







Community Payback Supervisors

Snapshot of the Organisations/services in Glasgow which support individuals needs

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Mental Health Services

Organisation Name	E-mail	Phone Number	Website Address	
Scottish Association for Mental Health (SAMH)	enquire@samh.org.uk	0141 530 1000	https://www.samh.org.uk/	
Brief Description of Organ	nisation – Purpose, Aims etc.	Criteria or Restrict	ions	
centered and based on an e	rvices in communities across Scotland. Services are persethos of recovery. For details of our local services get in the 9am to 5pm, Monday to Friday.	7011	ice for all.	
Services You Provide – W	hat is/are your focus area(s)	Referral Routes		
recovery. Peer support - Our peer supp problems, support others towa Employability - National Emp Community Engagement - S recovery and engagement in the	loyment Team helps people into work, training or education. upporting people living with mental health problems towards	TelepVisit	ohone/Email SAMH for referral or signposting. the website for more information.	
Addictions - Helping people in their recovery from addiction. Active Living - Champion active living as a vehicle for improving and maintaining good mental		tal		
health and wellbeing. Suicide prevention - Everyda	y SAMH works to prevent suicide through interventions and tra	aining.		
including living skills to help the	scommodation - Provide emotional and practical support to people on a daily basis skills to help them keep their home.			
	ovides housing support and outreach to people in their own hor develop, regain and maintain independent living skills.	nes		

Organisation Name	E-mail	Phone Number	Website Address
Glasgow Association for Mental Health (GAMH)	Enquiry form on website.	0141 552 5592	https://www.gamh.org.uk/
Brief Description of Organi	isation – Purpose, Aims etc.	Criteria or Restrict	tions
GAMH is an independent charity registered in Scotland. They promote the mental health and wellbeing of people and their communities; providing more than 2000 hours of community based support every week to people in Glasgow. They do this by working with partner agencies across Scotland and beyond which supports us to provide innovative and effective service options and opportunities for people with lived experience of mental health and their carers.		s of with and	
Services You Provide – Wh	nat is/are your focus area(s)	Referral Routes	
therapies and wellbeing workforce and service of workforce and service of workforce and service of workforce and service of the service service	t support	•	Email GAMH for referral or signposting. osite for more information.

Organisation Name	E-mail	Phone Number	Website Address
Theatre Nemo	Gordon@theatrenemo.org	07817 592484	www.theatrenemo.org/
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restriction	ons
Theatre Nemo is a Registered Charity set up especially mental health. Theatre Nemo plays touched. We actively encourage people with n part. Our aim is to break down stigma and to g far has shown it is a powerful and truly work Hospitals, Prisons and in the Community madesistance. The aim is to encourage the development of the process of recovery.	a valuable part in the lives of those it has nental health problems and carers to take live people a voice, and our experience so thwhile means of stimulation. Working in aking possible a role in throughcare and	Service for all	
Services You Provide – What is/are your focus area(s)		Referral Routes	
Theatre Nemo provides the option to participate in a wide range of arts including: • Drama, Taiko Drumming, Instrument making, Visual Art, Animation & Guitar classes		Self-ReferralReferrals thro	ugh professionals

Organisation Name	E-mail	Phone Number	Website Address	
LifeLink	info@lifelink.org.uk	0141 552 4434	https://lifelink.org.uk/about/	
Brief Description of Organ	isation – Purpose, Aims etc.	Criteria or Restricti	ons	
	s and young people to make positive changes in their lives,	Service for all		
realise their own abilities to	cope with the normal levels of stress and to become happier			
and healthier, wherever they	/ live, work or learn.			
Services You Provide – W	hat is/are your focus area(s)	Referral Routes		
Lifelink focuses on providing	an early intervention service, within a supportive and	Self Referral		
	rticularly, but not exclusively, in areas of high deprivation,	Services can also refer by visiting –		
helping individuals to understand and manage their own stress to improve mental health and overall wellbeing. We aim to provide a high quality, client-centered service,		/make-a-referral/make-a-referral/		
basic on social models of he	ealth and taking a community development approach. Building y relationships with a large network of strategic and delivery			

Organisation Name	E-mail	Phone Number	Website Address	
Mental Health Network		0141 550 8417	http://www.mhngg.org.uk/	
Greater Glasgow &				
Clyde				
Brief Description of Organ	isation – Purpose, Aims etc.	Criteria or Restrictio	ns	
	arity which acts as a collective advocacy voice for people with	 Check website or contact organisation. 		
a lived experience of mental	ived experience of mental-ill health and their carers.			
Services You Provide – What is/are your focus area(s)		Referral Routes		
This website publishes lots of different events and workshops taking place in		 Check website 	or contact organisation.	
Glasgow.			-	

Employment, Education & Volunteering Services

Organisation Name	E-mail	Phone	e Number	Website Address
Jobs & Business Glasgow	contact@jbg.org.uk	0141	274 3333	www.jbg.org.uk
Brief Description of Organisation	n – Purpose, Aims etc.	Criter	ia or Restrictio	ns
located at 231 George Street, April 2011 as one of Glasgow (with the aim of delivering econo Our 5 year strategic planning development of the city should increase the competitiveness of with the skills that employers va	vides free support to Glasgow residents. Its head office is Glasgow, G1 1RX. The organisation was established in City Council's arms- length external organisations (ALEO), omic development activity on behalf of the city. Perocess determined that our contribution to the economic be, in the future, based on two key themes; the first is to a Glasgow's residents in the jobs market by equipping them alue in the workplace. Our second strategic goal is to work or increase the number of start-ups and help improve their rejobs.	•	16-65 years Unemployed re Glasgow City (Male and Fem	Council boundary areas
Services You Provide – What is/are your focus area(s)			ral Routes	
Youth & Learning Service	vices	•	Skills Developr	ment Scotland
	for young people leaving school to 20 th birthday	•	Job Centre Plu	IS
 Delivery of Youth prog 	rammes across the strategic employability pipeline	•	Education serv	rices, strategic partners

Organisation Name	E-mail	Phone Number	Website Address	
Choice Works – Community Safety Glasgow	CommsafetyChoiceworks@glasgow.gov.uk	0141 276 7509	www.communitysafetyglasgow.org/what- we-do/reducing-offending- behaviour/choiceworks/	
Brief Description of Organisation – Purpose	e, Aims etc.	Criteria or Restrictio	ns	
Community Safety Glasgow (CSG) aims to the behaviour in Glasgow. The Choiceworks Program individuals to move forward to tackle their offer groupwork sessions and fun activities.	gramme, funded by ESF, aims to support	 aged 16 +; living in Glasgow; not in education, employment or training; and who either have been, or are, in trouble with the police, including fines. 		
Services You Provide – What is/are your foo	cus area(s)	Referral Routes		
Participants can expect flexible intervention and support around their individual needs, tailored sessions to address offending and encouragement to make positive choices to move away from offending behaviour. They will also have access to training, intensive employability support and the opportunity of a paid placement (£85 per week) to gain valuable work experience. A weekly zone card and refreshments are provided at sessions and there is the opportunity to attend team building activities. Participants are expected to attend prearranged appointments and sessions and show a		offender management such as Social Work,	fied through the Community Safety Glasgow process, but are also referred by partners Prisoner Support Pathway, Skills d or through self-referral.	
commitment to making a change and addressing				

