



Springboig/Barlanark Thriving Places Steering Group

Thursday, 19 April 2018 at 2.00pm in Calvay Housing Association

AGENDA

1. Note of previous meeting of 21 February 2018 (attached).
2. Draft Action Plan (attached).
3. Job centre sub-group – note of meeting and feedback from Practitioners Group (attached).
4. Discussion on the development of Springboig/Barlanark Thriving Place.
5. AOB
6. Date of next meeting – 31 May 2018.

Springboig Barlanark Thriving Places Steering Group

Note of meeting held on 21 February 2018 at Calvay Housing Association

Present:

Michael Dawson	Calvay Housing Association
Craig Green	Glasgow Kelvin College
Colin Cameron	Gardeen Housing Association
Cllr Annette Christie	Glasgow City Council
Simon Bilcock	Glasgow Life
Kirsteen Shearlaw	GCC Partnership and Development
Jonny Pickering	GCC Partnership and Development
Michelle Hunt	HSCP – Health Improvement
Derek Speirs	GCC Partnership and Development
Debbie McGowan	VSNEG
Isobel Barnes	VSNEG
Jayne Horne	Glasgow Kelvin College
David Gibson	GCC - DRS
Kimberley Kime	Glasgow City Council
Cllr Ballantyne	Glasgow City Council
Sharon McGregor (mins)	HSCP (Health Improvement)

Apologies:	Ruth Donnelly	HSCP Health Improvement
	Cllr Coleman	Glasgow City Council
	Nichola Brown	HSCP Health Improvement
	Frank Docherty	Glasgow City Council
	Cllr Russell Robertson	Glasgow City Council
	Cllr Marie Garrity	Glasgow City Council
	Joyce Lau	GCC – Community Development
	Nisha Malhotra	Calvay Housing Association
	Yvonne Smith	Calvay Housing Association

1. Minute of previous meeting

The minute of the previous meeting held on 15 November 2017 was agreed as an accurate record.

Simon asked to note that Barlanark Community Centre is not closed.

Matters Arising

There were no matters arising that were not being covered in the agenda.

2. Draft Action Plan

As agreed at the previous meeting, a small working group was formed to take forward producing a draft action plan. Kirsteen Shearlaw brought it to the table and explained the format of the plan. The plan covers the priorities for the next 6 months and tasks have been allocated. Further actions were still to be populated and Kirsteen asked to discuss further at the meeting. Environment section will come from Nisha's report and will be updated. With regards to Consultation, Monitoring and

Evaluation it was suggested to keep with the 3 standard questions previously used and develop on these.

Everyone to look at plan and send comments back to Kirsteen.

Cllr Christie felt it was important to keep the closure of Job Centres on the plan especially with the impact of those being kept out of accessing digital inclusion. This then generated discussion on what the contingency plan is from the DWP in supporting families who are being affected by the closures. David suggested we need point of discussion with Westminster on what's been agreed, discussed and the amount of people being affected. The group also spoke about other issues such as transport. It was also agreed to look at what resources we already have in place, through partner organisations, such as computers that can be opened for local people to access, as they may not already be getting used to their full potential. As well as what courses there are available locally that people can go along to. There is also digital investment coming in from the council, but would need to agree where the investment of computers would be allocated. It was agreed that a sub group would take this piece of work forward, and invite relevant partners to the next meeting.

The plan will now be called the Thriving Places Plan, which Kirsteen will circulate round the group to populate.

3. Community Organiser – Update

Michael updated on Nisha's final report in Yvonne's absence. Michael clarified that Nisha will be finishing her post at the end of the month. There is a further 3 months funding for the post, but unclear of how we facilitate the continuation of the post. From the report it was hoped for more grassroots feedback. At the start of the post the role was not made clear which is why consultations have not been done. There is now however a clearer plan for the future postholder.

Looking at the report, more work needs to be done on what the specific issues are, with the possibility of linking in with Calvary Housing Association. Debbie requested that financial costs to be added to the report.

It was noted that Springboig is a difficult area to connect with but that there needs to be more contribution from partners with the community organiser linking in.

Simon asked what the definition of the role is, if there was anything that can be shared with what's working in other areas. Derek suggested that the Thriving Places Conference may shed some light on this.

Derek thanked Nisha for her contribution.

