

Springboig/Barlanark Thriving Places Steering Group

Thursday, 17 January 2019 at 2.00pm in Barlanark Community Centre, 33 Burnmouth Road, Barlanark G33 4RZ

AGENDA

- 1. Note of previous meeting of 4 October 2018 (attached).
- 2. Thriving Places/Jobs and Business Glasgow Presentation by Gary Hay, Jobs and Business Glasgow.
- 3. Action Plan (attached) Discussion on progress.
- 4. Feedback from Springboig/Barlanark Engagement Sub-group Report to follow.
- 5. Anchor Organisation Update Craig Green, Glasgow Kelvin College.
- 6. 2018/19 Development Budget Position statement (attached).
- 7. AOB
- 8. Date of next meeting and frequency of meetings in 2019





Springboig/Barlanark Thriving Places Steering Group

Note of meeting held on 22 November 2018 in Connect Community Hub

Present: Bailie Annette Christie (Chair), Glasgow City Council; Jane Horne and Craig

Green, Glasgow Kelvin College; Joyce Lau and Kirsteen Shearlaw, Glasgow City Council; Ioanha Papadopoulou, Glasgow Life; Ruth Donnelly, Glasgow City Health and Social Care Partnership; Eddie Andrews, Connect Community Trust; Martin Lundie, Community Safety Glasgow; Fiona Davies and Sally Pritchard, Glasgow Science Centre; Geraldine Angus, SWECO; Lesley McKeever, DWP.

Apologies: Maura McGregor, GHA; Debbie McGowan, Voluntary Sector Network; Simon

Bilcock and Fiona McLeish, Glasgow Life; Bailie Elaine Ballantyne, Councillor James Coleman, Councillor Philip Charles and Bailie Marie Garrity, Glasgow City Council, Jenny Crowe, Platform; Paul Tyrell, Scottish Fire and Rescue; Derek

Speirs, Glasgow City Council.

1. Welcome and introductions

Bailie Christie welcomed everyone to the meeting and asked those present to introduce themselves.

2. Minutes of previous meeting

The minutes of the previous meeting on 4 October 2018 were agreed as an accurate record.

3. Thriving Places Action Plan

The action plan that was previously distributed was discussed and updates provided in relation to

The Springboig and Barlanark page on the CPP website was now live

The workplan contained an update on community engagement activity undertaken at the re-launch of the Barlanark Community Centre which was discussed in more detail under the next agenda item. It was agreed that as there were a relatively low number of responses, the Engagement Sub-group consults further on the issues identified prior to the Steering Group agreeing what action should be taken to address the issues.

4. Community Engagement Sub Group

Two papers were distributed detailing progress made by the Sub-group since the last meeting of the Steering Group. Promotional materials had been purchased for use at the re-opening of Barlanark Community Centre. Feedback was provided on the methods used to engage local people and the responses received. Key findings had been grouped under the following headings: Environment, Transport, Safety, Facilities and Social. An information stall was available and local people had been given the Locality Plan. It was agreed that the comic strip had proved a good method to explain Thriving Places. The steering group agreed that a Facebook page should be set up as

more local residents may use this rather than twitter. Snapchat filters were also suggested and Jane agreed to investigate this for the Winterfest event. It was agreed that permanent promotional materials would not be produced until the community connector was in post to allow contact details to be included. Eddie mentioned an early years consultation that took place in Wellhouse, Ruth to share the results of this with the group.

It was suggested that the Thriving Place needed a catch phrase that could be used on the promotional materials and also that the name was territorial and should be changed to drop the geographical title. Suggestions made at the meeting were

- East End Best End; and
- Far East Far Ahead

Other suggestions would be sought and discussed at the next meeting.

Posters advertising Winterfest were available at the meeting and Jane provided an overview on the activity planned by the students. Bailie Christie expressed concern that the time of the event was 3-6pm which did not allow families to attend and requested next year that the Budhill event take place at the weekend and last for the same length of time as the other 2 events.