Organisation Name	E-mail	Phone Numb	per Website A	ddress
Family Action in Rogerfield and Easterhouse (FARE) Brief Description of Organisation – Purpose Through integrating young people via a cata	alogue of services we aim to breakdown	0141 771 915 Criteria or R • 12 – 2	estrictions	cotland.org
territorial divides which will give them more freedom of movement to participate in vital services. Allowing them the opportunity to take part in various accredited programmes to enhance their employment opportunities as well as their futures. Services You Provide – What is/are your focus area(s)		 Glasgow (mainly north east area) Youths directly on the periphery of gang violence/antisocial behaviour Referral Routes		
FARE provide a range of service to engage varts/media, issue based workshops, school Edinburgh and employability programmes.		PoliceSociaGHA		,

Organisation Name	E-mail	Phone Nun	nber Website Address
Braveheart Industries	Violence.Reduction@scotland.pnn.police .uk	01786 8967	www.actiononviolence.org.uk/projects/brav eheart-industries
Brief Description of Organisation – Purpose, Aims etc.		Criteria or	Restrictions
Partnership led by Police Scotland's Violence Reduction Unit with a focus on desistance from violence through employability. Abstinence based social enterprise with wrap around support employing only ex-offenders with vision of breaking the cycle of chaos, addiction, violence & hopelessness.		 18 – 29 year old males & females Former offenders Abstinent from all drugs, substances & alcohol Ready & willing to change Currently Glasgow focused 	
Services You Provide – What is/are your for	cus area(s)	Referral Ro	
Employment, Training, Navigation, s	upport	Self SAC	referral, Job Centre Plus &Jobs & Business Glasgow, CRO, The Wise Group, Skills Dev Scot, SPS

Organisation Name	E-mail	Phone Number	Website Address	
Elevate Glasgow – PSP	elevate@glasgowcouncilonalcohol.org	0141 353 1800	www.elevate-glasgow.org	
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restriction	ns	
Elevate-Glasgow is an Employability Public So from problematic drug &/or alcohol misuse which Council on Alcohol is the lead agency supporting asset based approach to bridge the gap from the emphasising the positive contribution individual economic wellbeing of their community and Glasson Versigns Versigns What is/or a services.	th involves over 30 organisations. Glasgowing the partners within the PSP. It uses an reatment and care to sustainable recovery als can make to the personal, social and asgow as a whole.	 In recovery Contact organisation for further information. 		
Services You Provide – What is/are your foc	us area(s)	Referral Routes		
relationships, reducing social isolation and in readiness to access training and education. job coaching, work preparation, CV develop • Training & Development - provides structure main focus is on improving core skills to impressed employment. The work stream has a format volunteering opportunities linked to accredite. • Work Placements & Volunteering • Social Enterprise - focus on providing structure advice, cross learning events, to develop knowledge, self-belief and confidence to present the self-belief and self-belief and confidence to present the self-belief and	ove self-esteem, health and well-being, family increasing social engagement to improve. We also offer practical programmes around ment and interview skills. Tred training and education programmes. The prove readiness towards work experience and I onward referral route to placement and ed qualifications. Ocial enterprise workshops, business startup practical skills for self-employment, increase	 Organisation Self-referral Referral form 	on website	

Organisation Name	E-mail	Phone Number	Website Address
Govan Youth Information Project	mail@gyip.org.uk	0141 445 4505	www.gyip.org.uk
Brief Description of Organ	isation – Purpose, Aims etc.	Criteria or Restrictio	ns
The aim of the organisation is to promote inclusion and equality for children, young people and community members in the Greater Govan area. The support services are free to access and are available for children aged 5+. The support services delivered by GYIP aim to promote positive outcomes in terms of: education, training, employment, health and reducing anti-social behaviour.		 Diversionary work Issue based group work 	
Services You Provide – What is/are your focus area(s)		Referral Routes	
	ide variety of support services for children and young people p-in, free internet access, employment support, school I youth provision.		

Organisation Name	E-mail	Phone Number	Website Address
The Prince's Trust	Enquiry form on website.	0800 842 842	www.princes-trust.org.uk
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restrictio	ns
We help 13 – 30 year olds who are unemployed lives. Our seven different programmes give support they need to stabilise their lives. We have their confidence and motivation.	young people the practical and financial	Various programmes supporting young people from 13 to 30 years old. For those over 16 years olds must be in less than 16 hours employment or 12 hours education per week and be available to commit to the full programme.	
Services You Provide – What is/are your foo	us area(s)	Referral Routes	
Fairbridge Programme: works with chaotic and disengaged young people through a personalised approach. The perfect opportunity to learn new skills and overcome personal challenges and barriers. Get Started Programme: short themed engagement courses for those that may lack confidence or motivation to successful gain employment. Team Programme: 12-week personal development course for 16 to 25-year-olds, offering work experience, qualifications, practical skills, community projects and a residential week.		•	0800 842 842; Glasgow Centre -The Prince's Trust Wolfson rae House, 15 Carlton Court, Glasgow G5
Development Awards: cash grants 14 to 25-ywork, education or training even easier.	year-olds to help make getting back into		
Get Into Programme: short vocational courses people's skills in a specific sector	s for 16 – 25 year-olds that develop young		
Enterprise Programme: initially training and s whether a business idea is viable and whether leads onto further training, funding and practical	self-employment is right for then. Then		

Organisation Name	E-mail (General inbox where possible)	Phone N	Number	Website Address
Venture Scotland	admin@venturescotland.org.uk	Glasgow 0141 55		www.venturescotland.org.uk
Brief Description of Organ	isation – Purpose, Aims etc. (max 50 words)	Criteria	or Restriction	ns - Age, gender, ethnic groups,
		geograp	ohical areas, c	characteristics etc.
develop the skills, confidence	develop the skills, confidence and resilience they need to fulfil their potential and play a positive role in their communities. • Male at Mainly Involve		 Male and female Mainly Greater Glasgow area but across all of central belt 	
Services You Provide – What is/are your focus area(s) – Employability / Health & Wellbeing / accommodation / mentoring / arts etc.		Referral	I Routes	
	e to support young vulnerable people using the outdoors of life skills to prepare for moving into college, training, ent.	lo	Any, from othe ocal authority s Self-referrals	er support charities, police, prison service, services.

