



Springboig/Barlanark Thriving Places Steering Group

**Tuesday 25th June 2019 at 2.00 pm in Barlanark Community Centre, 33 Burnmouth Road,
Barlanark G33 4RZ**

AGENDA

1. Welcome and apologies.
2. Note of the previous meeting on 29th of May 2019.
3. Feedback from engagement sub-group.
4. New action plan including update on new sub-groups.
5. Membership.
6. Anchor organisation update.
7. Development seed fund.
8. Partner updates.
9. AOCB
10. Schedule of meetings- date of next meeting.



Springboig/Barlanark Thriving Places Steering Group

Note of meeting held on 29 May 2019 in Barlanark Community Centre

Present: Bailie Annette Christie (Chair), Glasgow City Council; Jane Horne, Glasgow Kelvin College; Jonny Pickering and Kirsteen Shearlaw, Glasgow City Council; Derek Speirs, GCC Community Empowerment Services; Tricia Fossett, Glasgow Life; Eddie Andrews, Connect Community Trust/Wellhouse and Queenslie Community Council; Cathy Noble, Jobs and Business Glasgow; Debbie McGowan, Voluntary Sector North East Glasgow; Martin Lundie, GCC Neighbourhoods and Sustainability; Jane McBride, Shettleston Housing Association

Apologies: Bailie Elaine Ballantyne, Councillor James Coleman, Councillor Philip Charles and Councillor Marie Garrity, Glasgow City Council; Joyce Lau, Glasgow City Council; Ruth Donnelly, Michelle Hunt, Glasgow city Health and Social Care Partnership; Barbara Fearnside, GCC Neighbourhoods and Sustainability; Craig Green, Glasgow Kelvin College; Tony Shepherd, Scottish Fire and Rescue; Will McKay, Glasgow Life; Tracy Boyle, Calvary Housing Association

1. Minutes of previous meeting

The minutes of the previous meeting on 21st March 2019 were agreed as an accurate record.

2. Action plan report

Derek noted that the locality plan for Springboig/ Barlanark Thriving Places was published in October 2017, it was written at short notice and needs reviewed. Communication strategy needs created by September. Derek suggested that the Engagement Subgroup could think of how we will communicate with the local people about the locality plan. Now that the Community Connector is in post, action plan should be based on local views plus other information available such as SIMD. Community engagement will continue but action plan should go beyond that. Clarity is needed on what we are here to do.

Easterhouse action group based on what other Thriving Places are doing will look at three overarching themes: People, Place and Economy. It doesn't have to be replicated in Springboig/Barlanark but action plan needs to be developed. Derek showed around a template used by Govan Thriving Places and Priesthill and Househillwood Thriving Places.

Martin said that he likes the three areas as they cover everything. Having a clear concise role within a group helps and allows to choose right partners for the group. When clear themes are in place it will be easier to convince partners to engage and make sure the right people are around the table. Martin is happy to take a lead on the Place group. Martin proposed we can decide the themes during today's meeting.

Jonny argued that priorities need to be identified by strong engagement such as door to door survey as this would make it legitimate. Priorities need agreed by communities. CPP can choose community groups to get involved. Calvay did door to door survey. Locality planning review is in the pipeline, which may lead to recommendations to do with guidance about engagement process. Jonny has been asked to look into a communications strategy for the entire Thriving Places such as minutes dissemination etc.

Cllr Christie asked if face to face surveys are needed. Eddie said that it is a must, as many people do not come out to events etc. Martin noted that its time consuming, who would chap the doors? Jane agreed that door to door surveys are very time consuming and in Parkhead only one in 20 people opened the door. Visiting nurseries etc is more effective.

Debbie pointed out that we need to get movement to make some changes and see some action. Derek said that partners are ready to get things done if they are clear on what we want them to do. Eddie suggested that we could do feedback forms through the door which could be handed in the local shops or community centres. Jonny stressed that sampling is important if you want to have generalizable results.

Martin is happy to fix issues to do with Place theme, but we need people to tell us what the issues are. Jonny pointed out that we are looking at identifying priorities but also gathering data for evaluation. Consultations need done and we should stop using excuse of 'being consulted to death', but we need to involve people who do not get otherwise involved. Core services and groups which cater to different demographics. Debbie suggested that engagement subgroup could take on People strand. Derek said that accountability is important so one organisation should take lead on each theme. Having joined up meetings of Easterhouse and Springboig/Barlanark Thriving Places Place subgroup has been suggested.