4. Thriving Places Overview

Michelle shared the Overview of Health Improvements' Thriving Places Activity report. The report was produced by Ruth Donnelly to address some of the confusion and to clearly outline what work was being carried out within Health Improvement and what was Thriving Places. Michelle went on to speak about some of the activities and the work that has come from them. Once again Debbie asked for the financial input to be added to the report. Derek asked that costs be identified in all updates.

5. Equalities Briefing

The report was previously circulated. Any comments to be sent to Cormac Quinn.

6. Performance Management Framework

Jonny updated the group on the Performance Management Framework, which had been previously circulated. Jonny spoke about the different indicators that were used to identify priorities as well as gathering information from the Health & Wellbeing Survey. There then followed discussion on the different groups that need to be engaged with. Derek intimated there will be opportunity for local people to be involved. Statistics are still being sorted out but the report will not be overcomplicated. Cllr Christie highlighted the importance of participatory involvement and that local people should be on the group to agree. Sub group to take forward. It was also suggested that a community council be developed within Springboig and Barlanark and to amalgamate the both. Derek agreed to take forward.

7. Thriving Places Conference

The Conference is to be held on 26th March at the Lighthouse. Event has been pulled together by the Locality Planning Steering Group and the focus will be on honest conversations. Debbie asked if there was scope to have input. Jonny confirmed and will speak to Debbie about it. 81 have signed up so far. Debbie also asked if it was open for local residents to attend. Jonny again confirmed.

8. Membership

The membership of the group was discussed. Kirsteen highlighted that Wellhouse were not on the group. Colin informed the group that he is there as a representative for Gardeen and passes information on. The group were confused as the understanding was that Gardeen were representing EHRA. The group agreed that this should be something which is decided by EHRA. Debbie informed the group that they will be having a meeting to discuss what Third Party representation will be in what areas. It was noted that there are no Housing Associations within the Springboig area. Any other gaps will be identified through the Action Plan

9. Updates

Simon – on 18th March Barlanark Community Centre will be running on a reduced staff. The Centre will be undergoing improvements consisting of rewiring and redecoration of hall, refurbishment of toilets as well as other work. He is currently exploring options for an open access IT suite. The after care is moving to where they were previously based. They have managed to relocate all but five lets. The message is that it will be fully opened late Summer. £800,000 has been dedicated to the building.

David – Stalled spaces funding available for groups to apply for, closes on 26th March.

Michelle – The Re-Tune site has potentially been sold. We are supporting David in finding new premises. Currently looking at old Social Work building within Barlanark. If anyone has any other suggestions or can help then please let Michelle know.

Debbie – Debbie works with young people in the Greyfriars Church on a Friday night. They were involved in a skiing project which 7 of them have graduated. She is looking for funding to support them in taking this forward. Debbie to send details to Cllr Christie. Derek also offered to help.

Cllr Christie – if budget goes well then there will be huge benefits in the East. Community Empowerment looks positive. So good news for the East.

10. Frequency of meetings

It was agreed to meet every 6 weeks to work on Action Plan.

11. Date of next meeting

19th April – venue TBA.

Derek thanked Michael who is retiring.

By 2018

The Thriving Places partners will:

- publish this plan and tell as many people as we reasonably can about it;
- use a variety of methods to engage with and support local people affected by a range of challenges
- empower local people to decide which local projects get funded through Community Budgeting where project ideas are voted on by local people
- support local people to get involved in decisions about the services in the area, to find out about opportunities to be involved in delivering their own services and to engage with local elected representatives and planning officers to make sure their views are heard
- support local people to become more involved in community life in Springboig and Barlanark through a variety of means so that residents are represented and working alongside services in delivering the Locality Plan
- involve local people in reviewing and developing this plan
- develop the Pathfinder website to include a wider range of services and activities in the area

