



Springboig/Barlanark Thriving Places Steering Group

**Thursday, 4 October 2018 at 2.00pm in Barlanark Community Centre, 33
Burnmouth Road, Barlanark G33 4RZ**

AGENDA

1. Note of previous meeting of 23 August 2018 (attached).
2. Action Plan (attached) – discussion on progress.
3. Feedback from Springboig/Barlanark Engagement Sub-group meeting held on 20 September 2018 (attached).
4. Dynamic Purchasing System – *Jacqui Hughes, DWP*
5. Performance Management Framework – *Stephen McGill, GCC*
6. AOB
7. Date of next meeting – Thursday, 15 November 2018 at 2pm

Tour of refurbished Community Centre

Springboig/Barlanark Thriving Places Steering Group

Note of meeting held on 23 August 2018 in Calvay Housing Association

Present: Bailie Annette Christie (Chair), Glasgow City Council; Jane Horne, Glasgow Kelvin College; Roslyn Crawford and Colin Cameron, Gardeen Housing Association; Debbie McGowan and Isobel Barnes, Voluntary Sector NE Glasgow; Jane McBride, Shettleston Housing Association; Ken Harris, Joyce Lau, Jonny Pickering, Kirsteen Shearlaw and Derek Speirs, Glasgow City Council; Lorna Godfrey, Skills Development Scotland; Fiona McLeish, Glasgow Life; Ruth Donnelly, Glasgow City Health and Social Care Partnership.

Apologies: Yvonne Smith, Calvay Housing Association; Councillor Phillip Charles, Councillor James Coleman and Bailie Marie Garrity, Glasgow City Council; Laurence Bayston, Skills Development Scotland; Jenny Crowe, Platform; Martin Lundie, Community Safety Glasgow; Paul Tyrell; Scottish Fire and Rescue Service; Craig Green, Glasgow Kelvin College; Tony Teasdale, Shettleston Housing Association.

1. Minutes of previous meeting

The minutes of the previous meeting on 7th June 2018 were agreed as an accurate record.

2. Thriving Places Action Plan

The action plan was discussed and updates provided as follows:

- Budhill Gala Day: 15 questionnaires completed on the day. Those present felt that a marketing/publicity drive was required to promote Thriving Places
- The official re-opening of Barlanark Community Centre was expected to be on 20th October 2018 and this was agreed as an opportunity to engage local people
- A consultant had been commissioned to undertake the Calvay Social Survey – results would be shared with the Steering Group

Action – partners to provide progress reports before the next meeting to Kirsteen, who would update the plan.

3. Community Involvement in Springboig

The group discussed two proposals that had previously been emailed to members regarding how best to support the involvement of local people in the work of Thriving Places and to identify local priorities. Also discussed was the potential to combine both approaches.

Bailie Christie summarised the outcome of discussions as follows:

- The Community Engagement Sub Group be expanded to include Joyce Lau, Jane Horne, Fiona McLeish, Jonny Pickering in addition to Debbie McGowan, Jenny Crowe and Michelle Hunt
- Joyce to take the lead in calling a meeting to develop a community engagement plan for Springboig/Barlanark
- The sub group to agree and circulate its remit to avoid any further confusion
- Sub group to consider funding required to deliver their plan
- A report to be provided to the next meeting on progress

4. Funding 2018/19

A report on funding available in 2018/19 was discussed and members noted £41,524 remained. Funds committed at the Budhill Gala Day had to be deducted from this figure – Debbie to send invoice to Kirsteen.

It was agreed that the Community Engagement Sub Group will identify funding required (including costs for promotional materials) and report to the next meeting. Any initial costs that may need to be committed before the next meeting should be discussed with Bailie Christie.

5. Community Engagement Sub Group

This was covered under item 3 above.

6. Community Anchor Organisation

The group noted that Calvay HA had withdrawn from community anchor organisation for Springboig/Barlanark Thriving Place. In addition, due to the funding position, it was agreed not to advertise for a Community Connector at present.