Jonny said that our logo could include three themes in the petals.

Derek is meeting DRS about leading Economy group. Martin said he is happy to start with work but have no staff to do engagement on the ground, so 3rd sector can help. Debbie mentioned that representatives from 3rd sector could help and suggested that Belle's role could be coordinating door to door work, could get volunteers to help out and pointed out that summer is good as people are looking for things to do. Jane noted that college can get qualifications for the volunteers. Cathy said that Jobs and Business could filter down questionnaires to a specific geographical area. They had great response for their questionnaire, but little deeper engagement. Eddie mentioned that Wellhouse and Easthall have many organisations and groups for engagement. Derek pointed out we have the template for Calvay survey.

Eddie noted that Wellhouse is ignored and no surveys have been done there and Glasgow Life is not getting involved in Wellhouse. Our work is about local people and Eddie is concerned that it's going to be more prescriptive again. Community engagement is not complicated, we can use local services and we can work with people who are there. Eddie warned that we don't want to go down the same route as we have done before. We need to use local resources and local people and groups. Priorities will be different in Wellhouse than in other areas. We need to be honest about what we can and cannot do, such as we can't do anything about buses etc. Martin agreed that raising aspirations and making people come up with ideas that aren't going to happen is counterproductive. Annette added that we need to manage people's expectations, but some areas can be changed. Councillors can help with buses if many complaints about cut services are lodged etc. Eddie noted that we just need to be honest with folk and tell them that things may not happen or may take time. Annette reminded that people can write petitions and can file in participation requests.

Eddie pointed out that it's not about us creating new services, it's about showing people how to use existing tools.

Jonny suggested that we could use a peer-based approach- with volunteers and/or CLD workers doing the questionnaires. Training and risk assessment needs done. Jonny can design monitoring for ensuring we cover all demographics. Debbie said that if we could agree and set timescales then we could get started. Jonny said that the survey would need done 3 times over 10 years to evidence difference. Jane suggested that the college could do training. Jonny mentioned that we need to look into bringing in money for community led services.

Derek said that we can start to populate action plan based on what we have and get that out to folk within the next few days. Funding column will be added.

3. Feedback from Springboig/ Barlanark Engagement subgroup.

Kirsteen reported the discussion around clean-up and Earnside Street, NAS in a subsequent meeting raised issue that Earnside is not within TP area. Barbara agreed to look at data and come back with a list of 10 top areas for complaints etc, then NAS can organise the clean-up and we would decide engagement process. NAS will let us know how many volunteers they have in the area. It would be useful if chosen areas were close together.

Eddie suggested that we should involve schools. Martin noted that the clean-up would fall within Place subgroup. Place would do clean up and People subgroup would do engagement.

Community notice boards can be funded through Area Partnership.

Kirsteen suggested that each group needs to look at the membership. There was a discussion about an article promoting TP, maybe could go via newsletters, Jonny was suggested as someone who could look into this.

Annette Christie had to leave to attend another meeting.

4. Anchor Organisation update- Jane Horne

Apologies from Craig. Our faculty has been restructured and we are now a Faculty of Community Engagement. With Community Connectors in post this will be our focus. We are in the process of updating Pathfinder, it will be map based. It's not live yet but is being populated. A new logo was proposed which includes all localities.

Eddie noted that we all have an obligation to talk about what's good in the area, as there is lots good happening. We need to know what assets there are and what heritage is there. We need to promote what we have. Pathfinder has not been used as it hasn't been updated. Debbie said that we need to do a push to promote the Pathfinder. Jonny suggested doing a 'group of the month' feature to promote groups people wouldn't maybe stumble upon otherwise. Debbie brought up David Linden's You Tube channel as an example of vibrant engagement.

Jonny suggested that we could do a video on what a community council does. Eddie agreed that the Wellhouse Community Council could support that, they now have a full membership as they are dealing with local issues.

Jonny will find out if there is funding to fund film on community councils.