Joyce advised that she would also be attending Winterfest to support the students and a request was made for other partners attend too. Martin confirmed that CSG would be in attendance. It was agreed to have printed copies of the comic strip to distribute to local people to assist explain Thriving Places. Jane to organise the leaflets. The steering group agreed to meet the printing costs, Jane to provide cost details to Kirsteen. Ruth queried if the promotional material was ambitious enough and should it allude to partners working better together and co-production. The steering group view was that at the moment, the material was pitched appropriately.

It was also suggested that the leaflet could be sent out via school bag drops which would reach local parents. The Steering Group was also advised that Easterhouse Thriving Place had agreed to produce a local newsletter, this being led by Platform. A request was made to join in with this however the Steering Group view was that the 2 Thriving Places needed to retain their own identities and that this could be discussed further at some point in the future.

5. Dynamic Purchasing System

Lesley McKeever provided an overview of the Dynamic Purchasing System being operated by DWP explaining that DWP had changed the way training was bought in for clients. The new approach was to work with work coaches on the ground and identify barriers facing clients. A business case is then pulled together to build up suppliers to deliver bespoke training meeting the more complex needs that clients are now facing. Information was sought from partners on local organisations and groups that are delivering these services, which could then result in them being on the supplier list to deliver training as required and receive funding for this. Support was available to organisations applying. Lesley agreed to provide a summary to Kirsteen

which could then be circulated to Steering Group members and local networks including sharing with Easterhouse Thriving Place.

6. STEM Community Benefits in Glasgow's Thriving Places

The Steering Group heard first from Fiona and Sally from Glasgow Science Centre on how they were looking to expand on the community work around the STEM agenda and how they would like to contribute to events such as Winterfest. They would also like to encourage people to make more use of their building however were also happy to hold sessions in local venues. They agreed to make contact with Glasgow Kelvin College to talk to the HNC students.

Geraldine Angus from SWECO (Swedish Company) then advised that they had targets to meet regarding community benefits attached to council contracts that they had won. She advised that engineers undertook talks in various community settings to attract children and young people into engineering. The one target that had not yet been met was business mentoring and asked if any partners had knowledge of any local organisation that would benefit from this. Eddie advised that there were potentially several local businesses, Geraldine to leave contact details with Eddie. Geraldine was requested to provide a summary to Kirsteen which could then be circulated and it was also suggested that she make contact with the College's Director of Curriculum.

7. Thriving Places Anchor Organisation Update

Craig advised that the Community Connector job description had been circulated previously and had been agreed by the funders (GCC and Health). The Partnership Agreement had also been agreed in principle. As health had agreed 2 years funding, the post would be fixed term until March 2020. Easterhouse TP had agreed to wait until January to advertise the post and as both posts would be advertised together, Craig sought agreement from the Steering Group to wait until January. After discussion, it was agreed to advertise the post as soon as possible but with a longer closing date than usual which would bring it in line with the Easterhouse TP decision. Craig would liaise with Easterhouse TP Steering group on this.

8. AOB

Martin advised that Community Safety Glasgow would transfer back to Glasgow City Council in February 2019 under the Department of Neighbourhood and Sustainability. He envisaged that the role would be the conduit between the community and service departments resulting on 1 officer representing the department.

Ruth asked what the standard membership of the Steering Groups was as there were no representatives from Education or Social Work. Discussion included the need for more local involvement and the best people to have on board were those who had a responsibility to engage with local people ie teachers who have the responsibility to engage with parents. It was agreed to invite Education and Social Work to join the Steering Group.

Frequency of meetings was discussed and it was agreed to discuss this at the next meeting. Craig also requested that the agenda and papers be circulated via the generic email address.

9. Date of next meeting

The next meeting is on Thursday, 17 January 2018 at 2pm. A call would be made to Steering Group members to host the next meeting.