The group agreed that a new community anchor organisation should be identified so that when the funding position for 2019/20 was clearer, a Community Connector could be recruited as soon as possible. A draft agreement on the role of a community anchor organisation was circulated and agreed as the basis for discussions with any interested organisations. Derek to take this forward and report to the next meeting.

7. Progress Report – Reporting Requirements

Jonny distributed a report on the requirement to report to local communities on Thriving Places by September 2018. Jonny agreed to draft a report covering Springboig/Barlanark and the group agreed that methods should be developed that complemented existing arrangements, to ensure ongoing communication with local people e.g. Housing Association newsletters, AGMs, local events etc.

8. GCC procurement – Community Benefits

A report was distributed indicating that GCC includes specific Community Benefits clauses in contracts that ensure support is offered to local communities on a range of issues. 15 hours of assistance is available to a local organisation in Springboig/Barlanark and the group was asked to identify suitable organisations. Support for Winterfest 2018 was suggested. A small group usually comes together to organise Winterfest and once that's in place, contact could be made with GCC procurement.

9. LES Growing Strategy

Ken Harris updated the group on GCC's requirement to produce a Growing Strategy by April 2020 as well as the health and other benefits associated with the use of outdoor spaces. Local engagement events will happen over the next 6 months to identify potential sites. Ken will share the schedule for local events when it's finalised.

10. Easterhouse and Springboig/Barlanark Partnership Group

The minute of the meeting of 20th June 2018 was noted.

11. College Placements

Jane advised that the college was keen to support local organisations with student placements. The HNC students could be placed in positions working with community groups. Any organisations interested should contact Jane directly.

12. Date of next meeting

The next meeting is on 4th October 2018 in Barlanark Community Centre.

Springboig/Barlanark Thriving Places Action Plan – September 2018

Priority	Commitment (what we are going to do).	Actions (how we will meet our commitments)	Lead partner (who will provide updates on progress)	Timescale (when will we meet our commitment)	Progress (regular updates on progress to the Steering Group)
Community engagement	Publish the plan and tell as many people as they reasonably can about it	Review content and style of the plan with a focus group of local residents and practitioners. GKC will provide staff to facilitate	VSNEG, linking with the Community Engagement Sub-Group	September 2018	
		Summary of plan to be produced for local distribution and updated information available on CPP website. Links to partner websites to be included	Jonny Pickering, Locality Planning Officer, GCC Laurence Clark, Community Planning Officer, GCC	September 2018	
		Use Springboig/Barlanark Facebook / Twitter to promote projects/initiatives for other partners	Debbie McGowan, VSNEG (until Community Connector in post)	Ongoing	
		Use local networks to circulate information, including physical copies of the plan	All	Once the Plan is updated	
	Involve local people in reviewing and developing this plan	Sub group to develop plans for engaging with local people	Community Engagement Opportunities Sub-Group	March 2019	
	Use a variety of methods to engage with local residents	Various activities, using the same consistent questions	Community Engagement Opportunities Sub Group	Ongoing	
		Undertake a Community Safety and Environment Survey	Martin Lundie/ Barbara Fearnside, Community Safety Glasgow	September 2018	
		Develop and promote community breakfasts for	Community Connector	Ongoing	Breakfast held in September 2018 by Calvay HA, working

