal attached.
6. Funding – attached.
7. Thriving Places Action Plan – to follow
8. AOB
9. Date of next meeting





Easterhouse Thriving Places Steering Group

24th August 2018 at 10am

Blairtummock House, 20 Baldinnie Road, Glasgow, G34 9EE

Present: Councillor Ruairi Kelly, Glasgow City Council (Chair); Jenny Crowe, Platform; Craig Green, Glasgow Kelvin College; Derek Speirs, GCC Partnership and Development; John McMorrow, Easterhouse Housing Regeneration Alliance; Maureen Morris, Local Resident; Councillor Mandy Morgan, Glasgow City Council; Karen Kenny, GCC, Partnership and Development; Ruth Donnelly, Glasgow Health and Social Care Partnership; Martin Lundie, Community Safety Glasgow; Helen Hunter, GCC, Partnership and Development (minutes).

Apologies: Laurence Bayston, Skills Development Scotland; David A Gibson, GCC Development & Regeneration Services; Councillor Maureen Burke, Glasgow City Council; Simon Bilcock, Glasgow Life; Leigh-Ann Miller, Glasgow Health and Social Care Partnership; Paul Tyrrell, Police Scotland; Barbara Fearnside, Community Safety Glasgow.

1. Welcome and Introductions

Councillor Kelly welcomed everyone along to the meeting and introductions were made around the table.

2. Note of Meeting held on 22nd May 2018

Minutes agreed as accurate.

Matters Arising

Item 5 – Universal Credit: Craig Green advised the group that Glasgow Life has made a commitment to supporting Universal Credit applicants.

John added that all the Housing Associations in Easterhouse have welfare rights officers.

3. Community Safety and Environment Consultation

Martin Lundie advised the group that they held a consultation event over 2 days in June. They engaged with a lot of residents and 234 individual surveys were completed both face to face and online, of which 40 residents agreed to be involved in future Thriving Places activities. They also engaged with primary school children, using art to demonstrate what they liked and didn't like about Easterhouse. The children did a show and tell with officers and Elected Members based on their community. Consultation was also held at a lunch club within the Phoenix Centre.

A planning group was set up with representatives from both the community and officers and a meeting was held on 22nd August to discuss the actions to be

taken. Unfortunately only 2 community representatives attended. It was then discussed at length the barriers to the community being involved and how best to provide feedback to as many people as possible.

Daytime meetings were seen as a barrier for people attending meetings. The Chair suggested evening meetings so more people can be involved. Martin added that they also ran a twilight session with 10 people attending. Moving forward suggest both day time and evening sessions.

It was agreed that the Thriving Places Community Connector role is important but partnership working is crucial to making progress in Easterhouse Thriving Place.

Agreed Actions

- Martin to link in with his communication department and with Platform to produce a newsletter that provides feedback on the consultation - for distribution widely across Easterhouse. Also include with next round of Housing Association newsletters. This format to be used for future Thriving Places communications
- Martin to circulate results of the community consultation to the group

4. Support for Community Residents Group

Derek advised the group that earlier in the summer members of the group had been emailed with options to support a community resident group.

Option 1

Commission an individual or organisation to work with local people to develop a residents group, or other appropriate way of ensuring local people are involved in and shaping the work of Thriving Places. A brief had been drafted by the Easterhouse action plan working group with costs estimated at £12,000.

Option 2

A Thriving Places support team, established as a result of the recent Thriving Places Conference, undertake this work instead within existing costs and led by GCC Community Development Worker. Support would be provided by Community Learning and Development Workers from Glasgow Kelvin College.

5 responses were received with the majority suggesting a combination of both these options, which was agreed by the Group.

The Chair advised that the existing community council could be supported to become a mechanism for engaging local residents in thriving places.

John suggested that local residents have a lack of confidence in the process. No one wants to get involved with Thriving places because they don't think it will work or go anywhere and that there was lack of credibility. Need to think about doing this differently.

Maureen informed the group that a community lunch was held approximately one year ago where people were expecting to get a result from the Charrette. Community are seeing a name change at the shopping centre but nothing else.

Jenny suggested there was a need to have more than one way of communicating with residents and the group should have this as an agenda item for development.

John suggested tapping into the newsletters which the various Housing Associations send out to their local residents as well as utilising social media.

The group discussed both suggestions and it was agreed that the development and production of a newsletter be included in the brief that Jenny was finalising.

Agreed Action – Jenny to finalise brief this week and circulate to members.

5. Thriving Places Action Plan

Derek informed the group that the Thriving Places Action Plan sub group had met and pulled together all the information onto the one document which had been circulated with the papers.