Organisation Name	E-mail	Phone Number	Website Address
Volunteer Glasgow	info@volunteerglasgow.org	0141 226 3431	www.volunteerglasgow.org
Brief Description of Organ	nisation – Purpose, Aims etc.	Criteria or Restriction	ons
Employment Initiatives, we ALN, befriending and me volunteering programmes. authority, Possilpark PSP,	 ago as the Centre for Volunteering, Community Action and we provide a broad range of services including employability and nentoring, support services for young and adult carers and as. We work in partnership with Glasgow Community Justice P, the Scottish Refugee Council, the Youth Employment Board, al, Community Planning Partnership and the TSI / Third Sector 		•
Services You Provide – W	hat is/are your focus area(s)	Referral Routes	
As above		 Drop-in facility 	,
		 Custody 	
		 Community 	
		 Through partn 	ers

Organisation Name	E-mail	Phone Number	Website Address
Action For Children Scotland	ask.us@actionforchildren.org.uk	0141 550 9010	https://www.actionforchildren.org.uk/what- we-do/our-work-in-scotland/employability- programmes/
Brief Description of Organisation	on – Purpose, Aims etc.	Criteria or Restrictio	ns
In Scotland we work with looked	after and accommodated children and young people, young	 16-19 years 	
carers, children affected by parer	ntal drug and alcohol misuse and families at risk.	 Male and Fem 	ale
We provide residential breaks an	d support for young people with disabilities and their families	 Barriers to Em 	ployment
and employability support for you	ung people who are not in education, employment or training		
and work with young people who	offend or at risk of offending.		
Services You Provide – What i	is/are your focus area(s)	Referral Routes	
years old who have faced programme which offers in development and employ weeks in the training cent weeks are then spent on • Challenge Programme - entered into the early stage people aged 16-19 years confidence, employability pride in contributing towal community issue. • Transitions - The Glasgo young people residing with or accommodated by Social contributions and the stage of the stage	build programme works with young people aged between 16-19 disparciers in their lives. It is a construction based training nationally recognised construction certification, personal rability sessions. Support is over a thirty-four week period. Four tre, four weeks training on a site with an employer and then 26 site as employees of the company. The service is designed to support young people who have just ges of employability support. Each programme provides young old with a unique opportunity to not only improve their and life chances, but also encourages them to take a definitive rds making positive improvement towards an identified ow Transitions Care Leavers' Employability Programme supports thin the Glasgow-wide area who have been looked after at home call Work Services. The programme supports young people who burcing appropriate training and/or providing quality employment bus employment sectors.	Contact servic	e.

Organisation Name	E-mail	Phone Number	Website Address	
Grace Chocolates	Gracechocolatesuk@gmail.com	07482670325	http://www.gracechocolates.co.uk/introduction/	
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restrictions		
Our chocolates are handmade by women who have touched the Scottish criminal justice system and are choosing to make positive changes in their lives.		Work in UKFemalesInvolved in justice system		
Services You Provide – What is/are your focus area(s)		Referral Routes		
Through making and selling our chocolates the women receive support, training, work experience and the opportunity to raise their self-esteem and resilience which helps lower the barriers they face in finding meaningful employment.		Self-Referral - Contact	t Grace Chocolates.	

Connecting with Community

Organisation Name	E-mail	Phone	e Number	Website Address
Impact Arts	mail@impactarts.co.uk	_	ow Office:	www.impactarts.co.uk
		0141 8	575 3001	
Priof Description of Organ	pication Durnous Aims ats	Critor	ia or Restrictio	
Brief Description of Organ	nisation – Purpose, Aims etc.	Criter	ia or Restrictio	iis
Established in 1994, Impact Ar	ts is a forward-thinking community arts organisation which uses	•	Dependent on	specific project
the arts and creativity to enab	le and empower social change. We consider the arts as a positive			
tool for change – helping peop	ple to: Build confidence and attain new skills, get back into work or			
	creative arts and enjoy better health or simply improve quality of			
,	nos of partnership working in collaboration with a variety of			
	r, Local and National Government, Prisons and Housing			
•	deliver commissioned projects which help our partners fulfil their			
aims and target social challeng				
Services You Provide – W	hat is/are your focus area(s)	Refer	ral Routes	
Representing Dennistoun - Th	e aim of this project was to establish how community	 Contact Impact Arts or visit the website for further 		t Arts or visit the website for further
representations produced thro	ough the creative arts can be used as forms of evidence to inform		information.	
health-related policy and serv	ice development. Urban Green - Impact Arts worked with local			
nurseries and schools, commu	nity groups and unemployed young people to deliver workshops			
on food growing, gardening, a	nd environmental art.			

Organisation Name	E-mail	Phone Number	Website Address
Royston Youth Action		0141 572 0984	https://en- gb.facebook.com/RoystonYouthAction/
Brief Description of Organisation		Criteria or Restrictio	ns
Community organisation who work with children, young people and older people. We believe that the children, young people and wider community of Royston and the surrounding area should have ready access to a full range of social, educational, recreational and volunteering opportunities.		 Any young person aged 12-25 years 	
Services You Provide – What is/are your focus area(s)		Referral Routes	
Our service focuses on a wide range of area and wellbeing, accredited awards, mentoring sports trips and residential, and diversionar	g and support, arts and cultural, outdoor		

Organisation Name	E-mail	Phone Num	nber	Website Address
Glasgow Social Enterprise Network	Elizabeth.mckenna@gsen.org.uk	0758442277	75	https://www.gsen.org.uk/
Guide				
Brief Description of Organisation – Purpose, Aims etc. (Criteria or Restrictions		
Glasgow Social Enterprise Network have created a guide which includes Social Enterprises across Glasgow. Follow this link to view various services which work to support people. - https://www.gsen.org.uk/files/the-pocket-guide-to-gsen-february-2018-final-single-page.pdf The contact details for each service are found at the bottom of each page.				
Services You Provide – What is/are your focus area(s)		Referral Ro	outes	
The guide includes services in – Advocacy, arts & culture, care, catering, community development, construction, health, employability, education, legal services, training, personal development and many more.		• Depo	endant on	the service

Organisation Name	E-mail	Phone	Number	Website Address
Youth Community Support Agency	enquiries@ycsa.org.uk	0141 4	120 6600	www.ycsa.org.uk
Brief Description of Organisation – Purpose	, Aims etc.	Criteri	ia or Restrictio	ns
A leading BME charity with 20 years of experience. At YCSA we support and empower young people in a social, educational and developmental process, enabling them to reach their potential and become active valued members of a diverse community. Our values, based around RESPECT are very important to us, so much so that we have built our entire organisation around them. Our values include responsibility, empower, support, potential, equality, challenge and trust.		•	Predominantly Based across t	BME young people 10-25 year olds the whole Glasgow area focused on young people who are displaying
Services You Provide – What is/are your foc	us area(s)	Referr	al Routes	
achieve positive outcomes in education Literacy and numeracy, ICT and digital n access to further education - music, art through group projects and intensive 1:1	ports vulnerable young people, 16-25 to employment and social contexts - ESOL, nedia skills, creative arts, employability and film, photography, ICT, English, literature support	•	Self-referral School Referral from p Drop in Parent or Guar	orofessionals, e.g. Job centre, social work
people aged 14-25 who are at risk of off	ending or involved in anti-social behaviour.			
the BME community who are involved in	work support offered to young people from the criminal justice system and displaying offered within HMYOI Polmont and upon young person's sentence also offered.			

