

Case Study

North East

Developing Volunteer Capacity with Parkhead Nazarene Church

Glasgow Kelvin College Community Achievement Awards support volunteers in the 'associational space' in which community involvement is completely voluntary. Awards are gained through a process of planning, implementation, and evaluation about personal learning and impact on others. Volunteers who have gained the awards have been supporting a variety of activities:

- *Oasis Drop-in* is a free lunch service operating every Monday, open to anyone, where people are encouraged to sit and talk with each other and with volunteers who offer a listening ear, support and advice when required.
- *Oasis Harvest* was initially set up as an emergency food store for those in the community suffering from severe food poverty. This service, supported by volunteers, Glasgow University students, and Parkhead Citizen's Advice Bureau now works instead in partnership with the Trussell Trust and concentrates on offering welfare advice and support to those in most need.
- *VIP (Visiting Isolated Pensioners)* is a befriending service where elderly residents living in isolation are referred by various agencies and are either visited at their home or are taken out by volunteers to take part in activities of their choice.
- *Digital Inclusion* – laptops are used 3 afternoons a week to support community members in learning and developing their IT skills, supported by volunteers with links into the College's flexible learning service