	April to June 2018		July to September 2018	
Workstream	Stage 1	Stage 2	Stage 3	Stage 4
<p>Publish the Locality Plan and promote Thriving Places</p> <p><i>Locality Plan published in October 2017</i></p>	<p>Plan published on Pathfinder website <i>(Craig Green, Glasgow Kelvin College)</i></p> <p>Update information on CPP website, share information with partners <i>(Jonny Pickering, Laurence Clark)</i></p> <p>Use local networks to circulate information, including physical copies of the Locality Plan <i>(TBC)</i></p> <p>Create a @springboigbarlanarktp.co.uk mailing address <i>(TBC)</i></p> <p>Springboig/Barlanark Facebook Page Used to promote projects and initiatives for other partners</p> <p>Thriving Places launched at gala day on 5th August 2017 at Barlanark Community Centre/Sandaig Park</p>	<p>Produce summary of locality plan for local distribution <i>(Jonny Pickering to draft)</i></p> <p>Review content and style of Locality Plan with focus group of local residents and practitioners <i>(TBC)</i></p>	<p>Review Pathfinder Content <i>(SBTP Steering Group)</i></p> <p>6 monthly review – substantive changes of Locality Plan <i>(Jonny Pickering/Calvay HA/Kirsteen Shearlaw)</i></p>	<p>Steering group to identify further promotion through second half of 2018/19</p>
<p>Environment (e.g playparks, dog fouling) <i>Dog fouling as an issue in X workshops carried out by the</i></p>	<p>Carry out additional open theme workshops with X participants at XXXXX, XXXXXX, XXXXX and XXXXXXXX using the same 3 consistent questions (what do you like about where you live, what would you change and</p>	<p>Feedback findings from workshops to participants/partners</p>	<p>Carry out additional open theme workshops with X participants at XXXXX, XXXXXX, XXXXX and</p>	<p>Review workstream</p>

Workstream	April to June 2018		July to September 2018	
	Stage 1	Stage 2	Stage 3	Stage 4
<p><i>Community Organiser. Workshops were held with X participants in XXXXXXXX, XXXXXXXX and XXXXXX.</i></p>	<p>how would you like to be involved).</p> <p>Carry out three estate walkabouts (EHRA, Environmental Taskforce, Community Safety Glasgow)</p>	<p>Recruit volunteers for community clean-up and/or identify specific areas for Environmental Taskforce, linking in with existing mechanisms from previous clean-ups (Community Organiser)</p> <p>Feedback results of estate walkabouts to participants/local communities/partners (Community Organiser)</p>	<p>XXXXXXX, using the same 3 consistent questions (what do you like about where you live, what would you change and how would you like to be involved).</p>	
	<p>Calvary Crescent Playpark Consultation with X residents at Calvary Centre (Yvonne Smith)</p>			
<p>Partnership Working and Community Engagement</p>	<p>Review SB Steering Group membership in February 2018</p>	<p>SB Steering Group, review and agree core membership</p>		<p>SB Steering Group, review and agree fluid membership</p>
	<p>Review terms of reference</p>	<p>Agree frequency of meetings Frequency agreed on 21 February 2018 to meet 6 weekly – meeting schedule published for 2018</p> <p>Agree working groups</p>		<p>Agree frequency of meetings</p>

Workstream	April to June 2018		July to September 2018	
	Stage 1	Stage 2	Stage 3	Stage 4
	<p>Establish a local residents group (<i>Community Organiser and Joyce</i>)</p> <p>Joyce has had face to face meetings/visits with</p> <ul style="list-style-type: none"> • Barlanark Community Centre – 50+ group • Glenburn Centre – manager and activities co-ordinator • Glenburn Centre volunteers • Connect Community Trust – manager and development officer • Connect Community Trust – volunteers • Greyfriars Church youth worker <p>All happy to be consulted or engaged with although are not interested in being part of a residents group</p> <p>Joyce has contacted 2 people identified by the CO and they have expressed an interest in being involved. Three additional people have been identified – meetings pending.</p> <p>Develop Community Breakfasts for local residents (<i>Community Organiser with support from Steering Group</i>)</p> <p>Community breakfasts held in September 2017 at Calvay HA and in January 2018 at Gelburn Centre</p>	<p>Agree terms of reference for Residents Group and frequency</p>		

Workstream	April to June 2018		July to September 2018	
	Stage 1	Stage 2	Stage 3	Stage 4
	<p>Provide detail on asset mapping for signposting/ Social prescribing (Community Organiser/Joyce Lau/Jonny Pickering)</p> <p>Local consultations undertaken by CO with the support of Glasgow Kelvin College between May 2017 and February 2018 resulted in conversations with 150 people from the following groups (number from each group in brackets):</p> <ul style="list-style-type: none"> • Mattie Carwood Come Cooke with Me Group (6) • Mattie Carwood Day Centre (8) • Budhill Care Centre (12) • Barlanark CC 50+ group (27) • Connect Youth Club (17) • Launch event (15) • Gardeen Housing Association (5) • Calvay volunteers (9) • Tea Dance at Barlanark CC (6) • Connect Older People's Lunch Club (4) • Community Breakfast (17) • Winterfest (28) <p>Four main issues from the consultations are:</p> <ul style="list-style-type: none"> • Lack of housing available to local 	<p>Identify local stakeholders for signposting project / ties in with social prescribing (Community Organiser / Joyce Lau / Jonny Pickering)</p>		