Organisation Name	E-mail	Phone Number	Website Address
Venture Trust	info@venturetrust.org.uk	0131 228 7700	http://www.venturetrust.org.uk/
Brief Description of Organisation – Purpose, Aims etc.		Criteria or Restriction	ons
We believe in people. We believe that everyone, whatever their circumstances, can be		Living Wild - Chance for Change - Men & Women, 16-40, national	
supported to make and sustain positive changes in their lives.		Next Steps – Women , 16+, national	
Services You Provide – What is/are your focus area(s)		Referral Routes	
Living Wild - Chance for Change, Next Steps and many other programmes which help Contact service			
those experiencing challeng	ging circumstances.		

Relationships

Organisation Name	E-mail	Phone Number	Website Address
Families Outside	support@familiesoutside.org.uk	0800 254 0088	http://www.familiesoutside.org.uk/
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restrictio	ns
Families Outside is the only national charity in families of people affected by imprisonment imprisonment on children and families — and reoffending — through support and information for them.	nt. We work to mitigate the effects of consequently to reduce the likelihood of	 Family member 	ers affected by imprisonment 9-5 Monday to Friday
Services You Provide - What is/are your foo	cus area(s)	Referral Routes	
providing direct support to children a Visitor Centre provision at HMP Addi	ion Helpline, Family Support Workers and families throughout Scotland, ewell providing support to families and awareness-raising, Development	Call our Helpline on	0800 254 0088

Organisation Name	E-mail	Phone Number	Website Address	
Family Sentence		Contact Tracy – 07426202501 Julie - 07592161082	https://www.facebook.com/A-Family-Sentence-1884165798516311/?fref=mentions	
Brief Description of Organisation – Purpose, Aims etc.		Criteria or Restrictions - Age, gender, ethnic groups, geographical areas, characteristics etc.		
A support group with lived experience of a loved one being in prison or involved in the criminal justice system.		Service for all those who	have a loved one in the justice system	
Services You Provide – What is/are your focus area(s)		Referral Routes		
The group meets regularly to share experiences, support one another and do family activities as well as awareness raising.		Self-referral, contact serv	ice.	

Health & Wellbeing Services

Organisation Name	E-mail	Phone Number	Website Address
Glasgow City Health and Social Care Partnership Youth Health Service (YHS)	nwyouth@ggc.scot.nhs.uk	0141 451 2727	www.yhs-ng.co.uk
Brief Description of Organisation – Purp	ose, Aims etc.	Criteria or Restrictio	ns
City Council and NHS Greater Glasgow community health and social care service partnership in Scotland, with Glasgow City 600,000 people.	Partnership is a partnership between Glasgow and Clyde for the planning and delivery of es. It is the largest health and social care alone having a resident population of about ervice" offers support for young people aged	Living in the N	aged between 12 and 19. orth West of Glasgow.
Services You Provide – What is/are you	focus area(s)	Referral Routes	
 Young people have access to: A Doctor/Nurse for health issues without an appointment. A counsellor to discuss emotional distress (e.g. self-harm, family break-up, anger management, depression, abuse). Youth Workers to find out what's going on in the area, with help to access a range of opportunities (e.g. college places or employment). Workshops on health issues (e.g. alcohol and drugs, arts and crafts, personal safety, healthy eating). Our Weigh To Go – Weight loss programme for 12 -1 8 year olds with a BMI of 25+. Participants will be given free access to Slimming World, Scottish Slimmer's or Weight Watchers) & free gym/leisure centre membership (for +14 year olds). Initially for 12 weeks; and mentoring – for one to one support. 		Referral from (any other professional guardian

Organisation Name	E-mail	Phone Number	Website Address
Sandyford Sexual Health	sandyford@ggc.scot.nhs.uk	0141 211 8610	http://www.sandyford.org/sandyford-
Clinic – Extra Support Service			sexual-health-services/what-are-our- services/people-who-need-extra-support/
Brief Description of Organisation – Purpose, Aims etc.		Criteria or Restrictions	
Sandyford offers additional support to people who may find it difficult to access mainstream services. This might include people who are currently homeless, or who have a physical or learning disability.		City wide services.	vice
Services You Provide – What is/are your focus area(s)		Referral Routes	
Our Inclusion Team can help wi service.	th advice, support, or offer appointment by calling the	Self-referral	

Community Justice Focussed Services

Organisation Name	E-mail	Phone Number	Website Address	
The Wise Group	enquiries@thewisegroup.co.uk	0141 303 3131	www.thewisegroup.co.uk	
Brief Description of Organ	isation – Purpose, Aims etc.	Criteria or Restric	tions	
problems. We've got a commercial focus but we re-invest any profits for the benefit of the people and communities we work with. Since 1980 the Wise Group's been changing lives – helping people gain new skills and get off benefits and into work, reducing reoffending, regenerating communities, working to eliminate fuel poverty and trying to create a greener society. We have projects across Scotland and the North East of England developing and delivering innovative services to meet the needs of the people and communities we work with.		 New Routes national) Positive Rouissues, HMF Routes Out Shine (delivicommunity) Lanarkshire 	 New Routes - (Males under 25, short term prisoners, 	
and fulfil their full potential. Services You Provide – What is/are your focus area(s)		Referral Routes		
We provide services across many sectors and geographies, in terms of our community justice activity our focus is on mentoring.			via CPO (Positive Routes) stice Social Work	

Organisation Name	E-mail	Phone Number	Website Address
One Glasgow – Clean Slate Programme	OneGlasgowReducingOffending@scotland.pnn.police.uk	0141 276 7783	https://www.glasgowcpp.org.uk/oneglasgow
Brief Description of Organis	ation – Purpose, Aims etc.	Criteria or Restriction	ons
Outstanding complaints or warrants, which key agencies and those with convictions themselves are aware of prior to release, can often act as a barrier to people in custody engaging with prison and community based interventions. These outstanding complaints and warrants can often result in those with them, returning to custody in a short space of time, creating a revolving door effect. As a consequence this has poorer outcomes for not only those with convictions but for the communities they return to.		 Outstanding warrants Glasgow Postcode Male and Female 	
Services You Provide – What is/are your focus area(s)		Referral Routes	
concept is to accelerate the	outstanding warrants or complaints. The purpose of the process (decision by Crown Office & Procurator Fiscal arance etc.) whilst the accused is in custody or serving a	should initiate	to contact their defence agent and they the process. ormation contact One Glasgow