5. Introduction to Community Connector

Ola introduced herself and noted that she will work over the coming weeks with local groups and organisations on the consultations and the locality plan. If any organisations or groups would like to host a community conversation/consultation, then get in touch as we would be very keen to get started on getting local views and reviewing the locality plan.

6. Partner updates

- Tricia Fossett (Glasgow life)- Family Learning Officer. Work in schools and nurseries, their remit is spreading out across North East. Their work involves engagement with parents to get them involved in children's learning. They do informal consultations over a coffee and a chat, what they would like to see outside of schools. There are a lot of parent volunteers and schools don't know that they can get qualifications. They do lots of work but could get qualifications. ESOL and literacies, can be organised in the community as well, not just in the schools so it's about making sure people are out in the community. Tricia is new to the North East so keen to meet key players, organisations etc in the area. Is asking if people could get in touch via email and set up meetings. Email is to be included in minutes(tricia.fossett@glasgowlife.org.uk).
- Jonny said he could arrange a meeting with Trisha, her staff, Jonny and three NE Community Connectors.

- Eddie- Gala day updates, 24th August Wellhouse Gala. Newhills Street Play (by the shops) 21st of June, it will involve a street closure and kids' traditional games.
- Eddie- Asset transfer has gone through and will be finalised in June.
- Jane- College on Tuesday the 11th of June at 1.30pm is doing community theatre performance in the Barlanark Community Centre. College is looking to do more in local communities. We want members of local community to come along. Eddie noted that if there was a poster they he could promote it.
- Cathy, Jobs and Business Glasgow- recently Assisted Garden Maintenance completed recruitment programmes, people need to be registered to benefit. DiMaggio group and childminding initiatives are also recruiting in Clyde Gateway area.

7. AOCB

No issues were raised.

8. Date of next meeting

The next meeting will take place on Tuesday 25th June 2019 at 2pm in Barlanark Community Centre.

People

Objective	Specific Action (s)	Measure(s) of progress/ success	Evidence of need/baseline	Resources	Timescale	Lead/ Reporting Responsibility
Support local people to get involved in decisions about the services in the area, to find out about opportunities to be involved in delivering their own services and to engage with local elected representatives and planning officers to make sure their views are heard	Republish the Locality Plan with a call for residents' involvement	25 people become involved in reviewing the plan	Locality Plan/ Consultation report	Pathfinder, newsletter, email distribution lists, printed copies, leaflets	End June 19	Community Connector
	Deliver consultation exercises which both gather information and recruit volunteers	200 residents involved in consultation exercises including the Place Standard	Locality Plan		100 by end November 2019, 200 end March 20	Community Connector

	Publish Plan based on residents' review	25 local residents involved in reviewing the plan	Locality Plan	Community groups	25 local residents involved in reviewing the plan by end August 19	Community Connector
	Partners to identify groups of residents where the Place Standard can be used to gather views. and to identify priorities and opportunities for involvement	# groups identified and then supported	Locality Plan	Partners		All
	Support development of Residents' Group. Representatives of Residents Group to be asked and then supported to attend Steering Group	Proportion of steering group members who are residents	Locality Plan	Community Connector	25% of Steering Group members should be residents by October 19	Community Connector
Involve local people in community budgeting	Use the Participatory Budgeting (PB) Community Champions, trained by Glasgow	# people involved in community budgeting	Community Empowerment Act	Consul platform, meeting spaces	tbc	Derek Speirs, GCC – to provide update on PB Community Champions.

	<p>Homelessness Network in Thriving Places, to support a system of PB in Springboig, Barlanark, Easthall, Wellhouse, Budhill, Greenfield and Queenslie (SBEWBGQ).</p> <p>Identify funding opportunities or ways of introducing a form of PB to existing decision-making processes, e.g. Area Partnership, Winterfest, Youth Bank.</p>					All partners to consider opportunities for PB
	<p>Work in partnership with Community Empowerment Services to develop use of Consul software in SBEWBGQ</p>		<p>Locality Plan</p>			Glasgow Kelvin College
<p>Support local people to become</p>	<p>Promote opportunities for</p>	<p># people engaged in</p>	<p>Locality Plan</p>	<p>Pathfinder etc.</p>		<p>Community Connector</p>