Workstream	April to June 2018		July to September 2018	
	Stage 1	Stage 2	Stage 3	Stage 4
	<p>people waiting for larger or smaller properties</p> <ul style="list-style-type: none"> • Dog fouling and litter • Lack of direct transport to Bannerman High School • Lack of activities and opportunities for local people 			
Consultation, Monitoring and Evaluation -	<p>Analyse data collected from Winterfest Consultation exercise and feedback findings to participants/partners</p> <p>Plan events around the key actions identified in the action plan <i>(Community Organiser/Joyce/EHRA)</i></p> <p>Review youth summer programmes in the local area <i>(TBC)</i></p> <p>Map consultations planned for 2018 in local area including groups using local venues</p> <p>Agree consultation tools to meet requirements of Community Empowerment (Scotland)</p>	<p>Feedback to participants/partners Winterfest steering group to meet latter part of 2018 to plan event and consultations Winterfest report submitted to East Centre Area Partnership on 18 April 2018</p> <p>Arrange summer programme of events for young people <i>(Glasgow Life/EHRA/HIT/Area Team)</i></p> <p>Identify priority community groups for consultation based on workstreams</p>	<p>Consult residents at summer events programme (open theme and event evaluation) and analyse findings</p> <p>Ongoing consultation</p>	<p>Feedback results of event consultation to participants/local communities/partners <i>(Community Organiser)</i></p> <p>Ongoing consultation</p> <p>Arrange winter programme of events</p>

	April to June 2018		July to September 2018	
Workstream	Stage 1	Stage 2	Stage 3	Stage 4
	Act (2015) and Performance Management Framework (TBC)	Use and link official statistics to consultation findings when reporting to Steering Group (Jonny Pickering/Richard Hill)		(Glasgow Life/ EHRA/HIT/Area Team)
Early Years / Older People (Existing Health Improvement work being delivered within the Thriving Place – consider how existing work is captured in the plan)	Continue the delivery of work focussed on early years and older people (insert what consultations have taken place at these activities)	Health Improvement Calvay Housing Association Glasgow Life		
Closure of Easterhouse Job Centre	Undertake consultation with local people to ascertain what impact this will have on them Raise awareness of the closure to ensure local residents are aware of the changes Sub-group meeting held in March 2017 and discussed at Practitioners Group			
Learning <i>Encourage local people to take up learning opportunities</i>	Add info on digital inclusion programme for older people Also – what consultation took place before it			

Workstream	April to June 2018		July to September 2018	
	Stage 1	Stage 2	Stage 3	Stage 4
	started, who did it, and when did it take place			
Implementation of community projects and initiatives reflective of the needs and aspirations of the community	<p>Delivered by CO and partners:</p> <ul style="list-style-type: none"> • First Aid awareness programme delivered to 125 people • Winterfest delivered to 250 people • Supporting Aultmore Park Primary to deliver a family meal and homework club 			

Feedback from Easterhouse, Barlanark and Springboig Partnership Group meeting on agenda item – Closure of Easterhouse Job Centre

Agreed Actions:

- Michelle to speak to Carol McGurin, Health Improvement Senior for Financial Inclusion to request information from GEMAP to check if they are seeing an increase in people being sanctioned since the job centre closure or if people are walking to appointments. **Update from Michelle – Carol McGurin will gather evidence from GEMAP. Carol is also requesting information from Job Coaches to check if there has been a relaxation of sanctions to take account of the longer distance that people are having to travel and to find out if people are struggling to afford travel costs. Carol is aware of the date of the next Steering Group meeting and will feed back to Michelle in advance of this.**
- Councillor Christie spoke about Councillor Ruiari Kelly working with CAB in Easterhouse to explore opportunities to support people, use the savers unit within the Shandwick as CAB has limited space. Suggestion for the group to join up with this work.
- The group discussed the fact that there were several Job Clubs, GKC support and Digi Pals within libraries. Agreed action to collate this information. This would help to identify gaps but would also be a good exercise to collate this into a single document which could be shared amongst partners for community members. The next step after this may be to check on uptake at the Job Clubs. Information to be brought back to the next meeting to be laid out on a map.