Priority	Commitment (what we are going to do).	Actions (how we will meet our commitments)	Lead partner (who will provide updates on progress)	Timescale (when will we meet our commitment)	Progress (regular updates on progress to the Steering Group)
		local residents Glasgow Kelvin College CLD Worker to facilitate discussions at the Breakfast			with other HA's - 20 responses received based on the 3 questions listed above.
		Sub-group to organise with partners a Winterfest event in December 2018	Community Engagement Opportunities Sub-Group / North Glasgow HLC	December 2018	Application for funding to be submitted to East Centre Area Partnership by early October 2018
		Sub-group to use the re-launch of Barlanark Community Centre as an opportunity to engage with local residents. Provide a week long programme of activities culminating in an open day at the end of the week.	Community Engagement Opportunities Sub-group / Fiona McLeish, Glasgow Life	September/ October 2018	A week long programme of events will accompany the re-opening. Official launch date 20 October 2018
		Additional events/methods to engage to be identified	Community Engagement Opportunities Sub-Group	September 2018	First meeting scheduled for 20 September 2018
		Develop a Social Survey to gain views from local residents. Share results with TP Steering Group	Yvonne Smith, Calvay Housing Association / Jonny Pickering, Locality Planning Officer, GCC		Consultant commissioned and survey produced. Timescale?
	Develop the pathfinder website to include a wider range of services and activities in the area	Partners to provide updates on an going basis – Information to be sent to Craig Green, GKC	All	Ongoing	

Completed Actions

Priority	Commitment	Actions	Lead partner	Timescale	Progress
Community engagement	Publish the plan and tell as many people as they reasonably can about it	Publish the plan on Pathfinder	Craig Green, Glasgow Kelvin College	October 2017	Plan published on October 2017.
		Create a thrivingspringboigbarlanark@northeastglasgow.co.uk mailing address to circulate relevant information	Craig Green, Glasgow Kelvin College	June 2018	Mailing address created
		Launch Thriving Places	Community Connector	August 2017	Thriving Places launched at gala day on 5 August 2017 at Barlanark Community Centre/ Sandaig Park – 15 conversations with local people took place
		Establish a sub-group on community engagement opportunities including events to engage with residents in a variety of ways	Joyce Lau and Jane Horne (Leads) Debbie McGowan Fiona McLeish Jonny Pickering Michelle Hunt	May 2018	Winterfest event delivered in December 2017. Results of consultations analysed and reported to Steering group and East Centre Area Partnership 15 questionnaires completed at Budhill Gala Day in August 2018
	Use a variety of methods to engage with local residents	Develop community breakfasts for local residents	Community Connector	Ongoing	Breakfasts held in September 2017 at Calvay Housing Association and in January 2018 at the Glenburn Centre 17 conversations took place
		Use the same 3 consistent questions: What do you like about where	Community Engagement Opportunities Sub	Ongoing	Local conversations undertaken between May 2017 and February 2018

Priority	Commitment	Actions	Lead partner	Timescale	Progress
		<p>you live? What would you change? How would you like to be involved?</p>	Group		<p>with the following groups (number from each group in brackets): Mattie Carwood Come Cooke with Me Group (6) Mattie Carwood Day Centre (8) Budhill Care Centre (12) Barlanark CC 50+ Group (27) Connect Youth Club (17) Gardeen Housing Association (5) Tea Dance – Barlanark (6) Connect Older People's Lunch Club (4) Winterfest (28)</p>
		<p>Sub-group to link with Budhill Park Gala Day in August, Wellhouse Gala Day and Calvay Gala Day to consult with local people.</p> <p>TP Banners and flyers to be used to raise awareness</p>	Community Engagement Opportunities Sub-group	July/August 2018	15 questionnaires completed at Budhill Gala Day (8 people from Barlanark)
Implement community projects and initiatives reflective of local needs/aspirations			Community Connector		<p>Delivered by the Community Connector and partners: First Aid awareness programme delivered to 125 people Winterfest delivered to 250 people Supporting Aultmore Park Primary to deliver a family meal and homework club</p>