Based on community consultation that had taken place to date, it appeared that the Lochs, services/activities for young people, signposting and community safety were priorities. The group agreed that much more engagement with local communities should also be a priority for partners.

Derek would discuss actions with partners and present an updated plan to the next meeting. The Chair suggested a RAG status be added so there is accountability and to see if targets were being achieved.

6. Chance to Change Charrette

As David Gibson was unable to attend, an update on this would be sent via email.

7. Funding

The need for asset mapping was discussed to identify existing local assets and to better connect local people to existing activities. A calendar of events was suggested, as a start, in a similar format to the one produced by Platform. The Chair suggested City Property, who were developing a website for the Lochs Shopping Centre, may be interested in promoting this.

John advised that EHRA residents meeting will be held in September. Which will have workshops and Q&A with elected members. Date and info to be forwarded on.

Agreed actions

- Jenny to check if progress was made by the former Community Organiser on asset mapping
- The group agreed that asset mapping should be included in the brief and a finalised brief sent to the group by 31st August 2018
- John to circulate last satisfaction survey undertaken by the Housing Association; Universal Credit Full Service slides from Bill Irvine; and information on the EHRA event to be held in Glasgow Kelvin College

8. Date of Next Meeting

9th October 10am.

DRAFT



Report to: Easterhouse Thriving Place
Steering Group

Subject: Anchor organisation update

Contact: Derek Speirs (276 9880)

Item 3

9th October 2018

Background

1. Glasgow East Arts Company (Platform) has acted as the anchor organisation for Easterhouse Thriving Place since 2016. The role includes employment of a Community Connector and a Connector was in place from July 2016 to March 2018. Due to funding being confirmed until 31st March 2019 only, the Steering Group had previously agreed not to try to recruit another Community Connector for 2018/19 and to wait until the funding position beyond March 2019 was clearer.

Current Position

2. Recently, Platform confirmed that the organisation would like to withdraw from the role as Thriving Place anchor with immediate effect. Therefore, the Steering Group is required to identify a replacement organisation.
3. In the neighbouring Thriving Place (Springboig & Barlanark), there is also a vacancy for an anchor organisation since the withdrawal of Calvay Housing Association. Members of both Steering Groups have talked about the need for greater joint working across the two areas and there is an opportunity to address that now.

Proposal

4. The Chairs of both Steering Groups have held discussions with Glasgow Kelvin College regarding the College taking on the anchor organisation role for **both** Thriving Places. The duties of the Community Connectors would continue to be driven by the local Steering Groups but having the College in this role would bring a number of advantages, including:
 - opportunities for both Community Connectors (once in place) to work flexibly across the two areas to respond to local circumstances;
 - the College can deploy on a secondment basis staff from its pool of qualified Community Learning and Development (CLD) Workers, which would provide additional resilience in the arrangement;
 - the College's CLD team has already established links with and provides learning and technical services in support of many of the organisations who operate in the area;
 - the staff deployed would be managed by a Senior CLD Worker already familiar with Thriving Places and who works closely with the Head of Faculty, enabling seamless deployment of College learning services in both areas;

- the College would be able to integrate HNC Working with Communities placement student deployment with Thriving Places support in the areas;
 - the College has an existing commitment to supporting information services in the area (both web and email distribution) and management of the Community Connector role would ensure that these opportunities are exploited; and
 - the connections between the Faculty of Community and Flexible Learning and the Glasgow CLD Strategic Partnership and Digital Glasgow would support the connection between Thriving Places and the city's CLD Plan and Digital Glasgow Strategy
5. Previously, invitations were made to any qualifying organisation to express an interest in being the Thriving Place anchor organisation. There was a limited response in both areas (two submissions in Easterhouse and three in Springboig & Barlanark).
6. The approach to Glasgow Kelvin College was made partly on the basis of the limited interest in the past but also because of the difficult position that both Thriving Places are currently in i.e. there has been no Community Connector in post in either area for several months which is making engagement with local people more difficult; the Locality/Thriving Place Action Plan needs to be reviewed and updated in conjunction with local people by 31st March 2019; a process to identify and appoint two anchor organisations before considering the appointments of Community Connectors will mean a significant delay before the commitments in the locality/action plan can be adequately addressed. Appointing the College to this role will significantly reduce delays and help to build some momentum for Thriving Places activities in both areas.

Recommendation

7. The Steering Group is asked to
- a. note the withdrawal of Platform as the anchor organisation for Easterhouse Thriving Place; and
 - b. consider the proposal to appoint Glasgow Kelvin College as the anchor organisation for both Easterhouse and Springboig & Barlanark Thriving Places.