Organisation Name	E-mail	Phone Number	Website Address	
Tomorrows Women	POPS_TWP@glasgow.gov.uk	0141 274 6052	http://www.womenssupportproject.co.uk/c	
Glasgow			ontent/news/210,1,508/Tomorrow039sWo	
			menGlasgow.html	
Brief Description of Organ	Brief Description of Organisation – Purpose, Aims etc.		Criteria or Restrictions	
Tomorrow`s Women is a Co	mmunity Justice Centre for women who have been involved in	Women assessed via the LSCMI risk matrix as high or very high		
offending behaviour.		risk of re-offending, harm or custody and with high complex needs		
Services You Provide – W	hat is/are your focus area(s)	Referral Routes		
The service aims to 'reduce reoffending and bring about behavioural change' and offers		Call 0141 274 6052 to	refer.	
individual and group supp	ort and a range of activities, including gardening and			
arts and crafts.				

Organisation Name	E-mail	Phone Number	Website Address
Cornerstone	sharon.mckinley@cornerstone.org.uk leonie.coyle@cornerstone.org.uk	0141 378 0700	www.cornerstone.org.uk
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restrict	tions
Community Justice Services aim to reduce of people to live a safer and valued life and compovercome barriers such as homelessness, additional structured support to enable individuals to be by identifying support needs of people with a life wellbeing, accommodation, mentoring, training Services You Provide – What is/are your for	tributing to safer communities. Support to diction issues, mental and physical health. successfully integrated into the community earning support need including health and and employability.	 16 years and involved or a system Have been support need 	d over at risk of being involved in the criminal justice recognised as having a mental health/learning
Glasgow Community Justice - Assess each person's needs individually and holistically, including but not limited to accommodation, training and employment, personal and social needs, finance, debts and sourcing outside commitments and activities. Community Justice Partnership Project - We can provide one-to-one, community based, person-centred, emotional, behavioural and practical support. The project aims to work with people to address areas of their behaviour that are putting then at risk od criminalisation and/or are posing a risk to others. We also support people through the legal process and social re-integration. Finding A Voice – Supporting those with a history of sexual abuse/trauma through 1 to 1 pre therapy support.		 Contact service Self-Referra Social Work 	I

Drug & Alcohol (Addiction) Services

Organisation Name	E-mail	Phone Number	Website Address
Scottish Families Affected by Alcohol & Drugs	info@sfad.org.uk	0141 221 0544	www.sfad.org.uk
Brief Description of Organisation – Purpose	e, Aims etc.	Criteria or Restrictio	ns
National organisations supporting families & communities affected by a significant others drug &/or substance use. We are the hub of a network of family support groups across Scotland and provide information and support through our website and our helpline.		16+ across Scotland	
Services You Provide – What is/are your foo	cus area(s)	Referral Routes	
National Helpline, Family support groups, National Telehealth support service, Online support and bereavement support (for drug related deaths).			08080 101111 or via website s partnership/ treatment services/GPs

Organisation Name	E-mail	Phone Number	Website Address
The Mungo Foundation -	southhub@themungofoundation.org.uk	0141 423 5872	http://www.themungofoundation.org.uk/wh
South Glasgow Alcohol			at-we-do/outreach-services/alcohol-drug-
and Drug Recovery Hub			recovery-hub/
Brief Description of Organisation – Purpose, Aims etc.		Criteria or Restrictions	
	our Recovery Hub in the Gorbals and work with individuals and	Anyone aged 16 or over in the South of Glasgow.	
families at a variety of place	s and times in local communities		
Services You Provide – What is/are your focus area(s)		Referral Routes	
An assessment of individual needs is made and after the assessment discussion,		Get in touch with us directly, or via a referral from someone like a	
allocated recovery worker gets in touch to arrange a first appointment, where your		doctor, social worker or	housing officer.
personal recovery plan is sta	arted, this is reviewed along the way.		

Organisation Name	E-mail	Phone Number	Website Address	
Family Addiction Support Service (FASS)	info@fassglasgow.org	0141 420 2050	https://www.fassglasgow.org/	
Brief Description of Organisation – Purpose	e, Aims etc.	Criteria or Restriction	ins	
FASS is a confidential support service for parents and adult family members affected by or concerned about a loved one's drug or alcohol use. We offer support, advice and information to parents, spouses, partners, adult family members, kinship carers and close friends who due to their loved one's alcohol or drug problems are feeling the negative impact which this has on them.		 Families affected by a loved one's drug/alcohol use. Glasgow Service 		
Services You Provide – What is/are your for	cus area(s)	Referral Routes		
FASS provides a variety of support including: Family Support Kinship Support Bereavement Support Hypnotherapy Holistic Therapy Respite Breaks And many other services		Self-referral		

Organisation Name	E-mail	Phone Number	Website Address
Turning Point Scotland – Glasgow Alcohol Rehabilitation Service	Gars@turningpointscotland.com	0141 948 0092	http://www.turningpointscotland.com/what- we-do/homelessness/glasgow-alcohol- rehabilitation-service/
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restrictio	ns
Glasgow Alcohol Rehabilitation Service is a res Centre for adults with a history of alcohol deper change their lifestyle. The service provides sup mental health and addiction issues through a p alcohol and drugs.	ndence and homelessness who wish to port to people with complex physical,		dency & homelessness ical/mental health issues
The facility provides a safe, supportive and struresidents. The support provided helps residents their dependency and encourage them to realise	s to explore the underlying reasons for		
Services You Provide – What is/are your foo	cus area(s)	Referral Routes	
Support offered within the unit includes:		Enquiries can	be made by phoning 0141 948 0092
 Personal support planning Individual key workers Regular and structured group work activities Physical and social care Family and parenting support Therapeutic activities Access to education and training Confidence building and re-developing life skills Residents will complete a three stage abstinence based rehabilitation programme with a target duration of 9 months. However, the length of each stage will be based on the individual's progress and how quickly the goals set for each stage are achieved. 			