Springboig/Barlanark Thriving Places Action Plan – January 2019

Priority	Commitment (what we are going to do).	Actions (how we will meet our commitments)	Lead partner (who will provide updates on progress)	Timescale (when will we meet our commitment)	Progress (regular updates on progress to the Steering Group)
Community engagement	Publish the plan and tell as many people as they reasonably can about it	Review content and style of the plan with a focus group of local residents and practitioners. GKC will provide staff to facilitate	Community Engagement Sub- Group	Ongoing	The Locality Plan was available to members of the local community at the Barlanark Community Centre re- launch on 20 Oct 2018
		Summary of plan to be produced for local distribution and updated information available on CPP website. Links to partner websites to be included Use Springboig/Barlanark Facebook / Twitter to promote projects/initiatives for other partners	Jonny Pickering, Locality Planning Officer, GCC Laurence Clark, Community Planning Officer, GCC Debbie McGowan, VSNEG (until Community Connector in post)	Summary to be produced once priorities identified Ongoing	GCPP Website page being developed for each Thriving Place – to be linked to NE Pathfinder. Springboig/Barlanark page now live. A Twitter account is live with 19 followers (at 4/10/18). Facebook account to be developed as well as other comms methods.
		Use local networks to circulate information, including physical copies of the plan	All	Once the Plan is updated	
	Involve local people in reviewing and developing this plan	Sub group to develop plans for engaging with local people	Community Engagement Opportunities Sub- Group	March 2019	A meeting was arranged on November 15 th , inviting interested residents to come along to discuss feedback from the Barlanark Community Centre launch and review

Priority	Commitment (what we are going to do).	Actions (how we will meet our commitments)	Lead partner (who will provide updates on progress)	Timescale (when will we meet our commitment)	Progress (regular updates on progress to the Steering Group)
	Use a variety of methods to engage with local residents	Various activities, using the same consistent questions	Community Engagement Opportunities Sub Group	Ongoing	the Locality Action plan – no-one attended Sub group have used a variety of methods to engage with local residents at the re-launch of the Barlanark Community
					Centre including: A comic strip to explain Thriving Places Halloween trees to gather feedback on local area (using the 3 survey questions) A map of the local area to gather assets (Map Drawing) Photographs of local buildings to determine how they are used to build asset map/activity portfolio
					survey questions with 11 from Springboig and 9 from Springboig 27 people participated and
					contributed to the Map Drawing with 21 from Barlanark and 6 from Springboig

Priority	Commitment (what we are going to do).	Actions (how we will meet our commitments)	Lead partner (who will provide updates on progress)	Timescale (when will we meet our commitment)	Progress (regular updates on progress to the Steering Group)
					8 people indicated that they would like to attend future events and receive information Another 8 people indicated that they would like to be consult, attend meetings and be part of a group
		Undertake a Community Safety and Environment Survey	Martin Lundie/ Barbara Fearnside, Community Safety Glasgow	September 2018	
		Develop and promote community breakfasts for local residents	Community Connector	Ongoing	
		Sub-group to organise with partners a Winterfest event in December 2018	Community Engagement Opportunities Sub- Group / North Glasgow HLC	December 2018	Awaiting information from event organisers Glasgow Kelvin College have arranged for HNC Working with Communities students to provide activities and assist with the consultation at Winterfest
					East Centre Area Partnership approved funding for the Winterfest event at its meeting on 14/11/2018
		Develop a Social Survey to gain views from local	Yvonne Smith, Calvay Housing Association / Jonny Pickering,		A pilot undertaken – should be rolled out within 2 weeks.

Priority	Commitment (what we are going to do).	Actions (how we will meet our commitments)	Lead partner (who will provide updates on progress)	Timescale (when will we meet our commitment)	Progress (regular updates on progress to the Steering Group)
		residents. Share results with TP Steering Group	Locality Planning Officer, GCC		
	Develop the pathfinder website to include a wider range of services and activities in the area	Partners to provide updates on an going basis – Information to be sent to Craig Green, GKC	All	Ongoing	

Completed Actions

Priority	Commitment	Actions	Lead partner	Timescale	Progress
Community engagement	Publish the plan and tell as many people as they reasonably can about it	Publish the plan on Pathfinder	Craig Green, Glasgow Kelvin College	October 2017	Plan published on October 2017.
		Create a thrivingspringboigbarlanark @northeastglasgow.co.uk mailing address to circulate relevant information	Craig Green, Glasgow Kelvin College	June 2018	Mailing address created
		Launch Thriving Places	Community Connector	August 2017	Thriving Places launched at gala day on 5 August 2017 at Barlanark Community Centre/ Sandaig Park – 15 conversations with local people took place
		Establish a sub-group on community engagement opportunities including events to engage with residents in a variety of ways	Joyce Lau and Jane Horne (Leads) Debbie McGowan Fiona McLeish Jonny Pickering	May 2018	Winterfest event delivered in December 2017. Results of consultations analysed and reported to Steering