Priority	Commitment	Actions	Lead partner	Timescale	Progress
	Support local people to get involved in decisions about the services and opportunities in the area, and to engage with local elected members and officers to make sure their views are heard	Establish a local residents group	Community Connector / Joyce Lau, Community Development Officer, GCC		Face to face meetings held by Joyce Lau with Barlanark CC 50+ group Glenburn Centre – manager and activities co-ordinator / volunteers Connect Community Trust – manager and development officer / volunteers Greyfriars church Youth worker. There was little enthusiasm for a residents group.
	Support local people to get involved in decisions about the services and opportunities in the area, and to engage with local elected members and officers to make sure their views are heard	<p>Establish a Job Centre Sub-group to ascertain impact of closure of Easterhouse Job Centre in local people and promote existing services</p> <p>Councillor Ruairi Kelly working with JBG/DWP to use shopfront in Shandwick Centre to access to PCs for local people</p> <p>DWP providing training to CAB, JGB, Has on how to advise and assist with Universal Credit process</p> <p>DWP invited to join the steering group</p>	Kirsteen Shearlaw, Partnership and Development Officer, GCC	March 2018	<p>Sub-group met on 27 March – Zoe Welsh (JBG) to meet with Glasgow Life and Calvay HA with a view to providing a job advisor within Calvay or Barlanark CC one day per week</p> <p>- Practitioners Group met in March 2018 – liaising with GEMAP to ascertain if levels of sanctions has increased since the closure.</p> <p>Bailie Christie liaising with Councillor Kelly on use of Savers Unit in Shandwick Centre to explore how local people can be supported.</p> <p>Group collating information on current services</p> <p>- Jonny Pickering met with DWP in May 2018</p> <p>- Gardeen HA appointed</p>

Priority	Commitment	Actions	Lead partner	Timescale	Progress
					new Welfare Rights Officer

Other action plan commitments (actions to be identified)

- Empower local people to decide which local projects get funded through Community Budgeting where project ideas are voted on by local people
- Support local people to become more involved in community life in Springboig/Barlanark through a variety of means so that residents are represented and working alongside services in delivering the plan

Springboig and Barlanark Thriving Place Engagement Subgroup Report

Purpose:

1. To report findings /progress of Engagement Subgroup meeting on 20th Sept 2018 (including agreed actions)
2. To highlight issue that require a steer from the steering group

Engagement Levels (for reference only)

(Adapted) Arnstein's ladder of participation (another way of thinking about different levels of involvement)

Level	
Empowering	Give people the resources to act INDEPENDENTLY on community initiative
Collaborating	Joining in partnership with others and acting together to provide a service
Involving	Encourage others to provide some ideas and options and decide the best way forward
Consulting	Offer a number of options and listen to their feedback
Informing	Tell people what is planned so that they are informed about what will happen

Subgroup Brainstorm of engagement ideas

	Ideas/methods/techniques generated by Subgroup
Informing	Social Media (facebook, twitter*, etc) Art & Creativities (photography, Vox Pops, songs, poems, artwork) Notice Board Promotional material Flyers Having an identity Events Calendar Messages on cycles to promote TP – local people cycling round the area
Consulting	Events –by TP, TP partners*, Community organisations/groups Community Café, Community Breakfast Door to Door Speak to people on the street Pop-up stand/stall Tea corner Community groups/projects/organisations/IGFprojects* Community Mapping Web-based Engagement
Involving	Working with previous Winterfest organiser and come up with a Winterfest 2018 proposal *

	Working with community groups/projects to generate ideas of TP promotional material Working with community groups/projects to create an art piece/song/video to promote TP Community-led Action Research
Collaborating	These will be discussed on a rolling basis building on the above engagement work/progress
Empowering	These will be discussed on a rolling basis building on the above engagement work/progress

*Action Agreed- please refer to Action Log

Issues

Further discussion required in relation to promotional material as suggestion was made by subgroup members we should work with young people on their thoughts