Organisation Name	E-mail	Phone Number	Website Address
Turning Point Scotland – Glasgow Drug Crisis Centre	GDCC@turningpointscotland.com	0141 420 6969	http://www.turningpointscotland.com/what- we-do/substance-misuse/glasgow-drug- crisis-centre/
Brief Description of Organisation – Purpose	e, Aims etc.	Criteria or Restrict	tions
The Glasgow Drug Crisis Centre offers a safe, contencourage people to find ways of making their substances a better quality of life. Everyone who comes to the assessment of their circumstances completed and can also obtain advice about other community base care to suit their needs. The centre is based in Trace 24 hours a day.	stance misuse less problematic and to achieve Glasgow Drug Crisis Centre can have an initial a personalised care plan drawn up. Individuals ed organisations which can provide longer term	Substance nMale and fer	
Services You Provide – What is/are your for	cus area(s)	Referral Routes	
Services Provided:		Enquiries ca	n be made by contacting the service.
One Stop Service - The One Stop service provides substance misuse and related issues. Assessment abscess and ulcer clinic is also provided by Glasgo	s are carried out on a 24 hour basis and an		
Naxolone Programme - This service educates per Training in basic first aid skills is provided along wit reduces the risk of fatality in the event of an overdo	h training to administer naloxone, which		
Needle Exchange - The needle exchange is open be brought in to be disposed of safely and exchange needle exchange for the first time will also be given those who use the service may want to access other relevant local agencies.	led for new equipment. Those who come to the a brief initial screening. It is expected that		
Performance and Image Enhancing Drug Clinic Glasgow Addiction Services as a response to the g The clinic is an NHS Greater Glasgow and Clyde re 10pm. It currently offers support and advice for peo	rowing number of steroid users in Glasgow. esource and is held on a Tuesday from 6pm-		

Residential Unit - This service is aimed at people who are no longer coping in the community and may be at risk due to their chaotic drug use. The unit has space for twelve residents with an average stay of 2-3 weeks. People who use the residential unit are provided with:

- -A fully personalised care plan
- Access to 24 hour nursing care, podiatry and medication
- A fully structured and flexible group work programme
- Naloxone training and supply
- Sexual health advice and treatment
- Leisure equipment such as pool table, table tennis and badminton equipment and use of a gym hall

There are no waiting lists or appointment times as the Glasgow Drug Crisis Centre and admission to the residential unit is made on the basis of priority and need. The Glasgow Drug Crisis Centre also provides an outpatient methadone clinic for those who have left the residential unit.

Organisation Name	E-mail	Phon	e Number	Website Address
Glasgow Council on Alcohol (GCA)	info@glasgowcouncilonalcohol.org	0141	353 1800	www.glasgowcouncilonalcohol.org
Brief Description of Organisation – Purpose	, Aims etc.	Crite	ria or Restrictio	ns
GCA has over 50 years' experience of delivering a range of services for the people of Glasgow to tackle the misuse of alcohol.		 Affected by addiction (self or someone you may know) Dependant on service Living in Glasgow 		
Services You Provide – What is/are your focus area(s)		Refer	ral Routes	
 ACE – 12 week group work programme. Young Personal Counselling & Group work Service – free counselling for those aged 12-25 who are affected by alcohol. Volunteering Relationship Counselling – for those aged 16 or over. Counselling Service User Involvement Forum Building Positive Pathways – 1-1 support for survivors to develop healthy coping skills. 		•	Criminal Justice Self-referral	e services
 Communities – Community wide suppor 	t.			

Organisation Name	E-mail	Phone Number	Website Address
Addaction Scotland	glasgow.northeast@addaction.org.uk glasgow.northwest@addaction.org.uk	Drink Wise, Age Well - 0800 304 7690 North East Office - 0808 164 4261 North West Office - 0141 221 3382	https://www.addaction.org.uk/addaction- scotland
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restriction	ns
As the largest provider of drug and alcohol support services in Scotland we believe that recovery from dependence on drugs or alcohol is possible. All our efforts are directed towards assisting and enabling people to become free of their dependence and to lead productive, fulfilled lives.		Different deper	ndent on service
Services You Provide – What is/are your focus area(s)		Referral Routes	
 Drink Wise, Age Well – Prevention & awareness workshops, social activities & befriending, peer support & coping skills group, training & skills development, direct support, volunteering. North East Glasgow Recovery Hub/North West Glasgow Recovery Hub - individual and group sessions as well as mutual aid and peer support. It's our aim to help build safe recovery networks and to encourage the use of Glasgow's thriving recovery communities. 		Contact service	e/visit website

Organisation Name	E-mail	Phone Number	Website Address	
HSCP – Glasgow		Found below	https://www.glasgow.gov.uk/index.aspx?ar	
Community Addiction			<u>ticleid=18063</u>	
Teams (CATS)				
Brief Description of Organ	nisation – Purpose, Aims etc.	Criteria or Restrictio	ns	
CATs will support, advise ar	nd assist you to think about the ways in which alcohol or drugs	Contact CATs.		
are affecting your life, those	around you and those you have responsibility for.			
Services You Provide – W	hat is/are your focus area(s)	Referral Routes		
Together we can decide who	at treatment and support you may need in the short and long	Contact Office for mor	re information :-	
term. This may include:				
 Assessing, planning 	and reviewing your care	Greater Pollok - 0141 276 3010		
 One-to-one support a 		Possil - 0141 276 458		
 Access to group work 		Maryhill - 0141 276 6		
	nily or people who care for you may need in coming to	South West - 0141 27		
-	caused by alcohol or drugs	South East - 0141 27		
	ho rely on you – especially children, who are affected by	East - 0141 565 0200		
the use of alcohol or		South - 0141 420 810 West - 0141 276 4330		
	 Further help – if together we agree that you need help from another type of 			
worker or agency, we can arrange this, e.g. hospital care, residential		North East - 0141 27	6 3420	
rehabilitation. We can also assist you to get in touch				
with services that wil	I help you get into training and employment			

Organisation Name	E-mail	Phone Number	Website Address		
HSCP Recovery			https://www.glasgow.gov.uk/CHttpHandler.		
Services			ashx?id=41158&p=0		
Brief Description of Organisation – Purpose, Aims etc.		Criteria or Restrictions			
A directory by HSCP of all th	ne Glasgow Drug & Alcohol Recovery services 2018.	Contact service.			
Services You Provide – What is/are your focus area(s)		Referral Routes			
Focuses on services that work with those in drug & alcohol recovery.		All services are individual – contact service.			