Similar to discussion at the recent Steering Group meeting, there is some disagreement about whether the job centre closure affects people within the Barlanark area, however, the whole thriving places area needs to be taken account of, particularly Easthall and Wellhouse.

Springboig/Barlanark Thriving Place – Sub-group meeting to discuss the impact of the closure of Easterhouse Job Centre – 27 March 2018

Attending: Craig Green (Glasgow Kelvin College), Zoe Welsh (Job and Business Glasgow) and Kirsteen Shearlaw (Glasgow City Council).

Apologies: Derek Speirs (Glasgow City Council), Laurence Bayston (Skills Development Scotland), Yvonne Smith (Calvary Housing Association), Pauline Smith (Connect), Ruth Donnelly and Michelle Hunt (Health Improvement) and Simon Bilcock (Glasgow Life).

1. Purpose of meeting

The meeting had been called at the request of the Springboig/Barlanark Thriving Place Steering Group to consider the impact of the closure of the Easterhouse Job Centre and to consider any actions that partners could take to assist local people.

2. Practitioners Group

It was noted that the Practitioners Group had met last week to also consider this issue. It was noted that the agreed actions from this meeting were:

- Information would be requested from GEMAP on whether there had been an increase in people being sanctioned since the job centre closure in light of people having to travel further. Information would also be sought from job coaches if there had been a relaxation of sanctions to take account of longer travelling arrangements. This would also include if additional travel costs was an issue
- Local elected members were currently in discussions with Easterhouse CAB to explore opportunities to support people using the Savers Space in the Shandwick Centre. The Practitioners Group could join up with this work
- It was noted that there were several job clubs, college support and Digi Pals in libraries and the group would collate this information.

3. Discussion

The discussion was around recognising existing assets and ensuring that they were well publicised. Zoe explained that Jobs and Business Glasgow had previously delivered employability services from a number of branded offices across the city, but the company has moved away from its office-based format and instead developed a leaner, local service based in local communities and neighbourhoods across the city, as part of Glasgow City Council's wider support services.

JBG have moved to a community based delivery model and are now utilizing the facilities and services of the most appropriate partner organisation in each area such as Glasgow Life's sports facilities and libraries. This local "surgery" approach has already proven to make their employability advisors more immediately accessible to residents, and assists in improving community engagement and referrals to the most appropriate services for each particular resident. JBG are committed to building on the work of the existing partners that are already providing services to unemployed people in each area, and continue to compliment these services by helping to link up workless residents with an integrated readily accessible and relevant package of support.

In the North East JBG advisors are currently providing a range of employability advice services from:

Easterhouse Library (The Bridge)
Dennistoun Library
Bridgeton Library
Tollcross International Swimming Centre
Tollcross Learning & Advice Centre Learning Academy
Cranhill Development Trust - By Appointment
The Legacy Hub (Dalmarnock)
Riddrie Library
Baillieston Library
Helenslea Community Hall - By Appointment
Barrowfield Community Centre - By Appointment
Parkhead Library
Shettleston Library
JBG, Ayr Street
Barmulloch Library/Community Centre - By Appointment
Springburn Library
Royston Library

Details of days, time etc. can be accessed on the JBG website www.jbg.org.uk or through the North East Pathfinder. Appointments can be scheduled at the most appropriate venue by calling the free telephone number 0300 123 2898 or emailing: contact@jbg.org.uk

Both performance and customer demand at these venues and all other locations across the city are monitored on an ongoing basis to ensure they continue to offer best value. Discussion took place regarding service delivery in Barlanark and although JBG do not deliver services from this area, residents can engage with services at any of the above locations. JBG agreed to discuss the options of delivering an employability service in Barlanark (initially one day per week). To progress this Zoe would welcome the opportunity to discuss service delivery within with either Barlanark Community Centre or Calvay Housing Association.

Zoe also confirmed that JBG work closely with DWP and JCP work coaches across the city actively refer into the JBG employability pipeline of support.

It was also noted that Connect Hub Inner Zone had an employment programme – details attached.

The list of services was currently on the pathfinder website and this should be updated.

It was agreed that as a starting point, the existing services should be promoted widely in the area (information pulled from this group and the practitioners group) and also JBG should start discussions about starting a service in Barlanark.

JOB CLUB Drop-In Sessions

As of the 16th April 2018, our services will be changing to the following times:

Innerzone, Wellhouse
Mondays – Fridays, 10am – 3pm
(Help Only Available Mon, Wed, Fri)