Easterhouse Thriving Places Steering Group - Community Hub Proposal In partnership with registered charity Chest, Heart and Stroke Scotland

EASTERHOUSE: CHANCE TO CHANGE CHARRETTE Final Report February 2018;

1.8 Establish a permanent community drop in / cafe space in the shandwick:

- create a flexible community hub / space on the main concourse – for example within the empty ‘Savers’ unit where workshops were held.
- a community café / community space which could also incorporate services for partner organisations: e.g. as a base / information centre for Seven Lochs Wetland Park, Health & Social Care etc.

the creation of a community hub / space within the empty ‘Savers’ unit was seen as a valuable and achievable early action: as a focus for ongoing action and information.

This paper describes an immediate opportunity to realise local people’s ambition for a useable community space in the Lochs (formerly Shandwick) Shopping Centre. This proposal requires initial start-up costs only as the hub will be operated wholly by Chest, Heart and Stroke Scotland (CHSS) who will make a commitment of five years to the space.

CHSS’ campaign ‘No Life Half Lived’ aims to meet the social, emotional and physical needs of all people affected by chest, heart and stroke conditions. In Easterhouse around a third of the population have a long term health condition and 46% of the population are being treated for at least one health condition.

CHSS are establishing a series of community hubs across the country with a successful hub running in Drumchapel Thriving Place since May of this year. The community hub model combines a discount shop, free to use community space and a welcoming community coffee corner, offering free tea, coffee and Wi-Fi.

In Drumchapel the Community Connector is based in the hub along with a health and wellbeing worker (HSCP contractor), CHSS staff (often former local volunteers) and local volunteers (currently 42 local people). The hub provides a welcoming, open space for people to drop in and this is rated as invaluable by the Community Connector as he meets with and builds relationships with people from across the community, many of whom do not engage in other services.

The hub has provided the Community Connector with a visibility in the community which wasn’t achievable within the host organisation. It has also increased community connection and participation through its free-to-use space, bookable by dropping in or phoning. The space is accessible to any community member for any community use. In Drumchapel this includes Zumba, Community Council meetings, a men’s group, a carers’ support groups, DWP input on Universal Credit and support services for people affected by long term conditions and those that care for them. The hub is wholly managed by CHSS with a proven business model which makes it self-sustaining after initial set up costs. A memorandum of

understanding is in place between CHSS and the Thriving Places host organisation. There is no charge for any aspect of the Community Connector being based there.

The Charrette process told us local people want a community resource for people to meet in the Shandwick. A CHSS community hub in Easterhouse will meet this need. It will also provide a very high quality refit of existing vacant units (minimum 3,000 sqft), immediately increasing the appeal of the centre to other businesses. People using the hub could co-produce a programme of activity for the hub with Community Planning Partners, ensuring that our resources are more closely aligned to the needs of local people. This will support us to realise the aims in our Thriving Places locality plan as well as contributing to the ambition of the Resilient Glasgow Strategy, Glasgow's Health Inequalities Commission and the forthcoming Scottish Government Strategy to reduce loneliness and isolation. It will provide a visible, quality resource for local people in response to the charrette and a focus for future Thriving Places community engagement.

CHSS current development plan includes hubs for four areas in central Scotland, Easterhouse was not one of them however CHSS see the opportunity present to reach the community and will approach their trustees for approval if partners can meet initial set up costs.

Partners are asked to align £30,000 from the Thriving Places 18-19 budget to match fund £20,000 being put forward by the HSCP and Platform. This resource will be provided towards initial inception with the delivery of a hub in April 2019 and is sufficient to run the hub for a minimum of 5 years.

21 September 2018



Report to: Easterhouse Thriving Place
Steering Group

Subject: Thriving Place Funding 2018/19

Contact: Derek Speirs (276 9880)

Item 6

9th October 2018

1. Background

Partners will be aware that funding has been ringfenced for 2018/19 for the Easterhouse Thriving Place to meet the salary costs of a community connector and to provide a small development/seed funding budget. The breakdown of this funding is as follows:

Salary £35,000

Management fee to Anchor Organisation (5%) £1,750

Development/seed funding budget £5,250

Total: £42,000

The funding partners (GCC & GCHSCP) agreed that, should salary costs be revised, the amount of seed/development budget could change to reflect this.

2. Current position

Committed expenditure to date is:

£817 - Community safety and environment consultation

£281 – catering for community feedback events linked to above consultation.

£12,000 – to commission a local organisation to develop and support a local residents group; develop and produce a community newsletter; conduct an asset mapping exercise.

Total committed = £13,098

Balance = £28,902.

3. Recommendation

Partners are request to note the position when considering funding for Thriving Places activities.