Homelessness Services

Organisation Name	E-mail	Phone Number	Website Address
Simon Community Scotland	hello@simonscotland.org	0800 027 7466	https://www.simonscotland.org/get- support/
Brief Description of Organ	isation – Purpose, Aims etc. (Criteria or Restriction	ns
We're working to combat the causes and effects of homelessness. Our vision is that everyone should have a safe place to live and access to the support they need. Our role is to provide consistent, friendly and informed support to help people explore options and take 'the next step' towards a positive future.		 18 – 65 year olds Homeless / at risk of homelessness Glasgow, North Lanarkshire, South Ayrshire Male and Female 	
Services You Provide – What is/are your focus area(s)		Referral Routes	
 Prevention of rough sleeping Advice and information Intensive outreach Emergency access Supported accommodation Life skills development groups 		Local AuthoritySelf-Referral (F	y / Social Work / Hamish Allan Centre RSVP Service)

Organisation Name	E-mail	Phone Number	Website Address	
Shelter Scotland	ShelterScot@shelter.org.uk	0808 800 4444	https://scotland.shelter.org.uk/about_us/lo	
Glasgow Community			cal services/glasgow	
Hub				
Brief Description of Organ	isation – Purpose, Aims etc.	Criteria or Restriction	ons	
Our Glasgow Community F	Our Glasgow Community Hub is a one- stop-shop for anyone who is homeless, facing		Services for anyone experiencing or at risk of experiencing	
homelessness or needs adv	ice about a housing related problem	homelessness or any housing related issue.		
Services You Provide – W	hat is/are your focus area(s)	Referral Routes		
The Hub offers specialist a	dvice on Housing, Money & Debt, and Welfare Benefits as	Self-referral		
	solicitors who make sure your rights are represented and			
fairly enforced. Support services are available to help those who require ongoing support.				
We help and support anyone dealing with issues affecting their ability to find or keep a				
home.				

Organisation Name	E-mail	Phone Number	Website Address
Ypeople	admin@ypeople.org.uk	0141 565 1200	www.ypeople.org.uk
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restrictio	ns
Y people, formerly YMCA Glasgow, is an independent registered Scottish charity that provides support to vulnerable groups and individuals including homeless and young people to enable then to adapt to change and improve their quality of life.			
Services You Provide – What is/are your foo	eus area(s)	Referral Routes	
Ypeople operates 17 services across Glasgow, South Lanarkshire, Falkirk, Edinburgh and the Orkney Islands. Our services deliver a broad range of approaches to support children, young people and families as well as providing accommodation support, homelessness support, and counselling and mentoring.		Referral route authority area.	s are dependent on services, and local

Organisation Name	E-mail	Phone Number	Website Address
Glasgow City Mission	info@glasgowcitymission.com	0141 221 2630	https://www.glasgowcitymission.com/
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restrictio	ns
We work with adults and children who are vulnerable and disadvantaged in Glasgow, people that are often leading chaotic or difficult lives. We want to help them to break free from their oppressive situations. That situation may involve: homelessness, addiction, poverty, family breakdown, prostitution, emotional issues, fleeing persecution overseas and now seeking asylum - or maybe all of these.		Services for all.	
Services You Provide – What is/are your foo	cus area(s)	Referral Routes	
 City Centre Projects – Evening drop-in service, daytime activities & 1 to 1 support. Child & Family Services – Childcare, parent & toddler group, family support services, advice for parents and after school clubs. Glasgow Winter Night Shelter – Providing emergency accommodation to rough sleepers. Also has hostel and other service information on website. 		Contact service	e or visit website.

Organisation Name	E-mail	Phone Number	Website Address
Turning Point Scotland – Glasgow Homelessness Service	glahome@turningpointscotland.com	0141 420 1929	http://www.turningpointscotland.com/what- we-do/homelessness/glasgow- homelessness-service/
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restricti	ons
Glasgow Homelessness Service provides a ser crisis due to addiction (primarily alcohol) and The service provides three facilities within their drop in centre, a crisis residential unit and a lor	d are also homeless or sleeping rough. Commerce Street premises – a one stop	•	
Services You Provide – What is/are your focus area(s)		Referral Routes	
 One Stop- Open 365 days a year, this service aims to provide 24-hour assessment and advice related to homelessness and addiction. Every person who comes into the service is offered an assessment to determine their support needs. They may then be admitted to the crisis residential unit or directed to other relevant local agencies such as homeless addiction teams, homeless health services and social work departments. Crisis Residential Unit- The unit provides a secure environment for up to 12 people to withdraw from a chaotic lifestyle. Services include alcohol detoxification, support planning and structured group work. The average stay is between 4-6 weeks. Long Stay Unit- During an average stay of 6-9 months, residents will receive support to gain the life skills needed to resettle in the community. Through individual support planning, residents will be encouraged to make positive life changes. Opportunities to gain access to education, leisure and social activities will also be made available. 			lly come from the crisis residential unit, however, other agencies will be considered.

Organisation Name	E-mail	Phone Number	Website Address
Turning Point Scotland – Glasgow Housing First	housingfirst@turningpointscotland.com	0141 429 8032	http://www.turningpointscotland.com/what- we-do/homelessness/glasgow-housing- first/
Brief Description of Organisation – Purpose	, Aims etc.	Criteria or Restrictio	ns
Housing First is a project in Glasgow, providing mainstream social housing and 24/7 outreach support to individuals. Peer support workers will work with individuals on their recovery journey to encourage engagement with mainstream agencies and break down barriers and trust issues they may have previously faced. Working in a person centred and holistic recovery focused manner, staff will offer support to enhance or develop skills to maintain a tenancy like budgeting, food shopping, cooking and door management.		 Indivudals who are homeless Aged 18 and over Involved in drug and/or alcohol misuse 	
Services You Provide – What is/are your foo	eus area(s)	Referral Routes	
 Is tailored to the needs of the individual Empowers individuals Supports individuals to develop towards their full potential Accords individuals respect, privacy and dignity Enables individuals to become active and valued members of their local community Supports the individual on their recovery journey Promotes the realisation of individual's dreams and aspirations. 		Services in Gla Drug Crisis Ce agencies.	be made through the Homelessness asgow or agencies such as the Glasgow entre, Homeless Addiction Team and other also self-refer by phoning the service.

Organisation Name	E-mail	Phone Number	Website Address
Turning Point Scotland – Glasgow Housing Support	info@turningpointscotland.com	Maryhill service: 0141 946 5870	http://www.turningpointscotland.com/what- we-do/homelessness/glasgow-housing-
		Drumchapel service: 0141 949 1822	support-north/
Brief Description of Organisation – Purpos	e, Aims etc.	Criteria or Restriction	ons
bedroom shared accommodation, and two The single person flats allow overnight sta very close friend. This is organised via a ri staff on duty. One of these flats is also wh Staff are on site 24/7 with day shift, back shift a Maryhill has 10 flats and accommodates flats and 6 single bedroom flats. There is r two bedroom flats can be used for an over (child/sibling/parent) or a very close friend	es 8 service users. Three of the flats are two of the flats are two bedroom single person flats. It is family member (child/parent/sibling) or a sk assessment carried out by the individual and elechair accessible. Ind a member of staff who sleeps over. It is service users. There are four two bedroom in shared accommodation at Maryhill and the night stay for a family member. This is organised via a risk assessment carried as of these flats is also wheelchair accessible and	 Taking appropriate s which may include be methadone or alterna Able to attend appoi Able to self-administ Able to cook safely 	work towards your own tenancy steps to address your substance misuse sing illicit substance free, stable on tive or on an abstinence programme ntments with minimum support ter medication
Services You Provide – What is/are your fo	cus area(s)	Referral Routes	
Support includes: • Shopping, Cooking and Cleaning (your flat and personal hygiene) • Considering safety and security • Developing budgeting, domestic and life skills • Developing social skills • Accessing training/education • Finding permanent accommodation • Claiming benefits • Taking part in social and leisure activities • Advice, advocacy and liaison • Support for addiction issues from Community Addiction Teams • Assistance to access mental health support within the community • Acupuncture and Indian Head Massage delivered by trained and certified staff			ddiction team worker, social worker or worker as they can initiate a referral.

