

# Case Study

## Vulnerable Older People

### **Vulnerable Older People: 415 Project (Hub & Cluster)**

The 415 Project is a One Glasgow project which provides a housing and support model to enable allow older people within the Nitshill area of south Glasgow to live independently in their homes for as long as possible.

It is currently run by Glasgow Housing Association (GHA). A manager works with officers across agencies, including the Third Sector, identifying ways in which older people can be supported by and included in an integrated approach to service delivery. This approach will deliver better long term outcomes such as minimising tenancy failure, reducing A&E presentations, and lowering demand for residential care.

415 Nitshill Road was chosen as the demonstrator site and Partners have been working on the design and development of the multi-storey property in Nitshill as a hub. Surrounding social and factored housing will form the cluster element. The property will be upgraded by GHA and will include the provision of space for community activities, and for external agencies to provide support. Included in the hub is the design of two apartments reflecting best practice in dementia friendly design such as increasing natural light to the flats, fitting handles that support individuals with decreased motor skills, and fitting wireless access points for assistive technology.

The next phase of the project will involve providing enhanced care within the Nitshill property, then planning for the development of a city wide model.