Next Steps

Progress will be reported at next steering group meeting

	Actions	Owner
1.	To set up a twitter account for TP	Debbie
2	To identify notice board in the community that can be used for information distribution	All
3	To carry out consultation at the Barlanark Community Centre re-opening on 20 th Oct 2018 <ul style="list-style-type: none"> - To secure a room/area/stall - To invite an artist to capture people's opinions - To design method for engagement (using the 3 questions but not clipboard consultation) 	All Fiona Jane Joyce
4	To work with previous 'Winterfest' organiser and come up with a 'Winterfest 2018 Proposal' (to be presented at TP Steering Group for financial support)	Debbie
5	To identify local projects/community groups/organisations (forward information to Jonny)	All
6	To produce a list of appropriate IGF funded projects for engagement	Jonny



Report to: Springboig & Barlanark Thriving Place Steering Group

Subject: Anchor organisation update

Contact: Derek Speirs (276 9880)

Background

1. At the previous meeting, the Steering Group agreed to invite local organisations to consider becoming the Thriving Place anchor for Springboig & Barlanark following the withdrawal of Calvay Housing Association from the role. However, a development in the neighbouring Thriving Place (Easterhouse) has led to an opportunity to help address some of the concerns over joint working across the two Thriving Places.
2. Glasgow East Arts Company (Platform) has acted as the anchor organisation for Easterhouse Thriving Place since 2016. The role includes employment of a Community Connector and one was in place from July 2016 to March 2018. Due to funding being confirmed until 31st March 2019 only, the Easterhouse Steering Group had previously agreed not to try to recruit another Community Connector for 2018/19 and to wait until the funding position beyond March 2019 was clearer. The same position was taken by this group.

Current Position

3. Recently, Platform confirmed that the organisation would like to withdraw from the role as anchor with immediate effect. Therefore, the Easterhouse Steering Group is in the same position as this group and needs to find a replacement.

Proposal

4. The Chairs of both Steering Groups have held discussions with Glasgow Kelvin College regarding the College taking on the anchor organisation role for **both** Thriving Places. The duties of the Community Connectors would continue to be driven by the local Steering Groups but having the College in this role would bring a number of advantages, including:
 - opportunities for both Community Connectors (once in place) to work flexibly across the two areas to respond to local circumstances;
 - the College can deploy on a secondment basis staff from its pool of qualified Community Learning and Development (CLD) Workers, which would provide additional resilience in the arrangement;
 - the College's CLD team has already established links with and provides learning and technical services in support of many of the organisations who operate in the area;

- the staff deployed would be managed by a Senior CLD Worker already familiar with Thriving Places and who works closely with the Head of Faculty, enabling seamless deployment of College learning services in both areas;
 - the College would be able to integrate HNC Working with Communities placement student deployment with Thriving Places support in the areas;
 - the College has an existing commitment to supporting information services in the area (both web and email distribution) and management of the Community Connector role would ensure that these opportunities are exploited; and
 - the connections between the Faculty of Community and Flexible Learning and the Glasgow CLD Strategic Partnership and Digital Glasgow would support the connection between Thriving Places and the city's CLD Plan and Digital Glasgow Strategy
5. Previously, invitations were made to any qualifying organisation to express an interest in being the Thriving Place anchor organisation. There was a limited response in both areas (two submissions in Easterhouse and three in Springboig & Barlanark).
6. The approach to Glasgow Kelvin College was made partly on the basis of the limited interest in the past but also because of the difficult position that both Thriving Places are currently in i.e. there has been no Community Connector in post in either area for several months which is making engagement with local people more difficult; the Locality/Thriving Place Action Plan needs to be reviewed and updated in conjunction with local people by 31st March 2019; a process to identify and appoint two anchor organisations before considering the appointments of Community Connectors will mean a significant delay before the commitments in the locality/action plan can be adequately addressed. Appointing the College to this role will significantly reduce delays and help to build some momentum for Thriving Places activities in both areas.

Recommendation

7. The Steering Group is asked to
- a. note the withdrawal of Platform as the anchor organisation for Easterhouse Thriving Place; and
 - b. consider the proposal to appoint Glasgow Kelvin College as the anchor organisation for both Springboig & Barlanark and Easterhouse Thriving Places.