Organisation Name	E-mail	Phone Number	Website Address
Turning Point Scotland – 218	218@turningpointscotland.com	0141 331 6200	http://www.turningpointscotland.com/what-we-do/criminal-justice/218-service/
Brief Description of Organ	isation – Purpose, Aims etc. (max 50 words)	Criteria or Restricti	ions
The service is for women involved in the criminal justice system. It is a criminal justice service and we can support you with drug/alcohol use, offending behaviour, physical/mental health, accommodation and social needs. The service also has a 12 bed residential unit as well as a day service programme.		Aged 18 and overFemale	
Services You Provide – What is/are your focus area(s)		Referral Routes	
while in the service. regular 1-2-1 session Help you access and doctors and nurses of your stay within reside. Regular reviews are attend to discuss your stay within reside. The service will support the service will support the service is sessions on lookin Advice is available	rker that will work with you on your goals and support you You can take part in varied group work and also have ns. clinic for mental and physical health, a dietician, dentist, either in-house or within your local community depending on dential or our day service. held and the community workers involved in your care can ur progress and make plans for the future. poport you with outstanding court cases and other ues. We also provide group work which involves g at your past and present offending behaviour. on welfare entitlement. Alternative therapies are offered o detox from drugs/alcohol and manage your stress.	criminal justice Can also reference currently invo	s from social workers, courts, lawyers, ce, addiction workers and self-referrals er yourself to the service. You must be olved in the criminal justice system or have east 12 months.

Organisation Name	E-mail	Phone Number	Website Address
Turning Point Scotland – Flexible Homelessness Outreach Support Service	fhossgovan@turningpointscotland.com	0141 419 4520	http://www.turningpointscotland.com/glasg ow/flexible-homelessness-outreach- support-service/
Brief Description of Organ	isation – Purpose, Aims etc. (max 50 words)	Criteria or Restricti	ons
The Flexible Homelessness Outreach Support Service assists people with different levels of support needs: from low level to more complex needs, to progress from emergency and temporary accommodation and other homelessness services into a permanent tenancy. Turning Point Scotland is operating this service in two sectors of Glasgow, the North West and the South.		 Aged 18 and over experiencing mental health issues experiencing homelessness experiencing physical/learning disabilities alcohol/substance dependency 	
Services You Provide – What is/are your focus area(s)		Referral Routes	
FHOSS supports people with repeat presentations of homelessness with complex needs including mental health vulnerabilities, physical or learning disabilities, alcohol or substance dependency issues.		The North West or South Area Community Homelessness Team will be the primary route for admission to the service – their initia assessment of housing need will inform the resettlement plan. Referrals to FHOSS will be made via a single point of contact.	
16+, assessed as being hon	Outreach Support Service will work with individuals aged neless and who Glasgow City Council has a statutory duty to vice will also work preventatively to support individuals at risk	The service will accept referrals from other sources (HSCF CATs, Recovery Hub etc) subject to discussion with the lo	
The service will be provided 365 days a year from 8am-8pm Monday to Friday and from 10am-6pm at weekends and public holidays.			

Organisation Name	E-mail	Phone Number	Website Address	
Turning Point Scotland – Glasgow Supported Living Service	glasupportedliving@turningpointscotland.com	0141 781 1496	http://www.turningpointscotland.com/what- we-do/mental-health/glasgow-supported- living-service/	
Brief Description of Organisa	ation – Purpose, Aims etc. (max 50 words)	Criteria or Restrictions		
Turning Point Scotland can provide flexible housing support – from the point of crisis, through tenancy sustainment, to longer term support.		 Aged 18 and over experiencing mental health issues 		
Services You Provide – What	Services You Provide – What is/are your focus area(s)		Referral Routes	
Glasgow Supported Living is a 24-hour service for adults with mental health issues who live in their own tenancy in the East End of Glasgow.		Please contact the Servi midway@turningpoints	ice Coordinator on 0141 781 1496 or scotland.com	
Individuals are supported to maintain their tenancies and to become part of their local community. Through person centred planning, service users are able to have a support package designed to suit their needs.				
Personalised support plans a service user and to help them a	are reviewed on an ongoing basis to meet the needs of the achieve their goals.	of the		

Financial Advice

Organisation Name	E-mail	Phone Number	Website Address
Parkhead Citizens Advice Bureau (CAB)	info@parkheadcab.org.uk	O141 554 0004 You can also find your nearest CAB by contacting - 0345 404 0506	https://www.cas.org.uk/bureaux/glasgow- parkhead-citizens-advice-bureau
Brief Description of Organisation – Purpose, Aims etc. (max 50 words)		Criteria or Restrictions	
Providing free, confidential, independent and impartial support, advice, and assistance and representation service to prisoners and families of prisoners at HMP Barlinnie, assisting to stabilise income, deal with debt issues, prevent homelessness and support financial sustainability. Developing peer youth advice services in the East End of Glasgow in conjunction with local secondary schools.		 Prisoner and/or family member Barlinnie Prison Dependent children Male and Female 16-25 year olds At risk of offending, re-offending 	
Services You Provide – What is/are your focus area(s)		Referral Routes	
 Money Advice Benefits and Income Maximisation Prevention of homelessness Energy efficiency Financial Inclusion 		 Self-referral SPS referral Partner referral Community School 	

Organisation Name	E-mail	Phone Number	Website Address
Fairer Together	fairertogether@advice.scot	0808 800 0501	https://www.advice.scot/fairertogether
Brief Description of Organisation – Purpose, Aims etc. (max 50 words)		Criteria or Restrictions	
The Fairer Together Project is a city-wide partnership of Glasgow advice agencies led by Advice Direct Scotland with other partners including Citizens Advice and the Legal Services Agency. Working together with our dedicated team, we will support you on a pathway to financial stability.		 Eligible to live & work in UK A lone parent In a low or no income household 	
Services You Provide – What is/are your focus area(s)		Referral Routes	
 reduce your debt improve your money management skills support you with job searching, education/training or gaining a qualification 		Self-referral	