Priority	Commitment	Actions	Lead partner	Timescale	Progress
			Michelle Hunt		group and East Centre Area Partnership 15 questionnaires completed at Budhill Gala Day in August 2018
	Use a variety of methods to engage with local residents	Develop community breakfasts for local residents	Community Connector	Ongoing	Breakfasts held in September 2017 at Calvay Housing Association and in January 2018 at the Glenburn Centre 17 conversations took place
		Use the same 3 consistent questions: What do you like about where you live? What would you change? How would you like to be involved?	Community Engagement Opportunities Sub Group	Ongoing	Local conversations undertaken between May 2017 and February 2018 with the following groups (number from each group in brackets): Mattie Carwood Come Cooke with Me Group (6) Mattie Carwood Day Centre (8) Budhill Care Centre (12) Barlanark CC 50+ Group (27) Connect Youth Club (17) Gardeen Housing Association (5) Tea Dance – Barlanark (6) Connect Older People's Lunch Club (4) Winterfest (28)
		Sub-group to link with Budhill Park Gala Day in August, Wellhouse Gala Day and	Community Engagement Opportunities Subgroup	July/August 2018	15 questionnaires completed at Budhill Gala Day (8 people from Barlanark)

Priority	Commitment	Actions	Lead partner	Timescale	Progress
		Calvay Gala Day to consult with local people.			
		TP Banners and flyers to be used to raise awareness			
		Develop and promote community breakfasts for local residents Glasgow Kelvin College CLD Worker to facilitate discussions at the Breakfast	Community Connector	Ongoing	Breakfast held in September 2018 by Calvay HA, working with other HA's - 20 responses received based on the 3 questions listed above.
		Use the re-launch of Barlanark Community Centre as an opportunity to engage with local residents.	Community Engagement Subgroup / Fiona McLeish, Glasgow Life	20 October 2018	Discussions held with local people attending the reopening. Responses to be shared with the Steering Group.
Implement community projects and initiatives reflective of local needs/ aspirations			Community Connector		Delivered by the Community Connector and partners: First Aid awareness programme delivered to 125 people Winterfest delivered to 250 people Supporting Aultmore Park Primary to deliver a family meal and homework club
	Support local people to get involved in decisions about the services and opportunities in the area, and to engage with local elected members and officers	Establish a local residents group	Community Connector / Joyce Lau, Community Development Officer, GCC		Face to face meetings held by Joyce Lau with Barlanark CC 50+ group Glenburn Centre – manager and activities co- ordinator / volunteers Connect Community Trust – manager and

Priority	Commitment	Actions	Lead partner	Timescale	Progress
	to make sure their views are heard				development officer / volunteers Greyfriars church Youth worker. There was little enthusiasm for a residents group.
	Support local people to get involved in decisions about the services and opportunities in the area, and to engage with local elected members and officers to make sure their views are heard	Establish a Job Centre Subgroup to ascertain impact of closure of Easterhouse Job Centre in local people and promote existing services Councillor Ruairi Kelly working with JBG/DWP to use shopfront in Shandwick Centre to access to PCs for local people DWP providing training to CAB, JGB, Has on how to advise and assist with Universal Credit process DWP invited to join the steering group	Kirsteen Shearlaw, Partnership and Development Officer, GCC	March 2018	Sub-group met on 27 March – Zoe Welsh (JBG) to meet with Glasgow Life and Calvay HA with a view to providing a job advisor within Calvay or Barlanark CC one day per week - Practitioners Group met in March 2018 – liaising with GEMAP to ascertain if levels of sanctions has increased since the closure. Bailie Christie liaising with Councillor Kelly on use of Savers Unit in Shandwick Centre to explore how local people can be supported. Group collating information on current services - Jonny Pickering met with DWP in May 2018 - Gardeen HA appointed new Welfare Rights Officer

Other action plan commitments (actions to be identified)

- Empower local people to decide which local projects get funded through Community Budgeting where project ideas are voted on by local people
- Support local people to become more involved in community life in Springboig/Barlanark through a variety of means so that residents are represented and working alongside services in delivering the plan



Springboig and Barlanark Thriving Place Community Engagement Sub-group

Report on the engagement activities at Winterfest Thursday 13th December 2018 in Budhill Square from 3pm till 6pm

The following engagement activities took place on the day with aims to promote the Thriving Place, to find out what people think about the area, to recognise and build upon the existing knowledge and experience held within the community.