more involved in community life in SBEWBGQ through a variety of means so that residents are represented and working alongside services in delivering the Locality Plan	involvement in community life	community activities				
	Promote Community Breakfasts to local people	# people attending community breakfasts	Locality Plan	Pathfinder etc.		All partners
	Promote a variety of learning opportunities	# people engaged in learning programmes	Locality Plan	Glasgow Kelvin College / GNESYA	Tbc	Glasgow Kelvin College
the SBEWBGQ Thriving Places Steering Group will be made up of as many local people as service officers and elected representatives, ensuring that the diversity of local communities is represented	Recruit local people to Steering Group	# residents involved in Steering Group	Locality Plan	Pathfinder etc.		Community Connector
Young people participate in services and activities suited to their needs	Engage with young people, identify gaps and develop appropriate activities	# young people consulted	Locality Plan			Glasgow North East Strategic Youth Alliance

	Develop activities suited to the needs of young people	# young people attending services and activities	Locality Plan			Glasgow North East Strategic Youth Alliance
Respond to the request for a community café in Barlanark Community Centre	Investigate the feasibility of hosting a community café		Consultation report			Glasgow Life
Place						
Objective	Specific Action (s)	Measure(s) of progress/success	Evidence of need/baseline	Resources	Timescale	Lead/ Reporting Responsibility
More people will feel safe in their local area			Locality Plan			Neighbourhoods and Sustainability team
More people will be able to get about within the area and in and out of the city centre			Locality Plan			tbc

Local community assets will be mapped and information made available to local people about the amenities and services available to them	Develop Pathfinder as map-based community directory	40 amenities or services will be promoted, 300 residents handed copies of physical directory # website users	Locality Plan	Pathfinder, physical community directory	New version published end June 19	Community Connector
Respond to litter issues raised in consultation exercises	New Bin replacement programme	# bins replaced	Consultation report			NaS
	Broken glass to be cleared up around Greggs		Consultation report			NaS
	Clean up in Hallhill Road/ Budhill Park area		Consultation report			NaS
	clean up in Gartocher Road area		Consultation report			NaS

Respond to rats problem in Springboig Road/Albany Avenue	Email Environmental health to address		Consultation report			Community Connector
Respond to drainage problem in Budhill Square and surrounding streets	Investigate drainage problem around Budhill Square		Consultation report			NaS
Respond to lighting problems in area around Hallhill shops	Investigate lighting conditions		Consultation report			NaS
Respond to Graffiti issue in Budhill Park	Remove Graffiti		Consultation report			NaS
Respond to anti-social behaviour issues in Springboig Avenue, Hermistone Place,	Email Police Scotland/NAS to investigate further		Consultation report			Community Connector
Respond to Road Safety issues in Gartocher Road,	Investigate issues		Consultation report			NaS

Springboig Road, Hallhill Road						
Respond to concerns about drug dealing in Greenfield, Budhill and Barlanark Parks and other open spaces	Request that police investigate further		Consultation report			NaS
Respond to bus issues	Request that bus provider attends the Steering Group		Consultation report			Councillor Christie
Respond to cycle route issues	Investigate the need for cycles lanes to be protected by a raised kerb and not intermittent on the road		Consultation report			NaS
Respond to Play Areas/Park issues	Investigate general issues in Barlanark and Budhill Park		Consultation report			Nas
	Investigate the possibility of hanging a gate in Budhill Park		Consultation report			NaS

	Investigate the possibility of improving the play area in Barlanark Park		Consultation report			NaS
Economy (commercial and social)						
Objective	Specific Action (s)	Measure(s) of progress/success	Evidence of need/baseline	Resources	Timescale	Lead/ Reporting Responsibility
More people will engage in voluntary activity			Locality Plan			1
Employability services will be provided to local people in the local area			Locality Plan			Jobs and Business Glasgow
Members of community/voluntary groups and social enterprises will receive capacity building support	Glasgow Kelvin College and the Glasgow Council for the Voluntary Sector will promote capacity building opportunities	10 community/voluntary groups or social enterprises will receive capacity	Locality Plan			Glasgow Kelvin College

		building support				
	Glasgow Kelvin College will develop support for the Keystone Award	4 local services will achieve the Keystone Award	Locality Plan		2 by end December 19	Glasgow Kelvin College