The consultation was carried out by Glasgow Kelvin College Staff, Springboig/Barlanark Thriving Places Sub Group and the students from the HNC Working with Communities who wore the Thriving Places hoodies to promote Thriving Places and raise the profile of the initiative.

There were flyers available to give an explanation of Thriving Places, including contact details.







As part of the College's Empowered to Take Action programme, which encourages innovative teaching practice, the students were given a budget of £400 to provide activities at Springboig/Barlanark Winterfest to encourage engagement with the local community.

The students provided a variety of activities to engage with residents including:

- A free tombola with various prizes including £100 High Street Voucher, 2 £50 High Street Vouchers. Students, recognising that the area is one of high deprivation, selected High street Vouchers as they can be used in a variety of shops, including food stores.
- The second activity was Pop a Tree which encouraged children to pop one of the cups on a tree to receive a prize. While the children were occupied, students engaged parents/guardians in the consultation.
- Students gave out a variety of sweets/chocolates









The following questions were asked:

- What do you see as being the best things about the local area the partners should be making sure we protect or develop? (Of these, which is the most important?)
- What improvements for the area should the Thriving Places partners be focussing on most?
- Would you like to be involved in developing the local plan so we get it right for you and other local people?
- Would you be interested in volunteering to help with local activities?
- Any other comments?



A total of 50 consultations were completed. Respondents have been informed that we will be in touch after the festivities.

The results are below:

What do you see as being the best things about the local area the partners should be making sure we protect or develop? (Of these, which is the most important?)

General

Nothing really x2

Community

- Neighbours x3
- People x6
 - o One person said their neighbours were particularly good
- Community spirit x8
 - o One person had recently moved to the area
 - o One person said everyone look out for each other
- It's a safe area to live in x3
 - One person said they were unsure if it was safe at night
- Quiet area x2
- Friendly x2

Location

• Central to everywhere

Local service providers

- Local activities
- Scouts at Sandyhills
- FUSE
- Local schools are good x4
- The College
- Events like Winterfest
- Barlanark community centre- lots of activities



Local amenities

- Budhill square with shops
- Shops are good/handy x11
- Good local facilities x4
- Good transport x12
- Trains
- Cheap pub
- Hospital is nearby
- Local park x2

Environmental

- Beautiful area- I've lived here all my life
- Gardens in Tollcross park need protected and improved
- Park
- Parks for children
- Good swing park

Communication

Social media

What improvements for the area should the Thriving Places partners be focussing on most?

General

• Public safety

Service provision

- Community centre x3
- More activities for children x15
 - o Youth clubs x5
 - o Dancing school



- o Under 5's
- More activities for young people x3
 - o Football park
- More activities for adults
- More community groups x4
- More community activities x2
- More outdoor activities x3
 - o One person suggested more places to cycle
 - o More outdoor activities in Springboig park
- More activities like Winterfest/Gala Days x 5
- Football club x2
- More job centres

Amenities

- Bus service at night
- Bus service for older people
- Poor bus service
- Public transport needs to be improved

Environmental

- Roads x3
- Potholes in roads
- Give way signs on the road
- Traffic calming required at school
- Pavements need to be improved
- Parking is an issue in Budhill square
- Graffiti in Budhill park
- Littering is a problem
- Dog fouling x2
- Ongoing tidy up- not just a one off
- General tidy up x2
- Street cleaning –Gartocher road



- Update parks
- More parks which should be kept to a good standard x2
- Budhill park should be cleared of glass and graffiti
- Gates on Budhill park
- Swings should be cleaner
- Better swing park
- More facilities for children in the park
- More bins required
- CCTV everywhere
- Better lighting in the Square
- Sometimes streetlights are not working
- Poor Christmas lights

Communication

- Advertise what's happening in the area
 - o Community board in Budhill Square
- Give more notice of what's happening in the area

Would you like to be involved in developing the local plan so we get it right for you and other local people?				
Yes	44			
No	6			

Would you be interested in volunteering to help with local activities?				
Yes	3			
No	48			

Any other comments?

• Advertise Winterfest better, put more information out in the local community



• Upgrade the park

In general people felt positively about their area, with only 2 people having nothing positive to say. Over 40% of respondents felt there was a good community spirit and that the people were the main asset of the area. People felt that local amenities were good, with over 22% of respondents mentioning the shops and transport links.

People did recognise the need focus on specific areas to improve their local community. 54% of people consulted felt that there were insufficient community activities, particularly for young people. 5 people requested more events like Winterfest and community gala days.

Environmental issues were highlighted, including roads and pavements. 13 respondents felt that the park in particular should be cleaned and facilities improved. Littering, graffiti and dog fouling were also mentioned as problem areas.

The vast majority of respondents (88%) stated that they would like to be involved in developing the local plan and 3 respondents stated they would be interested in volunteering in their local community.

The Sub Group make the following recommendations:

Action	Timescale	By whom?
Revisit all of the consultation responses to theme	By January 31st	Jane Horne
responses.		
Organisation to provide any consultation		Community Safety Glasgow, Glasgow Life/
responses		Thriving Places partners who have carried out consultation
Inform respondents they will be invited to a		Jane Horne
feedback event in due course		
Invite schools/groups to participate in a	By February 28th	Joyce Lau
competition to devise a new name/logo for the		
Thriving Places initiative		
Contact respondents and present findings and	By February 28th	Joyce Lau
involve them in prioritising actions		
Community profile to be updated	By February 28th	Community Connector



Update Social Media Install Notice Boards; identify areas for	By May 31st	Community Connector
installation		
Community Event in Budhill Park: Clean Up	June 8th	Thriving Places Partners
Why:		Local volunteers (from respondents to
 To celebrate/relaunch Thriving 		consultation)
Places		Tesco
 Community asked for a clean up 		Local schools
What:		Local community members
 Stalls/refreshments 		
o Community Clean up in Budhill		
Park		
 Followed by games/football 		
tournament/outdoor activities		
Who:		
 Local schools 		
 Community Safety 		
 Thriving Places partners 		
 Local community members 		
 Local businesses (Tesco) 		
Community Clean up in Barlanark	June 23 rd (tbc)	Thriving Places Partners
Why:		Local volunteers (from respondents to
 To celebrate Thriving Places 		consultation)
 Community asked for a clean up 		Tesco
What:		Local schools
 Stalls/refreshments 		Local community members
 Community Clean up in Budhill 		
Park		
 Followed by games/football 		
tournament/outdoor activities		
• Who:		
 Local schools 		
o Community Safety		



 Thriving Places partners Local community members Local businesses (Tesco) 		
Community Clean up in Greenfield as part of the Summer Programme	July 7 th (tbc)	Thriving Places Partners Local volunteers (from respondents to consultation) Tesco Youth groups/young people Local community members
Community Clean up in Springboig as part of the summer Programme	July 21st (tbc)	Thriving Places Partners Local volunteers (from respondents to consultation) Tesco Youth groups/young people Local community members
Winterfest to be held in Barlanark Community Centre	December 2019	Thriving Places Partners

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Springboig/Barlanark Thriving Place - Development Budget 2018/19

PRN 239/18

				Date invoice passed			
Activity Funded	Payee	Amount		for payment	Balance		
					£	5,250.00	
Banners and sponsorship for Budhill Gala Day	Glasgow Girls FC	£	740.00	20/09/2018	£	4,510.00	
Smoothie Bike and fruit	Urban Fox	£	100.00	08/10/2018	£	4,410.00	
Postcards for community safety consultation Printing costs for comic strip leaflets	Community Safety Glasgow GKC	£	256.00		£	4,154.00	

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